

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		U.S.C. 552(B)(6) 100148	
		Date Received: 20-OCT-2014 NOV 20 2014		Repository ☐ Reference No. 10648919	
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address		Evening Telephone Number			
City	State	Zip Code			
ROANOKE	VA				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make		Model	
JTDKN3DU0A0		TOYOTA		PRIUS	
Model Year		Engine:		Fuel Type:	
2010		No: Cylinders		Hybrid	
Date Purchased	Dealer's Name and Telephone Number		State		Zip Code
7-2010	Haley Toyota		VA		24014
Original Owner	Dealer's City		Multiple Failure:		Incident Date(s)
☒	Roanoke				03-AUG-2012
Transmission Type	☒ Antilock Brakes	Powertrain			
Automatic	☒ Cruise Control				
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: LIGHTING (PWS), 110000 ELECTRICAL SYSTEM				Failure Mileage	Failure Speed
				35000	75 mph
				+ 70,000	30 mph
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTMAL9ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2010 TOYOTA PRIUS. THE CONTACT STATED THAT THE LOW BEAM HEADLIGHTS FAILED AND THE CONTACT HAD TO UTILIZE THE HIGH BEAMS IN ORDER TO DRIVE AT NIGHT. THE VEHICLE WAS TAKEN TO AN AUTHORIZED DEALER. THE TECHNICIAN REPLACED THE LOW BEAM LIGHTS BUT THE FAILURE RECURRED. ALSO, THE CONTACT MENTIONED THAT BEFORE THE SHORT IN THE LOW BEAMS, THE MARKER LIGHTS HAD TO BE REPLACED AS WELL. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 35,000 AND THE CURRENT MILEAGE WAS 70,000. <i>Both</i> → Mileage at 2nd Failure of both low beams					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					