

Dear Sir:

CI-10649141-7184

OCT 3 - 2014


Two years ago I had to replace the ignition in my car.

At the time I did not realize the danger involved in driving it.

Now I just have the key on my ring.

I am sending you a copy of the receipt to have it replaced.

At the ripe age of

 I pray for a refund and I hope I can use
(over)

NH
10/14
THW

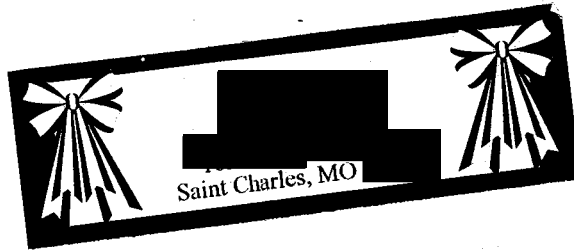
Keep this car until
the end.

Sincerely,

[Redacted]

S. Charles, Mo

[Redacted]





Clayton
8844 Ladue Road
314-863-0936

North County
623 Dunn Road
314-895-1660

South County
5718 S. Lindbergh
314-842-6899

Maryville, IL
4979 Route 159
618-288-0883

Swansea, IL
4501 N. Illinois (Rt. 159)
618-236-7140

St. Charles, MO
3733 Bogey Road
636-949-2588

VEHICLE BUYER(S)' ORDER

In this Vehicle Buyer's Order, "I", "me" and "my" refer to the Buyer and to the Co-Buyer, if any. The words "you", "your" and "Dealer" refer to Enterprise Car Sales.

CS# [REDACTED]

BUYER		SS #	SALESPERSON BART ESSICK	BAR CODE ID
DRIVER'S LICENSE #		STATE	PROSPECT #	SOURCE # CUST REFERRAL
CO-BUYER		SS #	DATE Nov 8 2002	UNIT NO. GPBR
DRIVER'S LICENSE #		STATE	A PURCHASE PRICE 13999.00	
STREET ADDRESS		APT #	B ADDITIONAL EQUIPMENT N/A	
CITY/STATE/ZIP			C LESS: TRADE-IN GROSS ALLOWANCE 1000.00	
DAY PHONE		EVENING PHONE	D SUBTOTAL (A PLUS B MINUS C) 12999.00	
			E SALES TAX N/A	

YR/MAKE/MODEL/SERIES/COLOR 02 OLDSMOBILE INTRIGUE 4DR		ESTIMATED PAYOFF N/A	
VIN # 1G3WH52H2E		OTHER CHARGES	
SALESPERSON/ID		G LICENSE FEE N/A	
MILEAGE 29389		H TITLE FEE N/A	
EQUIPMENT		I TITLE TAX N/A	
FINANCING <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		J DEALER LICENSE TAX N/A	
TERM (MOS.) 60		K EXTENDED SERV. CONTRACT 1565.00	
SHOW LIEN TO: UMB BANK		L DOCUMENTARY FEE 99.00	
ADDRESS PO BOX 419226 MAIL STOP		M BUSINESS LICENSE TAX N/A	
CITY/STATE/ZIP KANSAS CITY MO 64141-6226		N N/A	
SPECIAL PROVISIONS 11/08/2007 or 65389 miles on odom		O N/A	
whichever comes first 60/36/0ded		P TOTAL OTHER (G THRU O) 1664.00	
		Q SELLING PRICE (D PLUS E PLUS F PLUS P) 14663.00	
		R DOWN PAYMENT 2000.00	
		S BALANCE AT SETTLEMENT (Q MINUS R) 12663.00	
		T AMOUNT DUE N/A	
		U AMOUNT TO BE FINANCED 12663.00	

YR/MAKE/MODEL/SERIES/COLOR 90 TOYOTA CAMRY 4DR CAMRY		Paid pers ck \$1000.00	
VIN # 4T1SUV21E9		Paid pers ck \$1000.00	
LICENSE #/STATE		C#	
MILEAGE 86901			

PAYOFF TO		Documentary Fee	
ADDRESS		Documentary Fee includes preparation of documents, affidavits, temporary tag and or license plates (if applicable) and all other services connected or associated with the above fee.	
CITY/STATE/ZIP		If this box is checked <input type="checkbox"/> , the Vehicle is Sold "As Is" with All Faults: I UNDERSTAND THAT THIS VEHICLE IS BEING SOLD "AS-IS" WITH ALL FAULTS AND IS NOT COVERED BY ANY DEALER WARRANTY. I UNDERSTAND THAT THE DEALER IS NOT REQUIRED TO MAKE ANY REPAIRS AFTER I BUY THIS VEHICLE. I WILL HAVE TO PAY FOR ANY REPAIRS THIS VEHICLE WILL NEED.	
ACCOUNT NO.		Date _____ Signature _____	
AMOUNT N/A		Date _____ Signature _____	
<p>Limited Warranty: If this box is checked <input type="checkbox"/>, this Vehicle is covered by Dealer's 12 Month/12,000 Mile Limited Warranty (the "Limited Warranty"), a copy of which has been provided to Buyer(s). Please consult the Limited Warranty for a complete description of its terms and conditions.</p>			

The front and back of this Order and, if this is a credit sale, the retail installment sales contract of even date between Dealer and Buyer, any bill of sale and any documents related to any service (such as warranties or insurance) for which a charge is made in this Order or in the retail installment contract (if any) comprise the entire agreement affecting this purchase, and no other agreement or understanding of any nature concerning same has been made or entered into.

I acknowledge that I have read the matter printed on the back of this Order and agree to it as a part of this Order the same as if it were printed above my signature. I certify that I am of legal age, or older, and hereby acknowledge receipt of a signed copy of this Order.

THIS CONTRACT CONTAINS A BINDING ARBITRATION PROVISION WHICH MAY BE ENFORCED BY THE PARTIES.

BUYER	DEALER	DEALER #	D-3339
[REDACTED]	ENTERPRISE CAR SALES - 01R4	d/b/a ENTERPRISE CAR SALES	
DATE	ADDRESS	3733 BOGEY RD	
Nov 8 2002	CITY/STATE/ZIP	ST. LOUIS MO 63303	
SIGNATURE	APPROVED BY	DATE	DATE
[REDACTED]	[REDACTED]	Nov 8 2002	Nov 8 2002



IMPORTANT SAFETY RECALL

September 2014

[REDACTED]
Saint Charles, MO [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2002 model year Oldsmobile Intrigue. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2002 model year Oldsmobile Intrigue, VIN 1G3WH52H22F [REDACTED]
- Your vehicle is involved in GM recall 14350.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- Schedule an appointment with your GM dealer on or after October 1, 2014.
- The recall repairs will be performed for you at **no charge**.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking may be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.



What will we do?

PARTS WILL SOON BE AVAILABLE. We are working as quickly as possible to correct this condition and expect to have sufficient parts to begin repairs by October 1, 2014. When parts are available, your GM dealer will install two key rings and an insert in the key slot or a cover over the key head on all ignition keys. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

Also included with this letter is an owner manual supplement. Please review this document and retain it with your vehicle's owner manual.

What should you do?

You should contact your GM dealer to arrange a service appointment on or after October 1, 2014. When you arrive for your appointment, please bring both sets of keys. **In the meantime, it is very important that until the recall has been performed, you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Oldsmobile Customer Assistance Center at 1.800.442.6537 (TTY 1.800.833.6537).

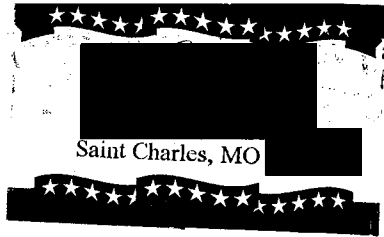
If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V400.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jeff Boyer
Vice President – Global Vehicle Safety

GM Recall Number: 14350



ADMINISTRATOR
National Highway Traffic Safety Adminis-
1200 NEW JERSEY AVE, SE., TRATION
WASHINGTON D.C. 20590

20590

