 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 27-OCT-2014 DEC 01 2014		Repository <input type="checkbox"/> Reference No. 10650369	
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	
City		State		Zip Code	
SCOTTSDALE		AZ			
Evening Telephone Number E-mail Address					
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
WBAHN83567D		BMW		750LI	
Model Year		Engine:		Fuel Type:	
2007		No: Cylinders			
Date Purchased		Dealer's Name and Telephone Number		State	
				Zip Code	
Original Owner		Dealer's City		Incident Date(s)	
<input type="checkbox"/>				20-OCT-2014	
Transmission Type		Powertrain		Multiple Failure:	
<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: BRAKES (PWS), 034100 SERVICE BRAKES, HYDRAULIC: FOUNDATION COMPONENTS: MASTER CYLINDER , VACUUM BOOSTER				Failure Mileage	
				60000	
				Failure Speed	
				55	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)					
Crash		Fire		Number of Persons Injured	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		0	
				Number of Deaths	
				0	
				Reported to Police	
				N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2007 BMW 750LI. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 55 MPH, THE BRAKE PEDAL WAS APPLIED AND THE BRAKES FAILED TO RESPOND. THE VEHICLE WAS TOWED TO A DEALER WHERE THE VEHICLE WAS SERVICED UNDER NHTSA CAMPAIGN ID NUMBER: 10V446000 (SERVICE BRAKES, HYDRAULIC). THE CONTACT STATED THAT THE VACUUM LINES WERE REPLACED BUT WAITING ON THE MANUFACTURER'S APPROVAL FOR THE BRAKE BOOSTER AND MASTER CYLINDER REPAIRS. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 60,000.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ADDITIONAL INFORMATION PROVIDED & ENCLOSED

1- REPAIR INVOICE

2- NHTSA CAMPAIGN ID #10V446000

3- LETTER WITH ADDITIONAL INFORMATION

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300



PHOENIX AZ 852 21 NOV '14 PM 6 L

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



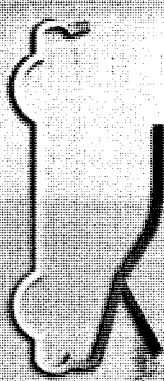
BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:


Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Campaign Information: WOOD
U.S. Department of Transportation
National Highway Traffic Safety Administration

National Highway Traffic Safety Administration
1200 New Jersey Ave SE
Washington, DC 20590
Attention: Randy Reid - Chief

20 November, 2014

Dear Mr. Reid,

Enclosed is a copy of the dealer invoice for the repairs needed to my vehicle to repair the very serious brake failure identified in NHTSA Recall Campaign ID #10V446000 (copy also enclosed). A near miss accident at highway speed was narrowly avoided due to a near total lack of braking.

As additional information in this case, the invoice states that the repair was made under "WARRANTY" but that is not accurate. I actually paid \$536.95 for the necessary repairs to correct the brake failure problem identified in the original recall. BMW North America headquarters (Ms Lauren Roberts) advised me that since a partial repair was made to my vehicle under the recall in 2010 (i.e. replacement of a vacuum line), they refused to perform the complete repair at this time. I had learned from an internet search from other model owners that the repairs made by BMW under the recall included all master brake components including the vacuum line, vacuum booster & master cylinder. Since the vacuum booster & master cylinder were never replaced during the original recall in 2010 as they should have been, these components had to be replaced at my expense to restore proper braking to my vehicle.

In summary, BMW should have properly repaired the vehicle in 2010 to address the recall. This did not happen & nearly caused a very serious accident. I feel strongly that this was negligence on the part of BMW that should be addressed by NHTSA to avoid accidents by other affected owners.

If you require additional information, please contact me. I appreciate the concern & follow-up of the NHTSA to insure a similar incident is avoided by other owners.

Regards,

[Redacted Signature]

Scottsdale, AZ [Redacted]

Cell [Redacted]

BMW NORTH SCOTTSDALE
 18018 N. Scottsdale Rd.
 Phoenix, AZ 85054
 (480) 538-3900
 (480) 538-3955 fax
 www.bmwnorthscottsdale.com

CUSTOMER NO.	ADVISOR SCOTT KASTELIC	TRG. NO. 78777	INVOICE DATE 11/01/14	INVOICE NO.
RESIDENCE PHONE	LICENSE NO.	MILEAGE 61,126	COLOR ALPINE WHIT	STOCK NO.
BUSINESS PHONE	YEAR / MAKE / MODEL 07/BMW/750Li/4DSD	DELIVERY DATE 07/26/07	DELIVERY MILES 14.4	PRODUCTION DATE 03/01/07
COMMENTS	VEHICLE I.D. NO. W B A H N 8 3 5 6 7 D	SELLING DEALER NO. 45	R.O. DATE 10/22/14	

JOB# 1 CHARGES

LABOR
J# 1 03BMZ ENGINE MISC TECH(S):1124 WARRANTY
 CUST STS VEH HAS NO POWER BRAKES
 PEDAL IS ROCK HARD
 SERVICE MANAGER REVIEWED AND APPROVED GOODWILL OFFER THRU
 SELF AUTH PROGRAM CUSTOMER TO PAY 40%
 VERIFIED BRAKE BOOSTER INTERNALLY FAILED, ALSO FOUND OIL
 RESIDUE ON MASTER CYL
 REPLACED BRAKE BOOSTER AND MASTER CYL. PERFORMED MULTIPLE
 BLEEDING PROCEDURES AND CLEARED FC'S

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE	WARRANTY
	1	34-32-6-779-736	BRAKE SERVO UNIT			WARRANTY
	2	34-33-6-753-979	SEAL, BRAKE BOOSTER			WARRANTY
	2	07-11-9-905-374	SELF-LOCKING COLLAR			WARRANTY
	1	34-33-6-785-926	BRAKE MASTER CYLIND			WARRANTY
	2	34-31-1-163-464	PLUG			WARRANTY
	3	81-22-0-142-156	BRAKE FLUID			WARRANTY
				TOTAL - PARTS	0.00	

MISC	CODE	DESCRIPTION	CONTROL NO	PRICE
	GP	GOODWILL PARTICIPATION	608353	536.95
			TOTAL - MISC	536.95

JOB# 1 TOTALS MISC 536.95

JOB# 2 CHARGES JOB# 1 JOURNAL PREFIX BMCS JOB# 1 TOTAL 536.95

Thank you for
 this opportunity to
 serve you.
 If our service was
 satisfactory tell your
 friends; if not please
 tell us immediately.

DISCLAIMER OF WARRANTIES
 Any warranties on the products
 hereby are those of the manufactur
 The seller hereby expressly disclai
 all warranties, either express
 implied, including any implied warn
 ty of merchantability or fitness fo
 particular purpose, and the sel
 neither assumes nor authorizes a
 other person to assume for it a
 liability in connection with the sale
 said products. Any limitation contain
 herein does not apply where prot
 ited by law.

JOB# 2 CHARGES

LABOR
J# 2 01BMZ29MPI MULTI POINT INSPECT TECH(S):1124 INTERNAL
 MPI
 MPI

JOB# 2 TOTALS JOB# 2 JOURNAL PREFIX BMCS JOB# 2 TOTAL 0.00

The Reynolds and Reynolds Company EPRINTS114E C0678653 Q (04/09)

Google Search 10/21/2014 of Brake Booster Recall (<http://autos.aol.com/cars-BMW-750-2006/recalls/>)

NHTSA Campaign ID #10V446000

Recall Date 2010-10-01

Summary

BMW IS RECALLING CERTAIN MODEL YEAR 2004-2010 5-SERIES, 6-SERIES, AND MODEL YEAR 2002-2008 7-SERIES VEHICLES. A CHECK VALVE OF THE BRAKE VACUUM PUMP MAY LEAK A SMALL AMOUNT OF LUBRICATING OIL. OVER TIME THIS COULD RESULT IN CONTAMINATION OF THE BRAKE BOOSTER.

Consequences

POWER ASSIST BRAKING PERFORMANCE COULD BE ADVERSELY AFFECTED. IN EXTREME CASES THERE COULD BE A COMPLETE LOSS OF POWER ASSIST BRAKING. AN UNEXPECTED REDUCTION OR LOSS IN POWER BRAKING ASSIST MAY INCREASE THE RISK OF A CRASH.

Remedy

BMW WILL NOTIFY OWNERS AND DEALERS WILL REPAIR THE VEHICLES FREE OF CHARGE. THE SAFETY RECALL BEGAN ON NOVEMBER 24, 2010. OWNERS MAY CONTACT BMW AT 1-800-525-7417.

Component Affected

SERVICE BRAKES, HYDRAULIC:POWER ASSIST:VACUUM