

CL-10638956-6470

Federal Motor Carrier Safety Administration
United States Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590

SEP - 8 2014

Subject: Interim Notice of Recall

26 Aug 14

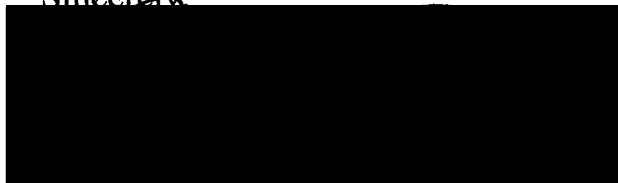
I own a 2008 Toyota Highlander. In early July 2014 I received a letter, an "Interim Notice" from Toyota Motor Sales in Torrance, CA. This Notice states that there may be a problem with the "Air Bags" system in my Highlander. I performed the "What should I do" actions and find that I do in fact have the "problem" described. I have taken the car to a local Toyota dealer and was told they do not yet have the necessary repair parts. The letter also states:

"You will receive a second owner notification letter when the remedy is available".

To date I have NOT received the "second owner notification". In the meantime I am driving an automobile that is apparently unsafe because of a manufacturer malfunction/error! When will the local Toyota dealers receive the necessary repair parts to make my car "safe"???

Anything you can do to expedite actions by Toyota will be greatly appreciated.

Sincerely,



Fayetteville, GA 

ATTACHED IS COPY
OF "RECALL NOTICE"

ET
09244
RW

FAYETTEVILLE, GA



INTERIM NOTICE

We are currently preparing the remedy. We will notify you again when the remedy is ready.

Certain 2009 through Certain 2010 Model Year Corolla Vehicles
Certain 2009 through Certain 2010 Model Year Corolla Matrix Vehicles
Certain 2008 through Certain 2010 Model Year Highlander Vehicles
Certain 2009 through Certain 2010 Model Year Tacoma Vehicles
Certain 2006 through Certain 2008 Model Year RAV4 Vehicles
Certain 2006 through Certain 2010 Model Year Yaris Vehicles
Spiral Cable Replacement

IMPORTANT SAFETY RECALL (Interim Notice)

This notice applies to your vehicle: VIN JTEDS41A282

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the following vehicles:

- Certain 2009 through 2010 Model Year Corolla
- Certain 2009 through 2010 Model Year Corolla Matrix
- Certain 2008 through 2010 Model Year Highlander
- Certain 2009 through 2010 Model Year Tacoma
- Certain 2006 through 2008 Model Year RAV4
- Certain 2006 through 2010 Model Year Yaris

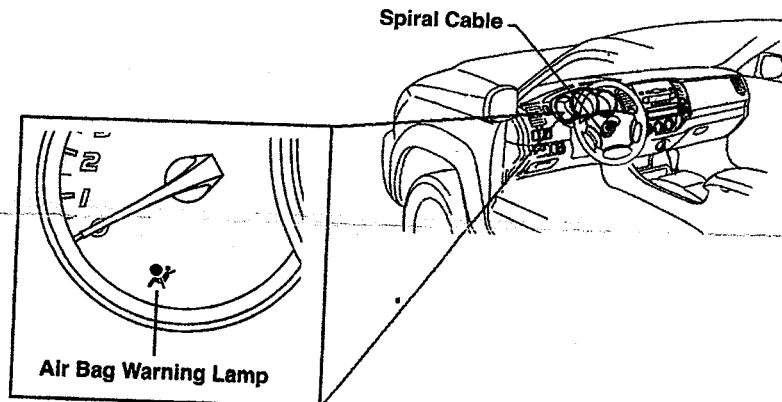
The purpose of this letter is to explain what the recall is about and to keep you informed of Toyota's implementation plan. We are currently making preparations to implement the Safety Recall remedy. We will send you another notification when the remedy is available.

What is the condition?

The steering column assembly in the involved vehicles contains a spiral cable assembly with electrical connections to the driver's airbag module that could become damaged when the steering wheel is turned. If this occurs, the air bag warning lamp will illuminate. In addition, the driver's air bag could become deactivated, causing it to not deploy in the event of a crash. This could increase the risk of injury to the driver in certain types of crashes.

What should you do?

We appreciate your patience while we prepare the remedy parts. In the meantime, please pay close attention to the airbag warning light. The airbag warning light is designed to come on during the ignition cycle check function when the engine switch is turned to the "ON" position. The light then goes off after about 6 seconds. **This means the system is operating as designed.** If the airbag warning light (1) illuminates or remains illuminated **after** this 6 second check period, or (2) comes on while driving, or (3) at times previously stayed illuminated while driving, please contact your local Toyota dealer immediately for diagnosis and appropriate repair. If the condition is related to this Safety Recall, the repair will be performed at **no charge** to you.

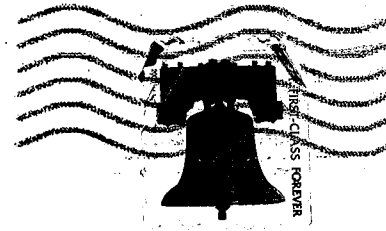


You will receive a second owner notification letter...

[Redacted]
Fayetteville, GA [Redacted]

ATLANTA METRO 300

28 AUG 2014 PM 10 L



Federal Motor Carrier Safety Administration
United States Department of Transportation
1200 New Jersey Avenue SE
Washington, DC 20590

20590

