



INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (5 U.S.C. 552 (b)(6))

 U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

 DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository

15-OCT-2014

Reference No.
10644738

OWNER INFORMATION (Type or Print)

Name

Address

City

CHICAGO HEIGHTS

State

IL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMCU94105K

Make

FORD

Model

ESCAPE

Model Year

2005

Date Purchased
JULY 2005Dealer's Name and Telephone Number
SUTTON FORDEngine:
No: Cylinders

6

Fuel Type:

REG.

Original Owner
Dealer's City
MATTESONState
ILZip Code
60443

Transmission Type

AUTO

 Antilock Brakes Cruise Control

Powertrain

4WD

Multiple Failure:

Incident Date(s)

06-OCT-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 162000 STRUCTURE: BODY, 020000 SUSPENSION

Failure Mileage

55870

Failure Speed

35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

 Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury (ies).)

Crash

 Yes No

Fire

 Yes No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury (ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 FORD ESCAPE. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, A VERY LOUD BANGING NOISE EMITTED FROM THE REAR PASSENGER SIDE OF THE VEHICLE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHERE THE TECHNICIAN DISCOVERED THAT THE PASSENGER SIDE REAR WHEEL WELL WAS RUSTED AND CORRODED, CAUSING DAMAGE TO THE REAR PASSENGER SIDE SHOCK ABSORBER. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 55870. WHEN THEY WERE REPLACING THE SHOCKS THE MECHANIC CALLED ME TO INFORM THAT THERE WAS A VERY BAD RUST PROBLEM IN THE RIGHT WHEEL WELL WHICH WAS NOT VISIBLE FROM THE OUTSIDE BECAUSE OF THE HEAVY UNDERCOATING. ALL OF THE RUSTING STARTED FROM THE INSIDE AND BECAUSE OF THE UNDERCOATING THE PROBLEM WAS NOT DETECTED UNTIL THE SHOCKS WERE REPLACED - SEE ENCLOSED PHOTO'S.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-599 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.











CERTIFIED MAIL™

CHICAGO HEIGHTS, IL.



7012 3460 0001 1633 5501



W48-226

MR. RANDY REID
C/O NATIONAL HIGHWAY TRAFFIC
SAFETY ADMINISTRATION
1200 NEW JERSEY AVE. SE
WASHINGTON, DC. 20590

