



CL-10643349-1015

June 16, 2015

JUL 22 2015

U.S. Dept. of Transportation
NHTSA
1200 New Jersey Ave S.E.
Washington, D.C. 20590
attn: Randy Reid, Chief,
Office of Defects Investigation
Ref # 10643349 Enforcement
Complaint
Dear Sir;

On 11/18/14, I returned a expressly
detailed account of the "Cluster Head"
failure in my 2004 Mercedes-Benz.

This failure was included in
the NHTSA Recall Bulletin, Reference
06V028000, yet Mercedes refused
to replace the failed exterior lighting,
which made the vehicle inoperable.
I did not own the vehicle at the
time the recall was issued.

JM
12215
SND

Pg. 2

Mercedes Benz of Modesto, Calif.
charged me \$1,753.77 to replace
the failed Instrument Cluster.

The dealership attempted resolve
this issue with Mercedes-Benz, who
refused to take responsibility for

the "recall" failure.

This correspondence is intended to
request information regarding your
investigation and steps to resolve this
case. Mercedes-Benz must be
held accountable for the repair!!

Thank you for your immediate attention
to this important matter.

[REDACTED]

Retired - Disabled (Cancer)

[REDACTED]

Mountain Ranch, Calif. [REDACTED]

State of California

Sacramento, CA

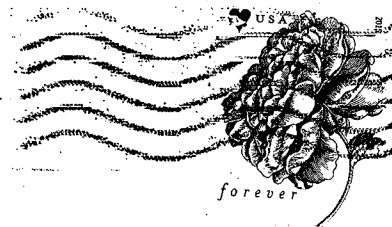


Mountain Ranch, CA



SACRAMENTO CA 957

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