

12 M-22-14 called GM spoke Ben & Time Rose 3:14 Time Kerry Ann

13036
4 Attempts
GM.
2/copied

IMPORTANT SAFETY RECALL

7/7-31-14
HHH Time 8-11
CLAVIN Aug 8/2
1st COPY GOT

Theodore, AL
9/30/14 Not heard about car
US chev # 251-623-3321
Dear [redacted]

received in [redacted]
Cus. Ser. (3) RECALLS
DEPT. W-J- MR SMITH
MGR, chev.
Suppose to be fixed?

suppose to have called me own week 27th Aug.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in all 2004-2012 model year (MY) Chevrolet Malibu, 2004-2007 MY Chevrolet Malibu Maxx, 2005-2010 MY Pontiac G6 and 2007-2010 MY Saturn Aura vehicles. As a result, GM is conducting a recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

Today is FRI. 29th

Need - A - Rent - A CAR

2nd customer service
Tue 9:45 AM
Spoke to Rose
10/10/14
7/24/14

7/24/14
Tue 9:45 AM
called

IMPORTANT

- This notice applies to your 2008 model year Chevrolet Malibu VIN 1G1ZS58F98F
- Your vehicle is involved in GM recall 13036.
- Parts are not currently available to repair your vehicle.
- When parts become available, GM will notify you to schedule an appointment with your Chevrolet dealer.

anyone said busy

Call GM? again 5th time
Chev. dealer or my ins. Co.
Disabled
Can't be w/out car.
Dangerous!

Why is your vehicle being recalled?

On these vehicles, over time an increased resistance can develop in the Body Control Module (BCM) connection system and result in voltage fluctuations or intermittency in the Brake Apply Sensor (BAS) circuit that can cause service brake lamp malfunction. As a result, the service brake lamps may illuminate when the service brakes are not being applied, or may not illuminate when the service brakes are being applied. Additionally, cruise control may not engage. If cruise control is engaged, additional service brake pedal travel may be required to disengage it. Service brake pedal application may not be required to move the shift lever out of PARK, or additional service brake pedal travel may be required to move the shift lever out of PARK. Traction Control, Electronic Stability Control (ECS), and panic braking assist features, if equipped, may be disabled. Service

done been to Bay Chev. dealership to get them to Reset All! Come back said they would have to charge me

8 months ago.
All - [unclear]



IMPORTANT SAFETY RECALL

Records: C/O: Terry Ann
August 2014 C/copy 6/11

② nd me
C/copy for Records

Theodore, AL

3rd Recall on my car
my car payment at new Horizons Credit Union
Debited out of my S. Security CR. own 4th
every month. 278.00 dollars. put me in 2
Cher. Sonic. rented own
Sub-sub Compact,

Dear [redacted] ① my car is considered to be
A Mid-size - (Luxury family car) very nice smooth ride.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Through enterprise,

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2008 model year Chevrolet Malibu. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products. NOT THE SAME Ride no where near GM the

Previously, you were notified that your 2008 model year Chevrolet Malibu was involved in GM recall 13036. This letter is to inform you that parts are now available to repair your vehicle. same type car, use to driving.

IMPORTANT

- This notice applies to your 2008 model year Chevrolet Malibu, VIN 1G1ZS58F98F [redacted]
- Your vehicle is involved in GM safety recall 13036.
- Schedule an appointment with your Chevrolet dealer.
- This service will be performed for you at no charge.

Why is your vehicle being recalled?

On your vehicle, over time an increased resistance can develop in the Body Control Module (BCM) connection system and result in voltage fluctuations or intermittency in the Brake Apply Sensor (BAS) circuit that can cause service brake lamp malfunction. As a result, the service brake lamps may illuminate when the service brakes are not being applied, or may not illuminate when the service brakes are being applied. Additionally, cruise control may not engage. If cruise control is engaged, additional service brake pedal travel may be required to disengage it. Service brake pedal application may not be required, to move the shift lever out of PARK, or additional service brake pedal travel may be required to move the shift lever out of PARK. Traction control, electronic stability control, and panic braking assist features, if equipped, may be disabled. Service ESC and/or Traction Control tell-tales may illuminate with this condition. These conditions may increase the risk of a crash.

Before Recall on ml

THIS WAS HAPPENING

copy

and harness connector and on the BAS and harness connector, and relearn the brake pedal home position. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 20 minutes.

What should you do?

You should contact your Chevrolet dealer to arrange a service appointment as soon as possible.

Did you already pay for this repair?

Even though you may have already had repairs for this condition, you will still need to take your vehicle to your dealer for additional repairs. If you have paid for repairs for the recall condition, please complete the enclosed reimbursement form and present it to your dealer with all required documents. Working with your dealer will expedite your request, however, if this is not convenient, you may mail the completed reimbursement form and all required documents to Reimbursement Department, PO Box 33170, Detroit, MI 48232-5170. The completed reimbursement form and required documents must be presented to your dealer or received by the Reimbursement Department by August 31, 2015, unless state law specifies a longer reimbursement period.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14V252.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Gonna do both 9/24/14 Wednesday Settlement

called

out.

all complaints

loss of value

due to MASS

NEWS ON THIS RECALL

LAWYERS on T.V.

Adversting people getting

Killed in F.M. cars

Notes for letter and concerns.

DO-NOT believe R.M. Borcato

Jim Moloney
I PAID 16,000.00 TO U.S. Govt

Known fact

Jim Moloney for 2008 Malibu (still owe)
General Director - Customer & Relationship Services



Chevrolet
P.O. Box 909989
Milwaukee, WI 53209-9989

IMPORTANT SAFETY RECALL



14152 1G1ZS58F98F [redacted] 13 0005681

THEODORE, AL [redacted]

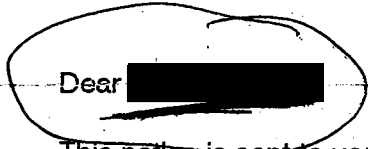
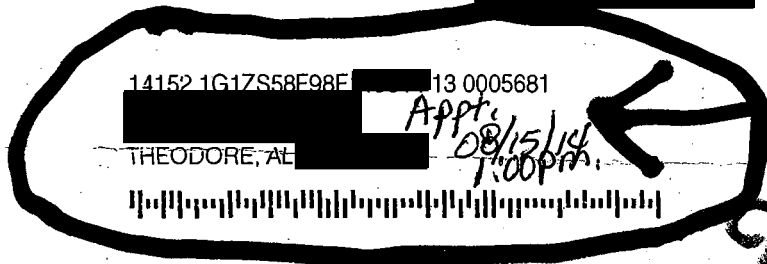


Cancel
Appt. for
today
Breast exam

neighbor
drove me to
F. Tiger to
send

clipped
G.M.

July 2014



CAN - NOT make Appt.
CAR IS NOT WORKING = ONLY CAR HAVE!

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2008 model year Chevrolet Malibu vehicles equipped with a 4-speed automatic transmission. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2008 model year Chevrolet Malibu, VIN 1G1ZS58F98F [redacted]
- Your vehicle is involved in GM safety recall 14152.

Why is your vehicle being recalled?

Your vehicle has a condition in which the transmission shift cable may fracture at any time. When the fracture occurs, the driver may not be able to select a different gear, remove the key from the ignition or place the transmission in park. When the fracture occurs, the driver may not be able to select a different gear and the vehicle may move in an unintended direction, increasing the risk of a crash. If the driver cannot place the vehicle in park, and exits the vehicle without applying the park brake, the vehicle could roll away and a crash could occur without prior warning.

What will we do?

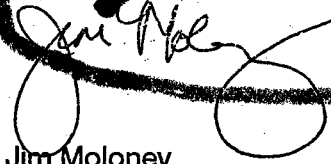
PARTS ARE NOT CURRENTLY AVAILABLE. When parts become available your Chevrolet dealer will install a shift cable assembly and mounting bracket. This service will be performed for you at **no charge**.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.832.2333).

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



A handwritten signature in black ink, appearing to read "Jim Moloney". The signature is enclosed within a large, hand-drawn oval that also encompasses the text below it.

Jim Moloney
General Director - Customer & Relationship Services

GM Recall #14152

U-J Chev. =

been approved yet
 plans were booked months ago!! TRIP. G. Motors = Reimbursement
 Records @ copy made 7/24/14 filled out. certified mail R. Receipt
 Wednesday.

ENTERPRISE LEASING COMPANY - SOUTH CENTRAL, 2814 GOVERNMENT BLVD., MOBILE, AL 366062616 (251) 470-0607

CASE NO# [REDACTED]

RENTAL AGREEMENT REF# [REDACTED]

SUMMARY OF CHARGES

RENTED [REDACTED]

DATE & TIME OUT
 08/22/2014 10:31 AM
 DATE & TIME IN
 08/24/2014 02:06 PM

BILLING CYCLE
 24-HOUR

VEH #1 2013 TOYO CORO LE
 VIN# 5YFBU4EE2DP [REDACTED]
 LIC# [REDACTED]
 MILES DRIVEN 275

Charge Description	Date	Quantity	Per	Rate	Total
TIME & DISTANCE	08/22 - 08/24	3	DAY	\$32.00	\$96.00
DW	08/22 - 08/24	3	DAY	\$19.99	\$59.97
REFUELING CHARGE	08/22 - 08/24				\$0.00
Subtotal:					\$155.97
DISCOUNT - CUSTOMER SATISFACTION - RATE AND MILEAGE	08/22 - 08/24			5%	(\$4.80)
Taxes & Surcharges					
PRIVILEGE & LICENSE TAX RECOVERY	08/22 - 08/24			8.696%	\$13.50
SURCHARGE	08/22 - 08/24	3	DAY	\$1.35	\$4.05
Total Charges:					\$168.72
Total Amount Due					\$0.00

PAYMENT INFORMATION

AMOUNT PAID	TYPE	CREDIT CARD NUMBER
\$168.72	[REDACTED]	[REDACTED] ENDING

Had to Rent car
 G.M. finally rented
 me one -
 Wanting to sell my 2008
 Now: No-one wants
 to Buy. Maibu
 ① Loss Value 3
 monies out Rental
 ② still have 1 car.
 Car.
 not been filed
 month longer?

MD 7:30 AM - 6:00 PM TU 7:30 AM - 6:00 PM WE 7:30 AM - 6:00 PM
TH 7:30 AM - 6:00 PM FR 7:30 AM - 6:00 PM SA 7:00 AM - 12:00 PM

OWNER OF VEHICLE: ENTERPRISE LEASING COMPANY - SOUTH CENTRAL, LLC
BRANCH ADDRESS: 8010 AIRPORT BLVD, MOBILE, AL, 366089600

(251) 639-9609

SU CLOSED

531266
80PJF

RENTAL AGREEMENT NO.

09/03/2014 2:56 PM
START CHARGES IF DIFFERENT

ORIGINAL VEHICLE

COLOR: WHITE
LICENSE NO.: [REDACTED]
MODEL: SONIC
ECAR#: [REDACTED]

MILE-AGE: IN 19
OUT

DRIVEN

CONDITION AND FUEL LEVEL AGREED TO: RENTER



OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

REPLACEMENT VEHICLE

COLOR: [REDACTED]
LICENSE NO.: [REDACTED]

MODEL: [REDACTED]
ECAR#: [REDACTED]

MILE-AGE: IN
OUT

DRIVEN

CONDITION AND FUEL LEVEL AGREED TO: RENTER



OUT E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
IN E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

RENTAL TYPE: DEALERSHIP
SOURCE #: U J CHEVRO
ID.#: 999



BILL TO: Y COMPANY: U J CHEVROLET COMPANY, INC.

ATTN: JERRY
PHONE: (251) 633-9321
EXT: [REDACTED]

REFERENCE NUMBER: [REDACTED]
VIN# 1G1JE6S82F4 [REDACTED]

ADDITIONAL AUTHORIZED DRIVER(S) - EXCEPT AS REQUIRED BY LAW, NONE PERMITTED WITHOUT OWNER'S WRITTEN APPROVAL. REQUEST OWNER'S PERMISSION TO ALLOW. NO OTHER DRIVERS PERMITTED.

WHO IS UNDER MY CONTROL AND DIRECTION TO DRIVE VEHICLE FOR ME AND ON MY BEHALF, I AM RESPONSIBLE FOR THEIR ACTS WHILE THEY ARE DRIVING, AND FOR FULFILLING TERMS AND CONDITIONS OF THIS RENTAL AGREEMENT (AGREEMENT). USE OF VEHICLE BY AN UNAUTHORIZED DRIVER WILL AFFECT MY LIABILITY.

PERMISSION GRANTED TO OPERATE VEHICLE ONLY IN THE STATE OF RENTAL AND THE FOLLOWING STATE(S):

AL ONLY

OPERATION IN ANY OTHER STATE OR COUNTRY WILL AFFECT YOUR LIABILITY AND RIGHTS UNDER THIS AGREEMENT.

RENTER DECLINES OPTIONAL DAMAGE WAIVER (DW) AND ASSUMES DAMAGE RESPONSIBILITY. SEE PARAGRAPH 6. RENTER ACCEPTS OPTIONAL DAMAGE WAIVER (DW) AT FEE SHOWN IN COLUMN TO RIGHT. SEE NOTICE TO LEFT AND PARAGRAPH 16. DAMAGE WAIVER IS NOT INSURANCE.

RENTER DECLINES OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI). SEE PARAGRAPH 9. RENTER ACCEPTS OPTIONAL PERSONAL ACCIDENT INSURANCE (PAI) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 18.

RENTER DECLINES OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP). SEE PARAGRAPH 7. RENTER ACCEPTS OPTIONAL SUPPLEMENTAL LIABILITY PROTECTION (SLP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE PARAGRAPH 17.

RENTER DECLINES OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP). SEE PARAGRAPH 3 B.3. RENTER ACCEPTS OPTIONAL ROADSIDE ASSISTANCE PROTECTION (RAP) AT FEE SHOWN IN COLUMN TO RIGHT. SEE OPTIONAL PRODUCTS NOTICE TO LEFT AND PARAGRAPH 15.

RENTER DECLINES RENT PROTECTION (RAT). RENTER ACCEPTS RENT PROTECTION (RAT).

ACKNOWLEDGMENT OF THE ENTIRE AGREEMENT, WHICH CONSISTS OF PAGES 1 THROUGH 4. I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS ON PAGES 1 THROUGH 4 OF THIS AGREEMENT AND BY MY SIGNATURE BELOW I AM THE "RENTER" UNDER THIS AGREEMENT. BY SIGNING BELOW, I AM AUTHORIZING OWNER TO PROCESS CHARGES ON MY CREDIT CARD(S) AND/OR DEBIT CARD(S) FOR ADVANCE DEPOSITS, INCREMENTAL AUTHORIZATIONS/DEPOSITS, AND CHARGES INCURRED, AS WELL AS PAYMENTS REFUSED BY A THIRD PARTY TO WHOM BILLING WAS DIRECTED. I CERTIFY THAT THE DRIVERS LICENSE(S) PRESENTED IS CURRENTLY VALID AND IS NOT SUSPENDED, EXPIRED, REVOKED, CANCELLED OR SURRENDERED.

RENTER: [REDACTED] DATE: 09/03/2014
OWNER: [REDACTED] EMPL.#: E3840M
REP X

I WILL RETURN CAR BY: DEPOSIT(S):
DATE TIME AMOUNT PAID BY

09/10/2014 3:30 PM \$20.00 XXXXXXXXXXXX [REDACTED] 09/03/2014

ADDITIONAL INFORMATION

Handwritten signature: Matt McEntine

DAY = 24 HOUR PERIOD

VEHICLE \$38.00/HOUR*
\$38.00/DAY*

*INCLUDES

NO CHARGE MILEAGE

DW OR CDW \$19.99/DAY

PAI \$3.00/DAY

SLP \$11.99/DAY

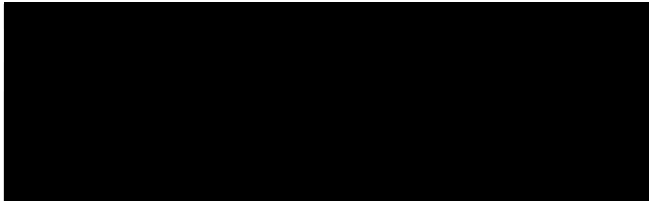
RAP \$3.99/DAY

FUEL CHARGE \$5.27/GALLON

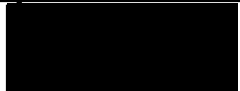
PRIV & LIC TAX RECO 8.696%/R
SURCHARGE \$1.35/DAY*

TOTAL CHARGES

OPTIONAL PRODUCTS NOTICE: WE OFFER FOR AN ADDITIONAL CHARGE THE FOLLOWING OPTIONAL PRODUCTS: DAMAGE WAIVER, PERSONAL ACCIDENT INSURANCE, SUPPLEMENTAL LIABILITY PROTECTION AND ROADSIDE ASSISTANCE



Theodore, AL



CERTIFIED MAIL™



7013 1090 0001 4598 2042



1006



20590

ST. PEACE
PAID
THEODORE, AL
36582
SEP 30, '14
AMOUNT

\$7.19

00042047-06

Lenny Ann fm ext. 21778

"Administrator" National Hwy. Traffic Safety Administration.

1200 New Jersey Avenue, S.E.
Washington, DC. 20590

W40-304

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

9/2/11

(Mail Return Receipt (NAME))

9/2/11

Enterprise Pop
with my letter

NOT W
KID LOSS V
KENTAL CAR
out before
finally got
me a
UN-Com
from