



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository <input type="checkbox"/>
22-SEP-2014 OCT 29 2014	Reference No. 10638039

OWNER INFORMATION (Type or Print)

Name	[REDACTED]		
Address	[REDACTED]		
City	BESSEMER	State	AL
Zip Code	[REDACTED]		

Daytime Telephone Number	E-mail Address
[REDACTED]	NOEMAIL@UNK.GOV
Evening Telephone Number	None

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G1NE52M8XY [REDACTED]	Make CHEVROLET	Model MALIBU	Model Year 1999
Date Purchased 09-02-05	Dealer's Name and Telephone Number HAL AKINS AUTO DEALER.	Engine: No: Cylinders 06	Fuel Type: GAS-OIL
Original Owner <input type="checkbox"/>	Dealer's City Bessemer	State AL	Zip Code 35020
Transmission Type <input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Multiple Failure: Yes. on going.	Incident Date(s) 17-APR-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 356000 EQUIPMENT ADAPTIVE, 100000 POWER TRAIN, 103400 POWER TRAIN: AUTOMATIC TRANSMISSION: LEVER AND LINKAGE: COLUMN SHIFT.	Failure Mileage	Failure Speed 35
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1999 CHEVROLET MALIBU. THE CONTACT STATED THAT WHILE DRIVING APPROXIMATELY 35 MPH, THE GEAR SHIFTER STEM CAME OUT OF THE SHIFTER KNOB WHICH MADE IT IMPOSSIBLE TO SHIFT GEARS. THE CONTACT MERGED TO THE SIDE OF THE ROAD AND THE STEM WAS REPLACED WITH GLUE. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO A DEALER FOR REPAIRS. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS UNAVAILABLE.

IT WAS THE GEAR SHIFTER KNOB THAT CAME OFF THE STEM, IT JUST JUMPS RIGHT OFF THE STEM CAUSING IMPOSSIBILITY AT THE TIME OF DRIVING TO STEER THE VEHICLE. IT WAS REPORTED TO PREMIERE CHEVY BUT THEY REFUSED TO FIX IT AT THE IGNITION RECALL.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

UNLESS I PAID FOR IT. I DON'T HAVE THE FUNDS NOW TO FIX IT. THE PROBLEM IS STILL THERE. THE GLUE THAT WAS USED IS NOT DOING THE JOB.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Incidents is still occurring. AT REPAIR OF ignition switch recall AT PREMIERE CHEVY IN BESSEMER ALABAMA I MENTIONED IT SHOWED THEM THE PROBLEM, AND ASKED THEM TO FIX IT. AND THEY TOLD ME IT WAS NOT ON THE REPAIR LIST. AND FOR THEM TO FIX IT. IT WOULD BE CHARGES TO ME. WHICH I DID NOT HAVE. THE PROBLEM WITH THAT PROBLEM IS STILL GOING ON TO THIS DAY. IT IS HARD FOR ME TO KEEP IT, WHAT WHILE TRYING TO SHIFT THE GEARS. IT IS DANGEROUS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

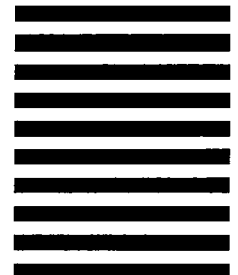
1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

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NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:
Use the enclosed form to file a report.

or visit:
www.safercar.gov

or call:
Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

