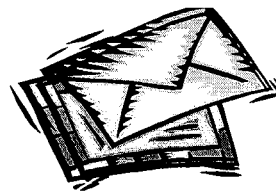


NHTSA ccmMercury Routing Slip



CL-10649165-3222

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

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Doc Date: 10/17/2014

Due Date: 11/27/2014

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DOT/I #:

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Subject: LETTER FROM SENATOR NELSON ON BEHALF OF CONSTITUENT, [REDACTED], REGARDING HIS 2004 HONDA ODYSSEY, WHICH IS APPARENTLY ONE OF THE VEHICLE CONTAINING DEFECTIVE AND POTENTIALLY DEADLY FRONT AIR BAGS; PLEASE REFERENCE [REDACTED]

Ack Date:

Sign Office: DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: TMAPP x62870

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: TAMMY.MAPP

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE BILL NELSON SENATOR
UNITED STATES SENATE

WASHINGTON, DC 20510-0905

Tel: Fax: E-mail:

OCT 21 2014

EXECUTIVE SECRETARIAT
RECEIVED-NHTSA
2014 OCT 20 P 2:46

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	10/20/2014	11/27/2014	
NVS-010	INFORMATION	10/20/2014		10/20/2014
NGA-110	SIGN	10/20/2014	11/27/2014	
NOA-010	INFORMATION	10/20/2014		10/20/2014
NOA02	INFORMATION	10/20/2014		10/20/2014

NM
10/21/14
SMD



United States Senate
WASHINGTON, DC 20510-0905

EXECUTIVE SECRETARIAT
RECEIVED-NHTSA
2014 OCT 20 A 11:55

BILL NELSON
FLORIDA

October 17, 2014

Mr. David J. Friedman
Administrator
National Highway Traffic and Safety Administration
1200 New Jersey Avenue, Southeast
Washington, District of Columbia 20590

Dear Mr. Friedman:

Please find enclosed correspondence I received from one of my constituents. It involves an important matter under the jurisdiction of your agency.

Your review and response to the issues raised would be greatly appreciated. Please send your correspondence directly to my office and reference [REDACTED] for our records. I look forward to a response at your earliest convenience and thank you in advance for your assistance with this matter.

Sincerely,

Bill Nelson

BN/jm
157980-2CL

Enclosure

ESH-004673

BILL NELSON
FLORIDA

United States Senate
Washington, DC 20510-0905



Consent For Release Of Information

The Privacy Act of 1974 requires that written consent be obtained from the constituent before information can be disclosed from a government agency's record. So that I can legally act on your behalf, please complete and sign the following statement and return it to me. *This form is available to the public free of charge.*

Please note, if you are inquiring on behalf of someone, that person must sign the release.

Today's Date Sept. 23, 2014 Social Security Number [REDACTED]

☒ Mr. ☐ Mrs. ☐ Ms. ☐ Dr. [REDACTED]
First Middle Last

Mailing Address [REDACTED]
Miami, FL [REDACTED]

Home Phone [REDACTED] Cell Phone [REDACTED] Work Phone n.a.

Date of Birth [REDACTED] E-mail Address [REDACTED]

I hereby authorize Senator Nelson or his representative to make inquiries into my personal records and or files, and to obtain information about me pertaining to my request for assistance.

Signature [REDACTED] For The Attention Of Senator Bill Nelson

Please return form to:

By Mail:

Office of Senator Bill Nelson
225 East Robinson Street, Suite 410
Orlando, Florida 32801

By Fax:

Fax: (407) 872-7165

Questions:

Telephone: (407) 872-7161
Toll-Free in Florida Only:
(888) 671-4091

FOR OFFICE USE ONLY

IT: ☐ Yes ☐ No IT # _____ (Caseworker Only) Cross Reference Name _____

Referral: ☐ FTL ☐ FTM ☐ JAX ☐ MIA ☐ ORL ☐ TAL ☐ TPA ☐ WPB ☐ BN ☐ GN ☐ PM ☐ BS

Web Tracking # _____

PLEASE COMPLETE PAGE 2 OF THIS FORM

Please complete the sections that apply to your case.

Military or Veteran's Issues

Military ID/VA ID/Other ID Number _____ Sponsor's ID / SSN _____
 Rank / Unit _____ Duty Station _____

Immigration Issues

Receipt Number _____ Alien Registration Number _____ A - _____
 Date of Birth _____ Place of Birth _____
 Type of Application Filed _____

Social Security Administration Issues

Type of file claimed? _____

Initial Claim	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Reconsideration	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
ALJ Hearing	Date Filed _____	☐ Pending	☐ Approved	☐ Denied
Appeals Council	Date Filed _____	☐ Pending	☐ Approved	☐ Denied

Case Details

Please briefly explain your problem. (In writing, provide my office with a detailed account. Include any additional relevant correspondence that you have initiated or received concerning your problem.)

Realistically, I don't know if you can help me with this problem, but I at least want to bring it to your attention and express my frustration with the N.H.T.S.A. and Honda. My only car, a 2004 Honda Odyssey, VIN 5FNRL18Q44B [REDACTED] is one of apparently millions of vehicles containing defective and potentially deadly front air bags, which were manufactured by Takata, a supplier for Honda and other brands. According to recent articles including the NYTimes, the genesis of the problem goes back to the late 1990's and first began to manifest in 2002. Sadly, the issue seems to have been suppressed by Takata, Honda and NHTSA. Furthermore, NHTSA policies seem to greatly favor (even promote) the auto industry at the expense of the consumer. Other than this issue, this car has been of extremely good service to me and I have therefore pampered it and kept it for ten years, and had planned on keeping it until it is no longer servicable. Now when I get behind the wheel I live with the possibility that instead of saving my life in a frontal accident, the air bag inflator might just kill me. Nice. And should I expose loved ones to this hazzard, since shrapnel may be sprayed into the passenger compartment? Honda is addressing the issue but the process is going very slow. Honda's cutomer service rep could provide no details nor time line for the fix.

Please state how you would like Senator Nelson to help you.

I just want my car fixed and soon. However, I know it is unreasonable that your office can get that done directly. The best we can do at this point is fix what it obviously a broken system of regulation. I find it disturbing that Honda tells me that I have a portentially deadly defect in my car and then they take their good old time getting around to fixing it. My first inclination is to take it off the road until it is repaired, but I can't. I need it on a daily basis. Nor can I afford right now to replace it. I recommend a significant fine for all companies involved. I also recommend that N.H.T.S.A. undergo a thorough retraining and restructuring to ensure their vigilance on behalf of the public. I read that the head of the agency was unaware that his office possessed subpoena power. Outrageous! Thank you for listening to my complaint. Anything that can get Honda to react more quickly would be greatly appreciated.

BILL NELSON
FLORIDA

United States Senate

WASHINGTON, DC 20510-0905



Date: 10/20/2014 Number of pages (including cover sheet): 4

To: David Friedman, NHTSA Congressional Fax: 202-366-0015

From: Josiah Manzo, Constituent Advocate Fax: (407) 872-7165

Comments

Congressional Inquiry Regarding: [REDACTED]

Thank you for your review and response to the attached documentation. If you require any additional information, please contact me directly at josiah_manzo@billnelson.senate.gov.

Again, thank you for your assistance in this matter.

Sincerely,
Josiah Manzo
(407) 872-7183 Direct Line