

DEC 01 2014

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148			
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 29-SEP-2014		Repository ☐	
						Reference No. 10639951	
OWNER INFORMATION (Type or Print)				Daytime Telephone Number [REDACTED]		E-mail Address NOEMAIL@UNK.GOV	
Name [REDACTED]				Evening Telephone Number			
Address [REDACTED]							
City ST PAUL		State MN	Zip Code [REDACTED]				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).							
VEHICLE INFORMATION							
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G3NF52EX2C [REDACTED]				Make OLDSMOBILE		Model ALERO	
Date Purchased 5-12-14		Dealer's Name and Telephone Number (not purchased from Dealer)				Model year 2002	
Engine: No: Cylinders		Fuel Type:		Original Owner ☐ (No)		Dealer's City	
State		Zip Code		Transmission Type		Incident Date(s)	
☐ Antilock Brakes		☐ Cruise Control		☐ Powertrain		12-MAR-2014	
Multiple Failure:				*Processed to more serious problem by August/Sept. 2014.			
FAILED COMPONENT(S)/PART(S) INFORMATION							
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, 126000 EXTERIOR LIGHTING: TURN SIGNAL						Failure Mileage est 71165	
						Failure Speed (Speed of Turning corners - Low Speed)	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE							
Tire Make		Tire Model (Name or Number)			Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:			
Tire Component Code					Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE							
Make:		Date Manufactured:			Model No./Name:		
Seat Type:		Installation System:					
Child Seat Component Code:		Failed Part:					
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)							
Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Deaths 0	
				Reported to Police N			
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).							
TL* THE CONTACT OWNS A 2002 OLDSMOBILE ALERO. THE CONTACT STATED THAT THE AUDIBLE SOUND THAT ACCOMPANIES THE TURNING SIGNAL CONTINUOUSLY CHIMED AFTER THE TURN WAS COMPLETED. THE SOUND WOULD INCREASE BEFORE STOPPING SPORADICALLY. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE FAILURE MILEAGE WAS UNKNOWN.							
The audible sound of the turn signal failed in that the sound of the signal would go off and on at random. The extreme distraction for the driver is what causes me to believe this is a safety problem. The sound would most typically go on when turning a corner (sometimes otherwise) but would not stop after turning a corner. Rather the sound would accelerate and sound more like the noise of the emergency flashers (sometimes even more rapid sounding/usually irregular speed.) From the outside →							
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.							
ATTACH ADDITIONAL SHEETS IF NECESSARY							
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.							

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

(cont.) of the car an outside observer (September 2014) confirmed that the turn lights did appear to be working (on, when on; off when off). From the inside of the car however the sound was extremely distracting. It was not a sound that was under control of the driver to turn off or on. The sound problem was one that was initially an occasional problem to one that progressed and got worse / got more frequent / more random.

The problem in my case was resolved by replacing the Combination Switch for the Turn Signal. (See enclosed receipt.)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

ST PAUL

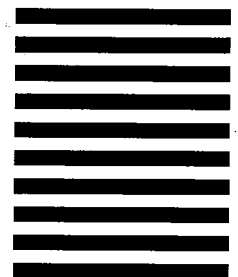
MN 550

21 NOV '14

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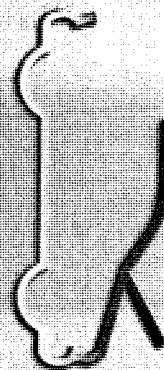
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Safety Administration (NHTSA)
U.S. Department of Transportation
National Highway Traffic Safety Administration



AUTO PARTS

Great people, great products, great prices!SM

CARQUEST OF MAPLEWOOD
47 N CENTURY AVE
MAPLEWOOD, MN 55119
(651) 739-2902

PAGE 1 OF 1
REF# [REDACTED]

REMIT TO: CARQUEST AUTO PARTS
PO BOX 404875
ATLANTA, GA 30384-4875



21201409300213200003

ANY PRODUCT RETURNED FOR CREDIT MUST BE ACCOMPANIED BY THIS RECEIPT.

B
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MARKS AUTO
8254 38TH ST N
LAKE ELMO, MN 55042

SEE CARQUEST STORE FOR DETAILS OF THE COAST TO COAST GUARANTEE.

S
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MARKS AUTO
8254 38TH ST N
LAKE ELMO, MN 55042

INVOICE NO.	CUSTOMER NO.	DATE	CUST. P.O. NO.		SALES ID	TEAMMATE ID	FORM OF PYMT.	
[REDACTED]	[REDACTED]	9/30/2014				AW1712	MIXED	
MFG. PART NUMBER		ORDERED	SHIPPED	LIST PRICE	NET	NET CORE	EXT. AMOUNT	TAX
THIS TICKET CONTAINS PARTS FOR A: 2002 OLDSMOBILE ALERO 3.4L 207 CID V6 GAS								
1	ECC 53-64373 SWITCH - COMBINATION	1	1	167.03	100.22	0.00	100.22	Y/Y
WARRANTY DISCLAIMER: The manufacturer's warranty, if any, constitutes the only warranty with respect to the sale of all goods. SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Seller does not authorize any person to grant any warranty or assume any liability by Seller.								
SHIP VIA	DELV. TIME	DELV. ID	FREIGHT	TAXABLE AMT.	SALES TAX	TOTAL CORE	PREV. DEPOSIT	
				100.22	7.14			

09:16 AM

RECEIVED
BY **X**

107.36

CUSTOMER COPY

**PAY THIS
AMOUNT** ▶

107.36

COEXP101