

DEC 01 2014

Form Approved: O.M.B. No. 2127-0008

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 29-SEP-2014	Repository ☐ Reference No. 10640007
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	
Address		E-mail Address	
City	State	Zip Code	Evening Telephone Number
HONOLULU	HI		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side JTDFR320430		Make TOYOTA	Model MR2 SPYDER
Model Year 2003		Engine: No: Cylinders 4	Fuel Type: UNLEADED
Date Purchased 1-22-2004	Dealer's Name and Telephone Number KAMUKI TOYOTA 564-3500		Original Owner ☒
Dealer's City HONOLULU	State HI	Zip Code 96816	
Transmission Type 6 SP SMT	☒ Antilock Brakes ☒ Cruise Control	Powertrain Multiple Failure: HYDRAULIC PUMP ASSEMBLY GEAR ACTUATOR	Incident Date(s) 7-18-2011, 5-21-2014, 7-30-2014,
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 100000 POWER TRAIN, 110000 ELECTRICAL SYSTEM		Failure Mileage 30800	Failure Speed 25
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and Injury (ies).)			
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0
Reported to Police N			
Narrative Description of Incident(s), Crash(es), and Injury (ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available). TL* THE CONTACT OWNS A 2003 TOYOTA MR2 SPYDER. WHILE DRIVING APPROXIMATELY 25 MPH, THE VEHICLE STALLED AND THE GEAR WARNING INDICATOR ILLUMINATED. THE DEALER STATED THAT THE COMPUTER CHIP AND HYDRAULIC PUMP NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED, BUT THE FAILURE PERSISTED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 30,800.			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SEE ENCLOSED "FAILURE HISTORY Toyota 2003 MR2-Spyder"
LETTER + REPAIR INVOICES.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

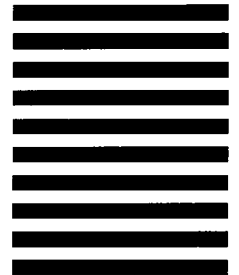
National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

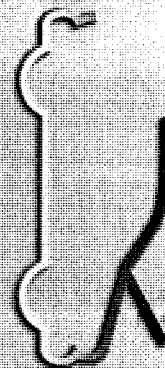
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



National Highway Traffic Safety Administration
U.S. Department of Transportation
www.safercar.gov

Failure History Toyota 2003 MR2-Spyder

1st incident: On July 18, 2011, I was driving on King St. I had just passed Waikamilo Rd. (from my home, and traveled approx. ½ mile) the car started to miss, & lunge, I went around the block trying to get to a safe area to pull over, then the "gear symbol" warning light started to flash, and approximately 30 seconds later, the gear indicator light on the dash went out, and the car slipped out of gear. I coasted over to the curb almost getting stuck in the middle of an intersection. I tried to get the car back in gear, but the transmission was completely not working.

Towed the car in for repairs, replaced Sequential Pump Assembly & Computer Transmission Chip, (Repair invoice enclosed) cost \$5137.73--- Mileage 23020.

2nd incident: On May 21, 2014, I was driving home from work (on the Freeway) noticed car started to have a slight miss, drove approximately 5 miles when the "gear symbol" warning light came on and a few seconds after, the car slipped out of gear, and I got stalled in an area barely having shoulder space. Motorists were screaming at me, swearing at me as if I "wanted" to park there! I was so scared that I was going to be hit by another car. Cars were whizzing by not even slowing down, and some were honking their horns at me too.

Towed car in for repairs, replaced Actuator Assembly (Repair invoice enclosed) cost \$4838.08---Mileage 29787

3rd incident: On July 30, 2014, I was driving in the morning going to work in "stop & go" traffic, this time with no warning, the "gear symbol" warning light started to flash, (knowing what was coming next) I turned on my flashers to tell the car behind me that I was in trouble then signaled to change lanes to get to the shoulder before I stalled, but before I could move over one lane, the car stalled. I turned on my flashers and started to call for a tow truck and the motorists were furious, again yelling at me, honking their horns, People were hostile yelling at me to move, I couldn't even get out of my car to push it with all of the cars around me.

Towed car in for repairs, replaced Sequential Pump Assembly. (Repair invoice enclosed) cost \$4604.25---Mileage 30071

4th incident: On September 26, 2014, I was driving to the store about 2 to 3 miles from my home, while waiting at the traffic light, it was lucky that just as the "gear symbol" warning light came on, just before the light turned green, so I could get across the intersection and pulled over to a safe place before the car failed.

Towed car in for repairs, replaced Actuator Assembly (Repair invoice enclosed)
Parts under warranty, cost \$0.00-----Mileage 30346

I feel very strongly that the parts in question with its numerous failures is a safety hazard, and the parts defective and should not be at the consumers cost to repair. The time & mileage shown is not that of over excessive driving conditions that would cause wear & tear failure, but that of the parts are indeed faulty. Had it been another circumstance, and depending on where I stalled the results could have gone as far as being fatal.

Thank you for your time; and all of your efforts is greatly appreciated.

Sincerely,



CUSTOMER #:

DIVISION OF SERVCO
PACIFIC, INC.**MOTOR IMPORTS**

SERVICE DEPT.
609 SOUTH STREET
HONOLULU, HAWAII 96813
TELEPHONE (808) 564-1550
FAX (808) 564-1585
Lic: RD - 0987
www.motorimportstoyota.com

INVOICE

PAGE 1

HONOLULU, HI

HOME:

CONT:N/A

BUS:

CELL:

SERVICE ADVISOR: 8458 CHAD BULACAN

LEASE:							
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
202 BLACK	03	TOYOTA MR2	JTDFR320430		23020/23020		
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
29JAN04	DD01DEC03		17:00 03AUG11		0.00	CASH	04AUG11

R.O. OPENED READY OPTIONS: STK:3325314 DLR:50 ENG:1ZZ-1699901
TRN:SMT 1)20 BLACK 6)C7002

06:56 18JUL11 16:21 04AUG11

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CHECK ENGINE LIGHT TURNED BACK ON-VEHICLE STALLS WHILE DRIVING

EN001 MISCELLANEOUS ENGINE - REPAIR

2380CTOR6

515.00 515.00

1 31360-0W010 PUMP ASSY, SEQUENTIA

3463.68 3463.68 3463.68

1 90080-30085 RING, O

2.40 2.40 2.40

1 89279-17031 COVER

6.16 6.16 6.16

1 89535-0W060 COMPUTER, TRANSMISSI

950.80 950.80 950.80

TR001 10% OFF LABOR

9999CTOR6

-51.50 -51.50

23020 DIAG. P0860,P1646,P0919,P0942 R/R SEQ. PUMP ASSY. AND TRANS

ECU ROAD TEST OK AT HIS TIME

CUSTOMER PAY ENVIRONMENTAL DISPOSAL FEE AND/OR SHOP CHARGES FOR REPAIR 20.00

TOYOTA GENUINE PARTS CARRY A WARRANTY FOR
12 MONTHS/UNLIMITED MILEAGE

TOYOTA GENUINE PARTS CARRY A WARRANTY FOR 12 MONTHS/UNLIMITED MILEAGE.**EXCLUSION OF WARRANTIES**

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

A CHARGE EQUIVALENT TO 8% OF THE LABOR CHARGE TO A MAXIMUM OF \$20.00 WILL BE INCLUDED FOR ENVIRONMENTAL WASTE DISPOSAL FEES AND OPERATIONAL MATERIALS SUCH AS: TAPE, RAGS, GLUE, SOLVENT, WIRE, CONNECTORS, SEALER, ETC... NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	463.50
PARTS AMOUNT	4423.04
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	20.00
TOTAL CHARGES	4906.54
LESS INSURANCE	0.00
SALES TAX	231.19
PLEASE PAY THIS AMOUNT	5137.73

CUSTOMER COPY

MOTOR IMPORTS

609 South Street
Honolulu, HI 96813
(808) 564-1550
Fax: (808) 564-1585
www.motorimportstoyota.com



SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday

R/O Open Date	R/O Number
5/21/14	
R/O Close Date	Status
6/17/14	Pre-Invoice
Mileage In	Mileage Out
29787	29800
Service Advisor / Tag #	
Aaron Ishimine/2402	
Vehicle Identification Number	
JTDFR320430	
Delivery Date	In-Service Date
1/29/04	
Color	License Number
202 BLACK	

[REDACTED]			Work Phone	[REDACTED]	
HONOLULU, HI			Home Phone	[REDACTED]	
Year	Make	Model	Body	Color	License Number
2003	TOYOTA	MR2		202 BLACK	[REDACTED]

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#3 - EN001: CK-CAR CAN START BUT CANNOT SHIFT INTO GEAR, POSSIBLE CLUTCH STARTED TO GIVE OUT PRIOR. REPORT Work performed by 3637 (637) Installed 33960-0W011 :ACTUATOR ASSY, SEQUE 33 1@3098.23 Installed 08886-02206 :SMT FLUID 1@181.23 CODE P0807 CLUTCH POSITION SENSOR CIRCUIT LOW. COD E P0942 HYDRAULIC PRESSURE UNIT. FAULTY HYDRAULIC PRESSURE UNIT AND SHIFT ACTUATOR. POSSABLE FAULTY ECU AND TRANS UNIT. NEED TO REPAIR CODES FIRST AND RETEST. REPLACE GEAR SHIFT ACTUATOR FOR CODE P080 7. CLEAR CODES AND ROAD TEST. INTERMITTANT CODE P0 942 SETS. CLEAR CODE AND ROAD TEST AGAIN- DID NOT SET. INTERMITTANT PROBLEM. POSSABLE INTERMITTANT F AULTY HYDRAULIC PRESSURE UNIT OR TRANS ECU OR WIRE HARNES PROBLEM. Sub Total: 4379.46	1100.00 3098.23 181.23
#4 - EN001: CK-NO CRANK, NO START, OKAY TO REPLACE BATTERY Work performed by 3637 (637) Installed 00544-51R60-500 :TRUESTART BATTERY 1@119.95 BATTERY FAIL. REPLACE BATTERY. Sub Total: 159.45	39.50 119.95
#5 - 3K6: 3,000 MILE SERVICE -TOYOTA/SCION-OIL/FILTER CHANGE Work performed by 3637 (637)	17.40

TOYOTA AND SUZUKI GENUINE PARTS CARRY A WARRANTY FOR 12 MONTHS/UNLIMITED MILEAGE.
EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability of fitness for a particular purpose, with regards to the parts and/or accessories purchase; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include but are not limited to any warranties that such parts and/or accessories are of merchantability quality or that they will enable any vehicle or any of its systems to perform with reasonable safety efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

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LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

X

MOTOR IMPORTS

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Fax: (808) 564-1585
www.motorimportstoyota.com



SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday

R/O Open Date	R/O Number
5/21/14	
R/O Close Date	Status
6/17/14	Pre-Invoice
Mileage In	Mileage Out
29787	29800
Service Advisor / Tag #	
Aaron Ishimine/2402	
Vehicle Identification Number	
JTDFR320430	
Delivery Date	In-Service Date
1/29/04	
Color	License Number
202 BLACK	

HONOLULU, HI

Work Phone
Home Phone
Body

Vehicle Identification Number
Delivery Date
In-Service Date
Color
License Number

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 90915-YZZF2 :FILTER S/A, OIL	1@7.45 7.45
Installed 90430-12031 :GASKET	1.13 1@1.00 1.00
Installed 530B :5/30WT OIL IN PINTS	2.00 8@1.75 14.00
CHANGED ENGINE OIL, OIL FILTER, AND DRAIN PLUG GASKET. CHECKED AND TOPPED OFF FLUID LEVELS (WITH THE EXCEPTION OF BRAKE FLUID-INSPECT ONLY). ADJUST ALL TIRE PRESSURES.	
Sub Total: 39.85	

#6 - SKID: REMOVAL & INSTALLATION OF SKID PLATE DURING MAINTENANCE.	
Work performed by 3637 (637)	15.80
REMOVED AND REINSTALLED SKID PLATE DURING SERVICE.	
Sub Total: 15.80	

* THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE.	*
* WE APPRECIATE YOUR BUSINESS MAHALO, FROM THE	*
* MOTOR IMPORTS SERVICE DEPARTMENT.	*

TOYOTA AND SUZUKI GENUINE PARTS CARRY A WARRANTY FOR 12 MONTHS/UNLIMITED MILEAGE. EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability of fitness for a particular purpose, with regards to the parts and/or accessories purchase; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include but are not limited to any warranties that such parts and/or accessories are of merchantability quality or that they will enable any vehicle or any of its systems to perform with reasonable safety efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

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NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

LABOR	1172.70
PARTS	3421.86
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	25.81
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	217.71
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	4838.08

MOTOR IMPORTS #21
609 SOUTH STREET
HONOLULU, HAWAII 96813
(808) 564-1580

Print ID: 2621

Term ID: 12621570

Ref #: 0004

Sale

XXXXXXXXXX

MASTERCARD Entry Method: Swiped

Total: \$ 4,938.00

06/18/14 06:54:15

Inv #: 009246 Appr Code: 02478Z

Apprvd: Online Batch#: 000282

Customer Copy

THANK YOU.
PLEASE COME AGAIN!

MOTOR IMPORTS

609 South Street
Honolulu, HI 96813
(808) 564-1550
Fax: (808) 564-1585
www.motorimportstoyota.com



SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday

R/O Open Date	R/O Number
7/30/14	
R/O Close Date	Status
9/04/14	Final
Mileage In	Mileage Out
30071	30071
Service Advisor / Tag #	
Aaron Ishimine/5168*W*	
Vehicle Identification Number	
JTDFR320430	
Delivery Date	In-Service Date
1/29/04	
Color	License Number
202 BLACK	

[REDACTED]			Work Phone
[REDACTED]			[REDACTED]
HONOLULU, HI			Home Phone
[REDACTED]			[REDACTED]
Year	Make	Model	Body
2003	TOYOTA	MR2	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 90068-14010 :RING, O	2@4.86 9.72
Installed 90069-08011 :RING, O	2@2.59 5.18
Installed 08885-09109 :ND08 COMPRESSOR OIL	1@110.10 110.10
Installed 90467-A0016-C0 :CLIP	4@1.62 6.48
PERFORMANCE CHECK AC SYSTEM- 0 PSI IN SYSTEM. ADD REFRIGERENT AND CHECK FOR LEAKS. EVAP CORE AREA LEAKS. REPLACE EVAP CORE, EXPANSION VALVE AND PIPE. EVACUATE AND RECHARGE SYSTEM. ADD 1.2 LB R134.	
Sub Total: 1334.83	

Please Note: DTC P0942, SMG HYDRAULIC PUMP UNIT. HISTORY SHOWS THIS PART REPLACED WITH ECU 8/2011. PLEASE DO NOT FURTHER WHILE CONCERN IS OCCURRING.***8/1/14 TRACY AUTHORIZED TO B/O SEQUENTIAL PUMP ASSY. 3 43PM*** NOTE SCRATCH ON LT/F FENDER-CUSTOMER STATES FROM HIGH WINDS-ROOFING PAPER.

* THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE. *
* WE APPRECIATE YOUR BUSINESS MAHALO, FROM THE *
* MOTOR IMPORTS SERVICE DEPARTMENT. *

PAID
SEP 04 2014

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LABOR	830.96
PARTS	3546.10
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	20.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	207.19
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	4604.25
06MIP V/M/D M3946	4604.25

X

MOTOR IMPORTS

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(808) 564-1550
Fax: (808) 564-1585
www.motorimportstoyota.com



SERVICE DEPARTMENT HOURS
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Monday - Friday

R/O Open Date	R/O Number
7/30/14	
R/O Close Date	Status
9/04/14	Final
Mileage In	Mileage Out
30071	30071
Service Advisor / Tag #	
Aaron Ishimine/5168*W*	

[REDACTED] HONOLULU, HI [REDACTED]			Work Phone	Vehicle Identification Number	
			[REDACTED]	JTDFR320430 [REDACTED]	
			Home Phone	Delivery Date	In-Service Date
			[REDACTED]	1/29/04	
Year	Make	Model	Body	Color	License Number
2003	TOYOTA	MR2		202 BLACK	[REDACTED]

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Email: [REDACTED]	
#1 - EL001: CUST STS THERE IS A RED LIGHT ON & VEH WONT GO INT O GEAR. TECH 3637. CHECK HISTORY. Work performed by 3637 (637) Installed 31360-0W010 :PUMP ASSY, SEQUENTIA 31 1@3674.49 CODE P0942 HYDRAULIC PRESSURE UNIT. REPLACE HYDRAU LIC PRESSURE UNIT. ROAD TEST- OK. Sub Total: 4136.49	462.00 3674.49
#2 * BO001: DISCOUNT PARTS AND LABOR 20% OFF Work performed by House Technician (999) Installed DISC :DISCOUNT 50.00 1@-886.52 Sub Total: -1094.26	-207.74 -886.52
#3 * AC001: CK-A/C BLOWS WARM AIR, CUSTOMER STATES A/C WAS ALWAYS COLD. N/C IF RELATED TO RECENT REPAIRS. SMG PUMP LOCATED BY TRANSMISSION...A/C COMPRESSOR LOCATED OPPOSITE SIDE OF ENGINE COMPARTMENT. **AUTHORIZED TO B/O PARTS, CAR DOWN** Work performed by 3637 (637) Installed 88501-17080 :EVAPORATOR SUB-ASSY 88 1@395.19 Installed 88710-17150 :TUBE & ACCESSORY ASS 1@113.67 Installed 88515-07040 :VALVE, EXPANSION, NO 1@107.32 Installed 88718-02160 :CLAMP, PIPING 1@5.52 Installed 88718-02170 :CLAMP, PIPING 1@4.95	576.70 395.19 113.67 107.32 5.52 4.95

TOYOTA AND SUZUKI GENUINE PARTS CARRY A WARRANTY FOR 12 MONTHS/UNLIMITED MILEAGE.
EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability of fitness for a particular purpose, with regards to the parts and/or accessories purchase; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include but are not limited to any warranties that such parts and/or accessories are of merchantability quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

A CHARGE EQUIVALENT TO 8% OF THE LABOR CHARGE TO A MAXIMUM OF \$20.00 WILL BE INCLUDED FOR ENVIRONMENTAL WASTE DISPOSAL FEE AND OPERATIONAL MATERIALS SUCH AS: TAPE, RAGS, GLUE, SOLVENT, WIRE, CONNECTORS, SEALER, ETC...
NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

LABOR

PARTS

DEDUCTIBLE

SUBLET

SHOP SUPPLIES

HAZARDOUS MATERIALS

SALES TAX OR TAX I.D.

SPECIAL ORDER DEPOSIT

DISCOUNTS

TOTAL DUE

X

MOTOR IMPORTS #21
609 SOUTH STREET
HONOLULU, HAWAII 96813
(808) 564-1580

Merchant ID: 2621
Term ID: 12621570 Ref #: 0012

Sale

XXXXXXXXXX

MASTERCARD Entry Method: Swiped

Total: \$ 4,604.25

09/04/14 11:24:48

Inv #: 002143 Appr Code: 03486Z

Apprvd: Online Batch#: 000337

Customer Copy

THANK YOU.
PLEASE COME AGAIN!

MOTOR IMPORTS

609 South Street
Honolulu, HI 96813
(808) 564-1550
Fax: (808) 564-1585
www.motorimportstoyota.com



SERVICE DEPARTMENT HOURS
7:00 a.m. to 6:00 p.m.
Monday - Friday

R/O Open Date	R/O Number
9/26/14	
R/O Close Date	Status
10/20/14	Pre-Invoice
Mileage In	Mileage Out
30346	30346
Service Advisor / Tag #	
Aaron Ishimine/7509	
Vehicle Identification Number	
JTDFR320430	
Delivery Date	In-Service Date
1/29/04	
Color	License Number
202 BLACK	

HONOLULU, HI			Work Phone	Vehicle Identification Number	
			Home Phone	JTDFR320430	
Year	Make	Model	Body	Color	License Number
2003	TOYOTA	MR2		202 BLACK	

DESCRIPTION OF SERVICE AND PARTS AMOUNT

Email: [REDACTED]

#1 - EN001:

CK-CUSTOMER STATES HE GOT STALLED WHILE DRIVING AGAIN, WARNING LIGHT TURNED ON, NOTICED SMG PUMP RUNNING YESTERDAY. RECHECK NO CHARGE, CAR MAY BE TOWED IN BY KAMAAINA TOWING-ATTN TECH 3637

Corrected by (99) (99)

Work performed by 3637 (637)

Installed 33960-0W011 :ACTUATOR ASSY, SEQUE Qty: 1 Warranty

Installed 08886-02206 :SMT FLUID Qty: 1 Warranty

REPLACE ACTUATOR

* THANK YOU FOR ALLOWING US TO SERVICE YOUR VEHICLE. *

* WE APPRECIATE YOUR BUSINESS MAHALO, FROM THE *

* MOTOR IMPORTS SERVICE DEPARTMENT. *

OCT 29 2014

FZ:

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

X

[REDACTED]

Honolulu, Hawaii

[REDACTED]