

Administrator

National Highway Traffic Administration

SEP 17 2014

Dear Sir

I have received a safety recall notice for my 2005 Buick Lacrosse VIN 264Wc532951 [REDACTED].

S&K Buick, Appleton, WI, started working on my car several years ago. They told me that it was a loose battery connection among several other things. They lied, cheated and did everything they could to get rid of the car. Many letters & calls have gone on between General Motors and me. They said they fixed the problem, but that is not true. Even after I told them it was an ignition problem they either could not or did not to fix the problem. The car sat at my house for months not running until I got my own mechanic & he fixed the problem. It was the ignition which I had told them it was.

My mechanic name is Mike Peaker. He saved all the old parts & installed new ones and will vouch for this.

While the car was under the care of S&K all anti-freeze disappeared & almost all the oil and the air conditioner

NH  
100114  
THW

great working, they were very hateful  
and did not try in any way to  
make the car run.

Because I turned them into GM.  
they hated me, I never give up  
and will always hate them for  
what they did to me.

I have filed a claim with GM.  
and have talked to the legal dept.

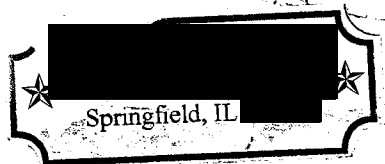
We have always been a great GM.  
fan and still are.

Our hatred is directed toward S+K  
Buick

This problem went on so long that  
all of South-West Apple. would  
ask me — did S+K Buick ever  
get your car to run?

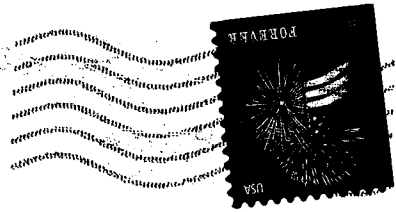
I told them the truth

NO!!  
mileage is 54,000 miles!!!



SPRINGFIELD, IL 627

08 SEP 2014 PM 2 T



Administrator, National Highway Traffic  
Safety Administration  
1200 New Jersey Ave, SE.  
Washington D. C.

20590

