

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148 Date Received 28-OCT-2014		Repository <input type="checkbox"/> Reference No. 10650698	
OWNER INFORMATION (Type or Print)							
Name		Address		City		State	
[REDACTED]		[REDACTED]		HORSESHOE BAY		TX	
Zip Code		Daytime Telephone Number		Evening Telephone Number		E-mail Address	
[REDACTED]		[REDACTED]		[REDACTED]		[REDACTED]	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model		Model Year	
3B7HF13Z1VG [REDACTED]		DODGE		RAM 1500		1997	
Date Purchased		Dealer's Name and Telephone Number		Engine:		Fuel Type:	
[REDACTED]		[REDACTED]		No: Cylinders		[REDACTED]	
Original Owner		Dealer's City		State		Zip Code	
<input type="checkbox"/>		[REDACTED]		[REDACTED]		[REDACTED]	
Transmission Type		<input type="checkbox"/> Antilock Brakes		Powertrain		Multiple Failure:	
[REDACTED]		<input type="checkbox"/> Cruise Control		[REDACTED]		Incident Date(s) 13-OCT-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Code: 140000 AIR BAGS				Failure Mileage		Failure Speed	
[REDACTED]				95000		5	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
[REDACTED]		[REDACTED]			[REDACTED]		
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment		Failure Location:			
[REDACTED]		<input type="checkbox"/> Prior Repair		[REDACTED]			
Tire Component Code				Tire Failure Type:			
[REDACTED]				[REDACTED]			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:		Model No./Name:			
[REDACTED]		[REDACTED]		[REDACTED]			
Seat Type:		Installation System:					
[REDACTED]		[REDACTED]					
Child Seat Component Code:		Failed Part:					
[REDACTED]		[REDACTED]					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash		Fire		Number of Persons Injured		Number of Deaths	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		1		0	
Reported to Police		N					
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 1997 DODGE RAM 1500. THE CONTACT STATED THAT THE AIR BAG WARNING LIGHT ILLUMINATED AFTER AN UNRELATED SERVICE TO THE VEHICLE. THE WARNING LIGHT REMAINED ILLUMINATED FOR SEVERAL MONTHS. LATER, WHILE REVERSING FROM A SERVICE BAY AT APPROXIMATELY 5 MPH, THE DRIVER SIDE AIR BAG DEPLOYED WITHOUT WARNING. THE CONTACT STATED THAT THE CHEMICALS FROM THE AIR BAG CAUSED BURNS TO THE FACE AND EYES, WHICH REQUIRED MEDICAL ATTENTION. THE CONTACT JUMPED OUT OF THE DRIVER SIDE OF THE VEHICLE AND WAS NEARLY RUN OVER BY THE VEHICLE THAT WAS STILL MOVING IN REVERSE. THE VEHICLE WAS DIAGNOSED BY A MECHANIC WHO ADVISED THE CONTACT THAT THE FRONT AIR BAG SENSOR FAILED AND CAUSED THE INADVERTENT AIR BAG DEPLOYMENT. THE CONTACT WAS ALSO ADVISED OF NHTSA CAMPAIGN NUMBER: 99V02300 (AIR BAGS: FRONTAL). THE MANUFACTURER STATED THAT THE VEHICLE WAS NOT INCLUDED IN THE RECALL. ADDITIONALLY, THE MANUFACTURER ADVISED THE CONTACT THAT THE PARTS NEEDED FOR THE RECALL REPAIRS WERE NO LONGER BEING MANUFACTURED. THE CONTACT WAS CONCERNED BECAUSE HE HAD NOT BEEN MADE AWARE OF THE RECALL UNTIL AFTER THE FAILURE HAD BEEN EXPERIENCED. THE APPROXIMATE FAILURE MILEAGE WAS 95,000.							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							