

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FOR AGENCY USE ONLY 100148

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

Date Received 29-SEP-2014	Repository <input type="checkbox"/>
	Reference No. 10639842

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	ORLAND PARK	State	IL
Zip Code	[REDACTED]		

Daytime Telephone Number [REDACTED]	E-mail Address NOEMAIL@UNK.GOV
Evening Telephone Number SAME	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2MEFM74W56X [REDACTED]	Make MERCURY	Model GRAND MARQUIS	Model Year 2006
Date Purchased 05/22/06	Dealer's Name and Telephone Number TERRY'S FORD 708 258-9200		Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/> YES	Dealer's City CURRENTLY IN PEOTONE, IL	State IL	Zip Code 60468
Transmission Type 4-SPEED AUTO-TRANS	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Incident Date(s) 02-JUN-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 180000 VEHICLE SPEED CONTROL, BRAKES (PWS)	Failure Mileage	Failure Speed
---	-----------------	---------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury (ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 MERCURY GRAND MARQUIS. WHILE APPROACHING A TRAFFIC LIGHT, THE VEHICLE ACCELERATED WHEN THE BRAKE PEDAL WAS DEPRESSED. THE CONTACT HAD TO APPLY THE BRAKE PEDAL AND SHIFT INTO NEUTRAL IN ORDER TO STOP THE VEHICLE. AN INDEPENDENT MECHANIC WAS UNABLE TO DIAGNOSE THE FAILURE, BUT REPLACED THE THROTTLE POSITION SENSOR AND THROTTLE BODY. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS UNAVAILABLE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

It was a sporadic problem - did not happen all the time over the course of 8 months would take my car to the mechanic and he could find no problem. Meanwhile my daughter got on the computer to discover a class action lawsuit against Ford for this very problem. I had two particular incidents where I came within inches of hitting the car in front of me applying the brakes, I was driving perhaps 15-20 mi approaching a stop sign. I applied the brakes and the car suddenly accelerated I had both feet on the brake. I was so shaken had my car towed to the mechanic.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

My mechanic tested computer for trouble
and replaced the "throttle body" My car now
seems to be running great! so far no further problems
with SUDDEN ACCELERATING I reported the
problem with Ford Co. 1-800 392-3673 spoke
to "William" 9/29/14 1:04 PM

Case # [REDACTED]

Check online USA TODAY issued article
March 28, 2013 "an alleged defect in the electronic
control of gas pedal" (Adam Levitt - attorney ^{class action?})

Thank you for your prompt attention
to this problem. [REDACTED]

Terry's Ford
363 N. Harlem Ave
Peotone, Ill. 60468
708 258-9200

Formerly: Terry's Mercury-Lincoln
9401 West 143rd Street
Orland Park, Ill. 60462



V Brakes Cant Stop Accidents Invoice: [Redacted]

Ambassador

Car Carriers, Inc.

16242 S. 107th Ave
Orland Park, Illinois 60467
(708) 403-2277

LOCAL & LONG DISTANCE
ICC 78349 MCTR - STV
89RTV-R

RADIO DISPATCHED
24 HOUR TOWING

SPECIALIZING IN PARKING LOT RELOCATING • SPECIALIZING IN FLAT BED SERVICE

NAME [Redacted] Credit Card
 STREET [Redacted] Cash
 CITY [Redacted] STATE [Redacted] Check No _____
 On Account

DATE	6/2/14	TIME		TRUCK No	14	DRIVER	Mc	P.O. ON Cr#	
COLOR	BLUE	YEAR	06	MAKE	MAZDA	MODEL	MAZDA	BODY STYLE	
LICENSE No	[Redacted]	STATE	IL	VIN No					
LOCATION	142 x 11 AMEN				DESTINATION	MAGGIO			
INSURANCE Co					PERSON OR PO AUTHORIZING TOW				

ARREST ACCIDENT DISABLE SERVICE CALL ABANDONED OTHER _____

DATE IN	DATE OUT	STORAGE FEE		
TIME DISPATCHED	KEYS YES NO	ADVANCE CHARGES		
TIME COMPLETED	MILAGE ON VEHICLE	LIGHT DUTY		
TOTAL TIME	VEHICLE No	MEDIUM DUTY		65.00
COMMENTS	CHECK [Redacted]	HEAVY DUTY		
		FLAT BED OR DOLLY FEE		
		SERVICE CALL		
		WINCHING FEE		
RELEASED BY	DATE	MILES TOWED	3	12.00
PERSONAL BELONGINGS REMOVED BY	DATE	REMOVE DRIVE LINE		
		EXTRA CLEANUP		
		EXTRA LABOR		
		MATERIALS		
		TOLLS		
DAMAGE RELEASE		TOTAL AMOUNT	77	00

TO @ FIRM INS
ATTN: KC

Customer agrees that Ambassador Towing is not responsible to the following damage to vehicle while attempting entry failure of vehicle to jump start or damage to vehicle from jump start. Personal property left in vehicle. Damage to valance, fiberglass control arms, exhaust or damage caused by faulty tires

X

JCB NAME _____

REPAIR ORDER

NAGEL'S AUTO SERVICE INC.
 13827 SOUTHWEST HIGHWAY
 ORLAND PARK, ILLINOIS 60462
 (708) 349-7637

NAME		DATE OF ORDER	
ADDRESS		6-9-14	
CITY, STATE, ZIP		DATE PROMISED	
BUS. PHONE	EXT.	LICENSE NUMBER	
CUSTOMER'S ORDER NUMBER	ORDER WRITTEN BY	ODOMETER	
MOTOR NUMBER			

YEAR, MAKE AND MODEL: *86 Merc. grand Marquis*

SERIAL NUMBER: _____

QTY.	PART NO AND DESCRIPTION	AMOUNT	DESCRIPTION OF WORK	AMOUNT
			<input type="checkbox"/> LUBE <input type="checkbox"/> CHG. OIL <input checked="" type="checkbox"/> OIL FILTER <input type="checkbox"/> TUNE UP <input type="checkbox"/> TRANS. <input type="checkbox"/> DIFF.	
1	<i>motor oil & filter</i>	<i>30.50</i>	<i>lube & change oil</i>	<i>10.00</i>
	<i>air filter</i>	<i>10.00</i>		
	<i>check # [redacted]</i>		<i>test & clean computer, clean mass air flow sensor, install new air filter check brakes</i>	<i>75.00</i>
(MAY BE CONTINUED ON OTHER SIDE)				
TOTAL PARTS		<i>40.50</i>		TOTAL LABOR <i>85.00</i>
TIRES				TOTAL PARTS <i>40.50</i>
TOTAL TIRES				TIRES
			I hereby authorize the above repair work to be done along with the necessary materials. You and your employees may operate above vehicle for purposes of testing, inspection, or delivery at my risk. An express mechanics lien is acknowledged on above vehicle to secure the amount of repairs thereto. It is also understood that you will not be held responsible for loss or damage to cars or articles left in cars in case of fire, theft or any other cause beyond your control.	<i>low</i> <i>77.00</i>
				TAX <i>3.54</i>
				TOTAL <i>206.04</i>

THANK YOU

