

 <p>U.S. Department of Transportation National Highway Traffic Safety Administration</p>		<p>INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p>OWNER INFORMATION (Type or Print)</p>		<p>Date Received 28-OCT-2014</p>	<p>Repository <input type="checkbox"/></p> <p>Reference No. 10650697</p>		
<p>Name [REDACTED]</p>		<p>Daytime Telephone Number [REDACTED]</p>	<p>E-mail Address [REDACTED]</p>		
<p>Address [REDACTED]</p>		<p>Evening Telephone Number [REDACTED]</p>			
<p>City ALHAMBRA</p>	<p>State CA</p>	<p>Zip Code [REDACTED]</p>			
<p><i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i></p>					
<p>VEHICLE INFORMATION</p>					
<p>17 digit vehicle Identification Number Located at bottom of windshield on driver's side 3A8FY48989T [REDACTED]</p>		<p>Make CHRYSLER</p>	<p>Model PT CRUISER</p>	<p>Model Year 2009</p>	
<p>Date Purchased 8-17-2009</p>	<p>Dealer's Name and Telephone Number LABREA CHRYSLER JEEP</p>		<p>Engine: 2.4 LITER</p>	<p>Fuel Type: GAS</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>	<p>Dealer's City LOS ANGELES</p>	<p>State CA.</p>	<p>Zip Code 90036</p>	<p>No: Cylinders 4</p>	
<p>Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control</p>	<p>Powertrain 2.4 Liter w/4 Speed auto VLP TRANS.</p>		<p>Multiple Failure:</p>	<p>Incident Date(s) 02-JUN-2014</p>	
<p>FAILED COMPONENT(S)/PART(S) INFORMATION</p>					
<p>Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 100000 POWER TRAIN, ENGINE (PWS)</p>			<p>Failure Mileage 41000</p>	<p>Failure Speed</p>	
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</p>					
<p>Tire Make</p>	<p>Tire Model (Name or Number)</p>		<p>Tire Size (Example P215/65R15)</p>		
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location:</p>			
<p>Tire Component Code</p>			<p>Tire Failure Type:</p>		
<p>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</p>					
<p>Make:</p>	<p>Date Manufactured:</p>	<p>Model No./Name:</p>			
<p>Seat Type:</p>	<p>Installation System:</p>				
<p>Child Seat Component Code:</p>	<p>Failed Part:</p>				
<p>APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i></p>					
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured 0</p>	<p>Number of Deaths 0</p>	<p>Reported to Police N</p>	
<p>Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).</p>					
<p>TL* THE CONTACT OWNS A 2009 CHRYSLER PT CRUISER. WHILE DRIVING VARIOUS SPEEDS, THE VEHICLE STALLED WITHOUT WARNING. THE CONTACT WAS ABLE TO RESTART THE VEHICLE. THE FAILURE RECURRED ON NUMEROUS OCCASIONS. THE DEALER WAS UNABLE TO DIAGNOSE THE FAILURE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE VIN WAS UNAVAILABLE. THE APPROXIMATE FAILURE MILEAGE WAS 41,000.</p> <p><i>I did not restart the vehicle, it restarted on its own.</i></p> <p><i>Dates: 6-9-14, 6-19, 20, 21, 22, 23 ... 7-3, 12, 14, 15, 19, 22, 23, 24, 26</i></p> <p><i>9-12, 13, 14, 16, 17, 19, 20, 21</i></p>					
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.</p>			<p>ATTACH ADDITIONAL SHEETS IF NECESSARY</p>		
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>					

*Original dealer is now: Motor Village LA
2025 S. FIGUEROA ST.
LA, CA, 90007 213-477-1800*

CUSTOMER #: [REDACTED]

CALIFORNIA SUPERSTORES
ALHAMBRA CHRYSLER DODGE JEEP RAM



1100 W. MAIN ST
ALHAMBRA, CA 91801
(626) 308-4500

WORKORDER

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

BAR : ARD00264134 EPA : CAL000360220

SERVICE ADVISOR: 4212 OKIMOTO, KENNETH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
SILVER	09	CHRYSLER PT Cruiser	3A8FY48989T [REDACTED]	[REDACTED]	41361/	T3339	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL14 DD			10:00 16JUL14			CASH	
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_SMPI					
16JUL2014 08:04							

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	MISC		W	PERFORM 5 YEAR INSPECTION

B DI C CUSTOMER STATES ALL WARNING LIGHTS WILL APPEAR FOR A COUPLE SECONDS THEN WILL RETURN TO NORMAL -LOSS OF POWER/ALMOST STALLS

C 27P ISP PERFORM MULTI-POINT VISUAL INSPECTION. CHECK AND ADJUST TIRE PRESSURE TO SPEC. LF ___ LR ___ RF ___ RR ___

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$ 140.00

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

CUSTOMER #: [REDACTED]

CALIFORNIA SUPERSTORES
ALHAMBRA CHRYSLER DODGE JEEP RAM



1100 W. MAIN ST
ALHAMBRA, CA 91801
(626) 308-4500
DIRECT (626) 308-4511

INVOICE

DUPLICATE 1
PAGE 1

ALHAMBRA, CA [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 4212 KENNETH OKIMOTO

BAR : ARDOO264134

EPA : CAL000360220

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
SILVER	09	CHRYSLER PT Cruiser	3A8FY48989T [REDACTED]	[REDACTED]	41361/41367	T3339

DEL. DATE	PROD. DATE	WARR. EXP.	ESTIMATED COMPLETION	PO NO.	PAYMENT	INV. DATE
16JUL14 DD			13:00 16JUL14		CASH	16JUL14

R.O. OPENED	READY	OPTIONS:
08:04 16JUL14	13:23 16JUL14	ENG:2.4_Liter_SMPI

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	PERFORM 5 YEAR INSPECTION						

CAUSE:

09980001 PASSED POWERTRAIN INSPECTION
4025 W 0.20 (N/C)

41361 PowerTrain Inspection pass.

B CUSTOMER STATES ALL WARNING LIGHTS WILL APPEAR FOR A COUPLE SECONDS
THEN WILL RETURN TO NORMAL -LOSS OF POWER/ALMOST STALLS

DI DIAGNOSTIC INSPECTION
4025 ISP 0.00 (N/C)

41361 Scan system for codes and updates, none. No TSB's, Road test
good, unable to verify.

C PERFORM MULTI-POINT VISUAL INSPECTION. CHECK AND ADJUST TIRE PRESSURE
TO SPEC. LF LR RF RR

27P PERFORM MULTI-POINT VISUAL INSPECTION. CHECK
AND ADJUST TIRE PRESSURE TO SPEC.

LF LR RF RR
4025 ISP 0.00 (N/C)

41361 Inspection done.

D** PER CUSTOMER REQUEST PERFORM ENGINE COOLANT FLUID EXCHANGE (1gal)
COOL1 PER CUSTOMER REQUEST PERFORM ENGINE COOLANT

FLUID EXCHANGE (1gal)
4025 CEL 1.00

1 68048953AB *ANTIFREEZ-COOLANT 23.20 111.80 111.80
1 10077 RADIATOR TREATMENT 34.95 74.95 74.95

41361 Engine coolant service done.

EST: 309.95 16JUL14 11:10 SA: 4212
CONTACT: JOHN

PAID
JUL 16 2014
Dem [REDACTED]

ALL PARTS LISTED ARE ORIGINAL EQUIPMENT MANUFACTURED BY DAMILER CHRYSLER CORPORATION OR MOPAR UNLESS OTHERWISE LISTED.	NOTICE TO CONSUMER:		DESCRIPTION	TOTALS
	I acknowledge notice and oral approval of an increase in the original estimated price. Signature or Initial _____			LABOR AMOUNT
I acknowledge that the listed warranty repairs were completed with my authorization. Signature or Initial _____			PARTS AMOUNT	58.15
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES/ADJ.	0.00
			TOTAL CHARGES	169.95
			LESS SERVICE CONTRACT/DISCOUNT	0.00
			SALES TAX	5.23
			PLEASE PAY THIS AMOUNT	175.18

Notice to Consumer: Please read important information on back.

CUSTOMER #:

CALIFORNIA SUPERSTORES
ALHAMBRA CHRYSLER DODGE JEEP RAM



1100 W. MAIN ST
ALHAMBRA, CA 91801
(626) 308-4500

WORKORDER

PAGE 1

HOME: [REDACTED] CONT: [REDACTED] BAR: ARDO0264134 EPA: CAL000360220
BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 4212 OKIMOTO, KENNETH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
SILVER	09	CHRYSLER PT Cruiser	3A8FY48989T [REDACTED]	[REDACTED]	41673/	T4312	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL14 DD			18:00 26JUL14			CASH	
R.O. OPENED		READY	OPTIONS: ENG:2.4_Liter_SMPI				
26JUL2014 08:33							

LINE	OP CODE	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	DI		C	CUSTOMER STATES ALL LIGHT WILL GO ON ON CLUSTER, THEN LOSS OF POWER (VEHICLE WILL SHUT OFF) THEN START BACK UP ON ITOWN.
# B	27P		C	PERFORM MULTI-POINT VISUAL INSPECTION. CHECK AND ADJUST TIRE PRESSURE TO SPEC. LF ___ LR ___ RF ___ RR ___
# C	MISC		C	CHRYSLER CAIR CASE # [REDACTED]

EXCLUSION OF WARRANTIES

PRELIMINARY ESTIMATE \$ 140.00

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

CUSTOMER #:

CALIFORNIA SUPERSTORES
ALHAMBRA CHRYSLER DODGE JEEP RAM



INVOICE

1100 W. MAIN ST
ALHAMBRA, CA 91801
(626) 308-4500
DIRECT (626) 308-4511

DUPLICATE 1
PAGE 1

ALHAMBRA, CA

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 4212 KENNETH OKIMOTO

BAR : ARDO0264134

EPA : CAL000360220

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
SILVER	09	CHRYSLER PT Cruiser	3A8FY48989T [REDACTED]	[REDACTED]	41673/41673	T4312
DEL. DATE	PROD. DATE	WARR. EXP.	ESTIMATED COMPLETION	PO NO.	PAYMENT	INV. DATE
16JUL14 DD			18:00 26JUL14		CASH	30JUL14

R.O. OPENED: 08:33 26JUL14
READY: 15:10 30JUL14
OPTIONS: ENG:2.4_Liter_SMPI

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER STATES ALL LIGHT WILL GO ON ON CLUSTER, THEN LOSS OF POWER
(VEHICLE WILL SHUT OFF) THEN START BACK UP ON ITOWN.

DI DIAGNOSTIC INSPECTION

4180 ISP 1.00

(N/C)

41673 COULD NOT DUPLICATE CONCERN.

ROAD TEST FOR 29 MILES, PROBLEM NEVER OCCURRED. CHECK FOR ANY FAULT
CODES, NONE PRESENT.

UNABLE TO DUPLICATE CONCERN

B PERFORM MULTI-POINT VISUAL INSPECTION. CHECK AND ADJUST TIRE PRESSURE
TO SPEC. LF LR RF RR

27P PERFORM MULTI-POINT VISUAL INSPECTION. CHECK
AND ADJUST TIRE PRESSURE TO SPEC.

LF LR RF RR

4180 ISP 0.00

(N/C)

C CHRYSLER CAIR CASE
MISC MISC

99 ISP 0.00

(N/C)

EST: 140.00 26JUL14 08:33 SA: 4212

NOTICE TO CONSUMER:

ALL PARTS LISTED
ARE ORIGINAL
EQUIPMENT
MANUFACTURED
BY DAMILER
CHRYSLER
CORPORATION OR
MOPAR UNLESS
OTHERWISE
LISTED.

I acknowledge notice and oral approval of an increase in the original
estimated price.

Signature or Initial

I acknowledge that the listed warranty repairs were completed with
my authorization.

Signature or Initial

Notice to Consumer: Please read important information on back.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES/ADJ.	0.00
TOTAL CHARGES	0.00
LESS SERVICE CONTRACT/DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

CUSTOMER #:

Alhambra Chrysler Dodge Jeep Ram

1100 W. Main Street
Alhambra, CA 91801
Main: (626) 537-2420 Fax: (626) 284-5383
www.alhambrajr.com

WORKORDER

PAGE 1

ALHAMBRA CA

SERVICE ADVISOR: 4212 OKIMOTO, KENNETH

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
SILVER	09	DAIMLER CHRYSLER PT	3A8FY48989T [REDACTED]	[REDACTED]	45207/	T0168	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL14 IS			17:30 18SEP14			CASH	
16JUL14 DD							
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_SMPI					
17SEP2014 17:52							

LINE OP CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS

A
 DI CF1 CUSTOMER STATES WILL GUAGES/CLUSTER WILL LOSE
 EST: MISC 140.00 TOTAL 140.00
 TURN KEY OFF AND BACK ON IN ONE QUICK MOTION
 DIAGNOSTIC INSPECTION

B MISC CF1 STAR CASE [REDACTED]



C MISC CF1 INSTALL CO-PILOT MODULE-CUSTOMER MAY NEED TO LEAVE
 DEPOSIT FOR MODULE



D 27P CF1 PERFORM MULTI-POINT VISUAL INSPECTION. CHECK AND
 ADJUST TIRE PRESSURE TO SPEC. LF LR RF RR

EPA CAL 00039253
ARD 277872

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

X
Notice to Consumer: Please read important information on back.

PRELIMINARY ESTIMATE \$ 140.00

AUTHORIZED BY X

Revised Estimate Parts Labor Totals Phone #

Date Time FAX # BY

Revision Details E-mail

In Person

Revised Estimate Parts Labor Totals Phone #

Date Time FAX # BY

Revision Details E-mail

In Person

*I acknowledge notice and oral approval of an increase in the original estimated price.

ALL PERSONAL ITEMS HAVE BEEN REMOVED FROM VEHICLE

BAR #

EPA # CAL00039253

CASE # [REDACTED]

CUSTOMER #: [REDACTED]

ARIANNA
1-800-763-8422
EXT 40510
INVOICE

Alhambra
Chrysler Dodge Jeep Ram
1100 W. Main Street
Alhambra, CA 91801
Main: (626) 537-2420 Fax: (626) 284-5383
www.alhambracdjr.com

ALHAMBRA CA
HOME: [REDACTED]
BUS: [REDACTED]

CONT: [REDACTED]
CELL: [REDACTED]

DUPLICATE 2
PAGE 1

BAR # [REDACTED] EPA # CAL00039253
SERVICE ADVISOR: 4212 KENNETH OKIMOTO

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
SILVER	09	DAIMLER CHRYSLER PT	3A8FY48989T [REDACTED]	[REDACTED]	45207/45211	T0168	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16JUL14 DD			17:30 18SEP14			CASH	18SEP14
R.O. OPENED	READY	OPTIONS: ENG:2.4_Liter_SMPI					
17:52 17SEP14	14:51 18SEP14						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A							
A CUSTOMER STATES WILL GUAGES/CLUSTER WILL LOSE POWER-VEHICLE MAY STALL AND RESTART BYITSELF AS IF TURN KEY OFF AND BACK ON IN ONE QUICK MOTION							
			DI DIAGNOSTIC INSPECTION				
			4025 CF1 0.00			0.00	0.00
CHECKED AND ROAD TESTED VEHICLE FOR 4 MILES-UNABLE TO DUPLICATE AT THIS TIME							

B	STAR CASE #25646691	MISC MISC					
		4025 CF1 0.00				0.00	0.00

C	INSTALL CO-PILOT MODULE-CUSTOMER MAY NEED TO LEAVE DEPOSIT FOR MODULE	MISC DO NOT HAVE MODULE AVAILABLE-					
		4025 CF1 0.00				0.00	0.00
CO PILOT IS NOT AVAILABLE-							

D	PERFORM MULTI-POINT VISUAL INSPECTION. CHECK AND ADJUST TIRE PRESSURE	TO SPEC. LF LR RF RR					
	27P 4	4116 CF1 0.00				0.00	0.00

EST: 140.00 17SEP14 17:52 SA: 4212

ARBITRATION REQUIRED BY THIS AGREEMENT: THE PARTIES AGREE THAT INSTEAD OF LITIGATION IN A COURT, ANY DISPUTE, CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE SERVICE OR REPAIR OF THE MOTOR VEHICLE OR TO THIS DOCUMENT OR TO ANY OTHER DOCUMENT OR AGREEMENT BETWEEN THE PARTIES RELATING TO THE MOTOR VEHICLE SHALL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION, UNDER ITS COMMERCIAL ARBITRATION RULES. SUCH ARBITRATION SHALL BE CONDUCTED IN RIVERSIDE COUNTY, CALIFORNIA. EACH PARTY WILL PAY THEIR OWN COSTS, ANY JUDGEMENT RENDERED BY THE ARBITRATION MAY BE ENTERED IN ANY COURT HAVING JURISDICTION.

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.