

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
07-OCT-2014	Reference No. 10643126
Daytime Telephone Number	E-mail Address
	NOEMAIL@UNK.GOV
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name			
Address			
City	State	Zip Code	
ARLINGTON	MA		

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year
1G2HX521XS4		PONTIAC	BONNEVILLE	1995
Date Purchased	Dealer's Name and Telephone Number		Engine: No; Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code	
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)
	☐ Cruise Control			04-OCT-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage 131000	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1995 PONTIAC BONNEVILLE. THE CONTACT STATED THAT WHILE DRIVING AT AN UNKNOWN SPEED, THE AIR BAGS DEPLOYED INADVERTENTLY. AS A RESULT, THE WINDSHIELD BECAME CRACKED. NO INJURIES WERE REPORTED. THE VEHICLE WAS NOT TAKEN TO A DEALER. THE MANUFACTURER WAS MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 131,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHILE DRIVING EAST ON THE MASSACHUSETTS TPK NEAR NATICK, 70 MPH IN CRUISE, ON OCT. 4, 2014 AT 7 PM, THERE WAS A TREMENDOUS EXPLOSION INSIDE THE CAR. THE WINDSHIELD SHATTERED. LEFT SIDE OF DASH BLEW OUT. SHRAPNEL, SMOKE, AND DUST FILLED THE CAR. THE PRESSURE BLEW UP THE MOONROOF ENOUGH TO BEND THE RAIL. IT HAD BEEN OPEN ABOUT ONE INCH IN THE VENT POSITION - AS I WAS REALIZING THE PASSENGER AIR BAG DEPLOYED, BANG, THE DRIVER BAG WENT OFF, ABOUT 30 SECONDS AFTER THE FIRST BAG. AT THAT POINT I ALMOST EXPECTED IT SO WAS ABLE TO MAINTAIN CONTROL. ALTHOUGH SHOOK UP BY THE INCIDENT, WE WERE OTHERWISE UNINJURED. GM SENT AN INVESTIGATOR TO MIRAK CHEVY WHERE I BROUGHT THE CAR. I WAS INFORMED TWO WEEKS LATER THAT IT WAS CAUSED BY A CORRODED SWITCH IN THE FLOOR UNDER THE PASSENGER SEAT. THEY SAID NOTHING WRONG WITH SWITCH, JUST POOR MAINTENANCE. RUG WAS WET. ATTACH ADDITIONAL SHEETS IF NECESSARY BECAUSE I COULD NO LONGER CLOSE MOONROOF PROPERLY. THEY REFUSED TO SEND ME A COPY OF REPORT. I DROVE THIS CAR EVERY DAY FOR 17 YEARS AND TOOK VERY GOOD CARE OF IT. GARAGED AT WORK AND HOME. THANK YOU.

US Department
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National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

BOSTON

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National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



safercar.gov

Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



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U.S. Department of Transportation
National Highway Traffic Safety Administration