

September 8, 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

National Highway Traffic Safety Administration
Customer Service
1200 New Jersey Avenue SE
Washington, DC 20590

Re: 2011 Honda Pilot Vin #5FNYPH53BB [REDACTED]
Finance Company: American Honda

SEP 16 2014

National Highway Traffic Safety Administration:
Customer Service

I am writing this letter to serve as notice of my dissatisfaction with the service and resolution of the recent sudden acceleration problem that I experienced with my 2011 Honda Pilot. Beginning on March 3rd of this year, I have had three instances when I experienced rapid and unexpected acceleration while the brakes were being applied. Once at a traffic light and twice while parking the car in a parking lot I experienced rapid acceleration while my foot was on the brake. Once, in the parking lot the brakes were applied and the car accelerated, jumping the parking bumper and striking a column in front of the store. After each of the occurrences, I took the car to Coggin Honda of Ft. Pierce for attention to the matter and each time I was informed that there was nothing wrong with the car. (See WO [REDACTED] dated 3/11/2014) I was extremely hesitant about driving the car and would go with others who offered to drive their own car after that.

In July, 2014, while my young grand-daughter was visiting, I decided to try the needed to drive the car with her in it. When coming to a stop sign I slowed down to almost a stop when the car accelerated and it took both feet with full pressure to get it to a stop. I was only a few blocks from home and turned around because I was very nervous when thinking what could have happened with my grand-daughter in the car. When I got to the gate house of my development, I had to stop to have my pass scanned and the car accelerated again almost hitting the stop arm. It took me about 10-15 feet before I could get the car to a full stop. (See WO [REDACTED] dated 7/11/2014.

Since all of the above instances had happened, the service department has made it quite clear that they thought it was my error in judgment and said so quite openly, even to saying it could be my age. I reluctantly began to believe what they said, until my friend told me that it happened to him while driving my car, but he thought it was his fault. When I mentioned what was happening with the car to my daughter, she said it also happened to her as well and again she thought maybe it was somehow her fault.

My confidence in this car is gone and I really hesitate to drive it. I have located 8 instances that have been reported to the National Highway Traffic Administration that recount experiences similar to mine. Please see attached. All the problems with these cars all have the same model, age and approximately the same mileage. Seems like very striking similarities and maybe should be looked at closer.

To reiterate, I am leery about my safety and that of others while driving this car, as the possibility still exists for the rapid acceleration occurring again. If I were to sell or trade in this car I would hate to think someone will buy it and maybe kill themselves or someone else due to this problem not being found and fixed. I need a resolution to this problem immediately. I need a (safe car) to drive and to survive on my own.

Sincerely,

Cc: American Honda Motor Co., Inc.

Honda Automobile Customer Service Case #: [REDACTED]

Cc: Coggin Honda of Ft. Pierce, 4450 S. US Hwy 1, Ft. Pierce, FL 34982

Attachments: (2) Work orders; (8) Internet research samples

AM
100114
TLW

CUSTOMER #:



INVOICE



HONDA OF FORT PIERCE

4450 South US Highway 1 - Fort Pierce, FL 34982
(888) 900-5292

(772) 467-9998 MVR#44803

SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m. Monday to Friday
8:00 a.m. to 5:00 p.m. Saturday

PAGE 1

PSL FT

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 804224 Jared Napier

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
GRAY	11	HONDA PILOT	5FN9F4H53BB		22584/22586	T1070
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
01JAN11 DD			WAIT 11MAR14			CASH
R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter				
11:18	11MAR14	13:36	11MAR14	LIST	NET	TOTAL

LINE OPCODE TECH TYPE HOURS
A CUST STATES THAT WHEN SHE STEPS ON THE BRAKES THE CAR ACCELERATES
CHECK AND ADVISE

BY001 CUST STATES THAT WHEN SHE STEPS ON THE
BRAKES THE CAR ACCELERATES CHECK AND ADVISE
804212 CPC 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
COULD DUPLICATE CUSTOMER CONCERN AT THIS TIME. 804212

B Multi-Point Inspection

D11 Multi-Point Inspection
804212 ISP 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
COMPLETED MULTI POINT INSPECTION. PROVIDE CUSTOMER WITH RESULTS.
REC ENGINE AIR FILTER ON NEXT VISIT 804212

C Courtesy Service Wash

DRI Courtesy Service Wash
214638ICOMP 0.30

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
COMPLETE COMPLIMENTARY EXTERIOR CAR WASH

E** A/C SYSEM ODOR ELIMINATOR AND DISINFECTANT SERVICE

VPS003 A/C SYSEM ODOR ELIMINATOR AND
DISINFECTANT SERVICE

804212 CPM 0.50 68.00
1 507460 EVAP TREATMENT 21.95 21.95
PARTS: 21.95 LABOR: 68.00 OTHER: 0.00 TOTAL LINE E: 89.95

INJECT CLEANSING FOAM INTO THE EVAPORATOR CORE CASE TO NEUTRALIZE
THE ODOR CAUSING CONTAMINANTS. THIS PROCESS RIDS THE SYSTEM OF THESE
HARMFUL CONTAMINANTS AS THE FOAM BREAKS DOWN AND LIQUEFIES BACK OUT OF
THE AC SYSTEM. ALSO INJECT AIR INTAKE CLEANER INTO THE VENTILATION
SYSTEM AND IN THE AC CABIN FILTER (where applicable) TO FULLY COMPLETE
THE PROCESS.804212/.5

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE
DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF
THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and
authorized the Dealership to perform the services/repairs itemized
in this invoice and that you received (or had the opportunity to
inspect) any replaced parts as requested by you. The vehicle is
being returned to you in exchange for your payment of the Amount
Due.

*SHOP SUPPLY COSTS: We have
added a charge equal to 10% of the
total cost of labor and parts, not to
exceed \$24.71, to the Repair Order.
This charge represents costs and
profits to the motor vehicle repair
facility for miscellaneous shop
supplies and waste disposal. The
State of Florida requires a \$1.00 fee
to be collected for each new tire sold
in the state (s.403.718), and a
\$1.50 fee to be collected for each
new or remanufactured battery sold
in the state (s.403.7185).
ALL PARTS ARE NEW UNLESS
OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
ADJUSTMENTS	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

CUSTOMER #: [REDACTED]



INVOICE

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DUPLICATE 1
PAGE 1

PSL, FL [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 212295 STEVE MODESITT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GRAY	11	HONDA PILOT	5FNYF4H53BB [REDACTED]		23349/23359	T3542	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN11 DD			18:00 08JUL14			CASH	11JUL14
R.O. OPENED	READY	OPTIONS: ENG:3.5_Liter					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A Multi-Point Inspection
DI1 Multi-Point Inspection
206148 ISP 0.00 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
COMPLETED MULTI POINT INSPECTION. PROVIDE CUSTOMER WITH RESULTS.

B CUST STATES CAR ACCELERATED ON ITS OWN, SEEMS TO BE ONLY AT LOW SPEEDS (PARKING LOT).
CAUSE: None

BY001 CUST STATES CAR ACCELERATED ON ITS OWN, SEEMS TO BE ONLY AT LOW SPEEDS (PARKING LOT).
206148 ISP 0.00 (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
DPSM and service manager test drove vehicle for 10 miles. DPSM and Honda master technician inspected vehicle today. No defects in materials and factory workmanship were found. Vehicle operating as designed. Customer was not present for the inspection. Out mileage 23359

C CUST STATES LOW TIRE LIGHT IS ON
BY001 CUST STATES LOW TIRE LIGHT IS ON

206148 ISP 0.00 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00
0.0 all tires were low in air, set to proper pressures

D Courtesy Service Wash
DR1 Courtesy Service Wash

801432ICOMP 0.30 (N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00
COMPLETE COMPLIMENTARY EXTERIOR CAR WASH

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$24.71, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured battery sold in the state (s.403.71851).

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
ADJUSTMENTS	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE



Keyword Search Results

Recalls	Investigations	Complaints	Service Bulletins
N/A	N/A	6	N/A

Below is a list of safety-related complaints received for this product. Complaints are entered into our complaint database and are used to determine if a safety-related defect trend exists.

Do you have a safety-related complaint? Let us know by going to our [File a Safety Complaint](#) page

COMPLAINTS: Displaying 1 - 5 out of 6

Date Complaint Filed: 06/24/2014

Date of Incident: 06/20/2014

Component(s): ELECTRICAL SYSTEM , POWER TRAIN , VEHICLE SPEED CONTROL

NHTSA ID Number: 10605730

All Products Associated with this Complaint ▼

Details ▲

0 Associated Documents

Crash: Yes Fire: No Number of Injuries: 0 Number of Deaths: 0

Manufacturer: Honda (American Honda Motor Co.)

Vehicle Identification No. (VIN): SFNYF3H93BB...

SUMMARY:

WHILE MAKING A 3 POINT TURN IN A DRIVEWAY IN ORDER TO PARALLEL PARK ON THE STREET MY 2011 HONDA PILOT ACCELERATED AT A HIGH RATE OF SPEED AND HIT A PARKED CAR. MY 2011 HONDA PILOT CONTINUED OUT OF CONTROL HIT A CURB AND ALMOST HIT A CHAIN LINK FENCE WHICH WOULD HAVE CAUSED ME TO TRAVEL INTO A BUSY FOUR LANE ROAD. MY 2011 HONDA PILOT STOPPED BY PRESSING BOTH FEET ON THE BRAKE. FIVE HOURS LATER MY BATTERY WAS DEAD. I HAD AAA ROADSIDE SERVICE REPLACE IT. I TOOK MY 2011 HONDA PILOT TO THE DEALERSHIP TODAY WHERE THE SERVICE REP AGREED THAT THERE HAVE BEEN ACCELERATION PROBLEMS WITH THE HONDA PILOT. HE HAD ME GO TO A BODY SHOP NEXT DOOR WHERE THE REP TOLD ME HE WOULD ONLY WORK ON THE BODY PROBLEMS. HE ADVISED ME TO GO BACK TO HONDA BECAUSE I WANTED TO KNOW WHAT MAY HAVE HAPPENED AND TO BE SURE MY CAR WAS SAFE TO DRIVE. WHEN I WENT BACK TO HONDA THE SAME REP TOLD ME HE DID NOT TELL ME THAT HONDA HAD ANY ACCELERATION PROBLEMS. *TR

Date Complaint Filed: 04/03/2014

Date of Incident: 03/25/2013

Component(s): POWER TRAIN

NHTSA ID Number: 10577126

All Products Associated with this Complaint ▼

Details ▲

0 Associated Documents

Crash: Yes **Fire:** No **Number of Injuries:** 0 **Number of Deaths:** 0

Manufacturer: Honda (American Honda Motor Co.)

Vehicle Identification No. (VIN): Not Available

SUMMARY:

TWO INCIDENTS OF SUDDEN UNINTENDED ACCELERATION. THE FIRST ON JANUARY 31, 2014. THE SECOND ON MARCH 25, 2014. BOTH INCIDENTS OCCURRED AT A VERY LOW RATE OF SPEED OF APPROXIMATELY 5 MPH. IN BOTH SITUATIONS THE CAR WAS COMING TO A STOP WITH THE BRAKE BEING APPLIED. SUDDENLY, THE RPMS INCREASED AND THE CAR MOVED FORWARD WITH THE BREAK UNABLE TO STOP THE CAR EVEN THOUGH BOTH FEET WERE APPLIED TO THE BRAKE PEDDLE. IN THE FIRST INCIDENT, THE CAR WAS STOPPED BY PUTTING THE GEAR SHIT INTO NEUTRAL AND TURNING OFF THE ENGINE. IN THE SECOND INSTANCE, THE CAR WAS PULLING INTO A PARKING SPACE WHEN THE ENGINE REVVED UP, JUMPED A CURB AND HIT A SMALL TREE, AS SOON AS THE TREE WAS STRUCK, THE ENGINE RETURNED TO NORMAL SPEED. THIS HAS BEEN REPORTED TO HONDA OF AMERICA AS WELL AS TO THE LOCAL HONDA DEALER. THE CAR WAS BROUGHT TO THE DEALER TWO TIMES BUT THE DEALER WAS UNABLE TO DIAGNOSE THE PROBLEM. HONDA OF AMERICA HAS OPENED A CASE BUT THUS FAR HAS TAKEN NO ACTION. THIS IS A POTENTIALLY VERY DANGEROUS SITUATION. *TR

Date Complaint Filed: 09/12/2012

Date of Incident: 09/05/2012

Component(s): SERVICE BRAKES , VEHICLE SPEED CONTROL

NHTSA ID Number: 10475138

All Products Associated with this Complaint ▼

Details ▲

0 Associated Documents

Crash: Yes **Fire:** No **Number of Injuries:** 2 **Number of Deaths:** 0

Manufacturer: Honda (American Honda Motor Co.)

Vehicle Identification No. (VIN): 5FNYP4H95BB...

SUMMARY:

DRIVER WAS PULLING INTO A PARKING SPACE WHEN THE 2011 HONDA PILOT SUDDENLY ACCELERATED OUT OF CONTROL. AT THE TIME OF THE SUDDEN ACCELERATION, THE DRIVER DID NOT HAVE A FOOT ON EITHER THE GAS PEDAL OR BRAKE. RATHER, THE DRIVER HAD JUST TAKEN THE FOOT OFF THE GAS PEDAL IN THE PROCESS OF SLOWING TO A STOP AND TURNING INTO THE PARKING SPACE, AND WAS ABOUT TO PLACE A FOOT ON THE BRAKE. AFTER STRAIGHTENING INTO THE PARKING SPACE, THE CAR ACCELERATED VIOLENTLY ON ITS OWN VOLITION. AT THAT TIME, THE DRIVER QUICKLY PRESSED A FOOT ON THE BRAKE. THE BRAKE DID NOT WORK. THE CAR CONTINUED TO ACCELERATE THROUGH THE BRAKE, AND LUNGED OVER A CONCRETE BARRIER AT THE END OF THE PARKING SPACE AND BEGAN TO TRAVEL DOWN A HILL ON THE OTHER SIDE. THE CAR ONLY STOPPED WHEN IT HIT A TREE NEAR THE TOP OF THE HILL. THE VEHICLE WAS TOWED TO THE DEALER. THE DEALER INFORMED THE DRIVER THAT IT WAS UNABLE TO RECREATE THE INCIDENT OR DETERMINE THE CAUSE. THE DRIVER CONTACTED AND COMPLAINED TO THE MANUFACTURER, HONDA OF AMERICA, WHICH SENT A REGIONAL REPRESENTATIVE TO THE DEALER TO LOOK AT THE VEHICLE IN FURTHER DETAIL. CURRENTLY, HONDA OF AMERICA IS IN THE PROCESS OF FINALIZING ITS REVIEW OF THE INCIDENT. THE DRIVER'S INSURANCE COMPANY WAS NOTIFIED. THE MILEAGE OF THE VEHICLE AT THE TIME OF THE INCIDENT IS UNKNOWN (AS THE CAR IS CURRENTLY WITH THE DEALER), BUT THE DRIVER ESTIMATES IT TO BE AROUND 18,000 MILES. THE SPEED AT THE TIME OF THE INCIDENT IS DIFFICULT TO DETERMINE AS THE CAR WAS NEARING A STOP AND THEN FORCEFULLY ACCELERATED THROUGH THE LENGTH OF A PARKING SPOT WITH ENOUGH FORCE TO JUMP THE CONCRETE BARRIER ON THE OTHER SIDE AND HIT A TREE CAUSING SIGNIFICANT DAMAGE. THE DRIVER ESTIMATES THE SPEED TO HAVE REACHED 15-25 MPH +/- . WHILE THE DRIVER SUFFERED ONLY

MINOR INJURIES, THE DRIVER IS PREGNANT. THE FULL EXTENT OF ANY POTENTIAL INJURIES TO THE BABY ARE YET TO BE DETERMINED. *TR

Date Complaint Filed: 12/12/2011

Date of Incident: 06/02/2011

Component(s): POWER TRAIN , VEHICLE SPEED CONTROL

NHTSA ID Number: 10439382

All Products Associated with this Complaint ▼

Details ▲

1 Associated Document ▼

Crash: No **Fire:** No **Number of Injuries:** 0 **Number of Deaths:** 0

Manufacturer: Honda (American Honda Motor Co.)

Vehicle Identification No. (VIN): 5FNYP4H26BB...

SUMMARY:

TL* THE CONTACT OWNS A 2011 HONDA PILOT. WHILE STOPPED AT A TRAFFIC STOP, THE CONTACT NOTICED THAT THE VEHICLE WOULD HESITATE WHEN ACCELERATING. THE VEHICLE WAS TAKEN TO THE DEALER THREE TIMES FOR DIAGNOSTICS BUT THE TECHNICIANS WERE UNABLE TO DIAGNOSE THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 2,000. UPDATED 01/25//12 *BF THE CONSUMER STATED THE VEHICLE WAS RUNNING ROUGH IN ECO MODE AND UNDER ACCELERATION THERE WAS A DELAY F ABOUT ONE SECOND WHEN DRIVEN 45- 55 MPH. UPDATED 01/30/12

Date Complaint Filed: 08/15/2011

Date of Incident: 08/11/2011

Component(s): VEHICLE SPEED CONTROL

NHTSA ID Number: 10419435

All Products Associated with this Complaint ▼

Details ▲

0 Associated Documents

Crash: Yes **Fire:** No **Number of Injuries:** 0 **Number of Deaths:** 0

Manufacturer: Honda (American Honda Motor Co.)

Vehicle Identification No. (VIN): Not Available

SUMMARY:

TL* THE CONTACT OWNS A 2011 HONDA PILOT. THE CONTACT STATED WHILE PARKING THE VEHICLE THERE WAS SUDDEN ACCELERATION. THE VEHICLE LUNGED OVER A CONCRETE BARRIER AND CRASHED INTO A WALL. THERE WERE NO INJURIES. A POLICE REPORT WAS FILED. THE VEHICLE WAS TOWED TO THE DEALER WHO WILL INSPECT THE VEHICLE AND FOLLOW UP WITH THE CONTACT. THE INSURANCE COMPANY WAS NOTIFIED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE VIN WAS NOT AVAILABLE. THE FAILURE MILEAGE WAS 7,000.

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153

#11
2013

APR 16

Pilot

18,122 miles

On April 16th 2013, I was driving my 2011 Honda Pilot on my street preparing to drive into my driveway, I slowed the vehicle down when I saw another vehicle behind me. I put my blinkers on informing other vehicle I was going to pull into my driveway. I waited for the other vehicle passed then proceeded to gently pressed on the gas, that's when the vehicle accelerated violently speeding onto my driveway. I immediately slammed down on the brakes but it instead of stopping the car accelerated even faster. The vehicle crashed into my house damaging the pillar wall structure next to my garage door. I tried putting the vehicle in park but it was jammed. When it finally allowed me to put it in park I put it in reverse and again it accelerated uncontrollably. I slammed down on the brakes but it wouldn't stop. The only way it stopped is when it crashed into the vehicle parked across the street. I had nightmares ever since. I had sent it to the Honda dealership and expressed my concern with the car and informed them that I no longer feel safe in this Honda Pilot and no longer want to drive my car. Honda had told me they didn't find anything wrong with the car. I couldn't believe what I was hearing. In the 20+ years of driving I've never experienced having a car accelerate. I truly believe Honda is covering up and trying to protect themselves from a law suit. They are capable of easily fixing the problem without reporting it. Who's to question them or checked if they did their job correctly or if there was a problem with the throttle, brakes or engine? now no one will ever know the truth. I believe that the Honda Pilot 2011 is not a save car to drive and needs to be recalled and have an independent company examine it.

- Peoria, AZ, USA

#10
2013

MAR 26

Pilot 6-cyl

18,200 miles

Today Tuesday March 26th 2013 I was in brooklyn, NY off mrtle ave. On a residential one way street. Pulled up to a large open parking spot with cars in front and back of the spot. The spot was large enough for 2 cars. As I pulled into the spot and progressed slowly forward with my foot on the brake, the car rengine began to rev quickly and jolted forward hitting the parked car in front of me. This is the second time I have felt the car engine rev on it's own with my foot off the gas and jumping forward. First time was while slowing down to a stop sign and the car jumped forward and accelerated on it's own but with no accident. I dismissed it not sure why it happened. This time of course I felt the same symptom with foot on brake the car jolted forward and engine revved on it's own but hitting the car in front of me. I hope Honda fixes this issue. I am very afraid this could happen around other people and accidentally hits someone when the car does this on it's own.

- **Port Jefferson Station, NY, USA**

#8
2012

JUL 28

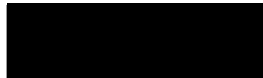
Pilot 6-cyl

13,000 miles

Purchased brand new Pilot in June 2011. Around noon I was driving down on stretch of road at about 60 mph when I saw a vehicle with a trailer moving ahead of me. As I approached to pass the vehicle it appeared to slow down and started turning left ahead on the road. The trailer it was hauling did not have any signal or brake lights. I attempted to slowed by applying my brakes but the Pilot did not stop after applying the brakes or slow down. It seem to accelerate instead of stopping even though I had my foot all the way down on the brake pedal. I saw ditches on both sides of the road so I was not able to avoid the crash. The other vehicle was half way turning so I hit the back of the trailer and it went left and I went right on the road.the stopped Pilot started smoking inside and everyone jumped out of the Pilot. It was later determined that the smoke could have been caused by the seat belts and the force of impact. Even though the Pilot had major front end damage the air bags did not deploy and the air bag control unit along with the air bag sensors had to be replaced. Everyone was wearing a seat belt and the front seat belts were damaged beyond repair from the impact. Two of the back seat passengers suffered minor injuries from the impact but did not require medical attention.

- Bellevue, NE, USA

From:



Port St. Lucie, FL



National Highway Traffic Safety Administration

Attn: Customer Service

1200 New Jersey Avenue

Washington, DC 20590

