

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 29-SEP-2014	Repository <input type="checkbox"/>
	Reference No. 10639806

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	State	Zip Code	
PALO ALTO	CA	[REDACTED]	

Daytime Telephone Number [REDACTED]	E-mail Address NOEMAIL@UNK.GOV
Evening Telephone Number same	[REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1YVFP80C835 [REDACTED]	Make MAZDA	Model MAZDA6	Model Year 2003
Date Purchased July 26, 2003	Dealer's Name and Telephone Number Menlo Mazda 650-366-7400		Engine: No: Cylinders
Original Owner <input checked="" type="checkbox"/>	Dealer's City Redwood City, Ca.	State Ca.	Zip Code 94063
Transmission Type Automatic	<input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain yes	Multiple Failure: Incident Date(s) 29-SEP-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 140000 AIR BAGS	Failure Mileage	Failure Speed
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2003 MAZDA6. THE CONTACT RECEIVED A RECALL NOTIFICATION FOR NHTSA CAMPAIGN NUMBER: 14V362000 (AIR BAGS); HOWEVER, THE PART NEEDED TO REPAIR THE VEHICLE WAS UNAVAILABLE. THE CONTACT STATED THAT THE MANUFACTURER EXCEEDED A REASONABLE AMOUNT OF TIME FOR THE RECALL REPAIR. THE MANUFACTURER WAS NOTIFIED OF THE ISSUE. THE CONTACT HAD NOT EXPERIENCED A FAILURE.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The actual work on the air bag recall was made by the Mazda dealership in Foster City, Calif.

The original dealer where the car was purchased has moved.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

SAN FRANCISCO

CA 9410

SEP 25 10 54 AM '04

SEP 21



**NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES**

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

safercar.gov



FULL CIRCLE SERVICE REPORT CARD

Customer Name: [Redacted]

Phone: _____

Date: 10/2/14

E-Mail: _____

License: _____

Year/Model: 13 Mazda 6

VIN: 1YUFP80C63S [Redacted]

Mileage: 37585

RO/Tag#: 18190

Service Consultant: _____

Technician: _____


- Requires Immediate Attention
 Will Require Further Attention
 Inspection Result - OK

Inspect Each Service		Comments
Interior/Exterior		
<input checked="" type="radio"/>	<input checked="" type="radio"/> Windshield for cracks, chips and pitting	
<input checked="" type="radio"/>	<input type="radio"/> Wiper blades/inserts	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Washer spray and wiper operation	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Horn, interior and exterior lights	
<input checked="" type="radio"/>	<input checked="" type="radio"/> HVAC Operation	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Parking Brake	
<input checked="" type="radio"/>	<input type="radio"/> State inspection due date (if applicable)	
Under Hood		
<input checked="" type="radio"/>	<input checked="" type="radio"/> Windshield washer fluid level	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Brake fluid level/condition	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Automatic transmission fluid level	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Power steering fluid level/condition	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Coolant recovery reservoir level/condition	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Engine oil level/condition	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Cooling system for visible leaks and damage	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Drive belts	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Oil and or fluid leaks	
<input checked="" type="radio"/>	<input type="radio"/> Air filter	
Under Vehicle		
<input checked="" type="radio"/>	<input checked="" type="radio"/> Constant velocity (CV) drive axle boots	
<input checked="" type="radio"/>	<input type="radio"/> Clutch operation (if equipped)	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Steering, steering linkages/wheel and play/bearings	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Suspension (shocks/struts for bounce/leaks/damage)	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Exhaust system (leaks, visible damage, loose parts)	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Brake line, hoses	
Additional Recommendations		
<input checked="" type="radio"/>	<input checked="" type="radio"/> Brakes (specify)	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Rotate tires	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Cabin air filter	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Timing belt, if applicable	
<input checked="" type="radio"/>	<input checked="" type="radio"/> Scheduled maintenance (specify)	
Comments & Recommendations		

Check Tires/Measure Tire Tread Depth

LF	9	RF	9
	> 6/32"		> 6/32"
	4/32"-6/32"		4/32"-6/32"
	≤ 3/32"		≤ 3/32"
LR	9	RR	9
	> 6/32"		> 6/32"
	4/32"-6/32"		4/32"-6/32"
	≤ 3/32"		≤ 3/32"


Tire Pressure Set to Factory Recommendation Declined Tire



Measure Front / Rear Brake Linings

LF	7	RF	7
	50%		50%
	20%-50%		20%-50%
	0%		0%
LR	7	RR	7
	50%		50%
	20%-50%		20%-50%
	0%		0%

Measurements Not Taken Declined Brake



Brake Measurements

Brakes (Above 5mm Disc) (Above 2mm Drum)

Brakes (3mm-5mm Disc) (1.01mm-2mm Drum)

Brakes (Less than 3mm Disc) (1mm or less Drum)

Check Battery Performance

State of Health 100%


Actual Cold Cranking Amps and/or attach Test results (excludes i-ELOOP equipped)

12.59

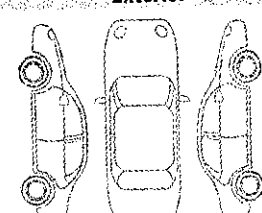
Declined Battery

Condition of Terminals: Good Bad

i-ELOOP State of Charge _____



Exterior



Customer Signature: _____