

 INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline	
OWNER INFORMATION (Type or Print) Name: [REDACTED] Address: [REDACTED] City: BOWLING GREEN State: OH Zip Code: [REDACTED]		Date Received: 03-OCT-2014 Repository: ☐ Reference No.: 10641076 Daytime Telephone Number: [REDACTED] Evening Telephone Number: [REDACTED] E-mail Address: NOEMAIL@UNK.GOV	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number: 1J8GW68J42C [REDACTED]		Make: JEEP	Model: GRAND CHEROKEE Model Year: 2002
Date Purchased:	Dealer's Name and Telephone Number:	Engine: 4.7HO No: Cylinders 8	Fuel Type: GASOLINE
Original Owner: ☐	Dealer's City:	State:	Zip Code:
Transmission Type: AUTO	☒ Antilock Brakes ☒ Cruise Control	Powertrain: QUADRA TRAC 4WD	Multiple Failure:
			Incident Date(s): 01-OCT-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 162000 STRUCTURE: BODY, 020000 SUSPENSION, 017500 STEERING; LINKAGES: TIE ROD ASSEMBLY		Failure Mileage: 83551	Failure Speed: 0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make:	Tire Model (Name or Number):	Tire Size (Example P215/65R15):	
DOT No. (Example: DOTM19ABC036):	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code:		Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:		Failed Part:	
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash: ☐ Yes ☒ No	Fire: ☐ Yes ☒ No	Number of Persons Injured: 0	Number of Deaths: 0
		Reported to Police: N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2002 JEEP GRAND CHEROKEE. THE CONTACT STATED THAT THE PASSENGER AND DRIVER SIDE TIE ROD CONNECTING BARS WERE RUSTED TO THE POINT OF CORROSION AND COULD POSSIBLY FRACTURE. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC WHO STATED THAT THE CONNECTING BARS NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 83,551.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

BOUGHT THIS JEEP FOR OFF-ROAD USE. AFTER SEEING THE TIE ROD I COULD NOT DRIVE THIS CAR ANY FURTHER WITH THIS TIE ROD IN IT. THE MOOG REPLACEMENT IS ABOUT 3 TIMES AS HEAVY AS THE STOCK TIE ROD.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

METROPLEX

MI 480

10 FEB 95

FM 5-1



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NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration



SERVICES REQUESTED/DESCRIPTION OF WORK	AMOUNT
CHECK OUT OIL LEAK	
REPLACE HYD HOSE FROM P/S PUMP	50.00
TO COOLING FAN - ADD FLUID	
STEERING TIE ROD TUBE RUSTED OUT	65.00
REPLACE TUBE ASSY	12
PAID 10-1-10 CK Thank	
TOTAL LABOR	115.00

QTY.	PART NO. AND DESCRIPTION (All parts new unless otherwise specified)	AMOUNT
1	92189 P/S HOSE FOR COOLING FAN	96 59
1	DS1452S TIE ROD ADJ TUBE	76 25
1	P/S FLUID	4 95
AUTO SAFETY HOTLINE 1-888-327-4236		
PAID BY ☐ CASH MC VISA AMEX CC NO. _____ ☐ ACCT. _____ I hereby authorize the above repairs to be made along with the necessary materials. I understand that you may operate vehicle for purposes of test drive, loan, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is understood that you will not be held responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control. SIGNATURE _____ for your business SAVE OLD PARTS ☐ YES ☐ NO		
TOTAL PARTS		177 79
TOTAL LABOR		115 00
TOTAL SUBLET		
GAS, OIL AND GREASE		
SHOP SUPPLIES		
EPA /WASTE DISPOSAL		
TAX		19 76
TOTAL		312 55

