

CL-10637919-2685

Dear SIRs;

SEP 11 2014

I am currently the owner of a Ford Countour 1998, which I have owned + operated for the past 15 years.

The reason I am writing? I most recently had to have the gas line leading to the tank replaced because it rotted out.

Secondly and recently I had to replace about 12 feet of brake line which rotted out.

Coming home from shopping, my brake went out. I immediately headed for my garage. Upon arrival there was not a drop of brake fluid in my lines or reservoir.

As any owner of many vehicles in my time I have never had to do any of these repairs.

I would like to know if you have had any complaints regarding the above or if there has been any recalls regarding these items in the past?

Your looking into this matter would be most graciously appreciated.

Respectfully;

[Redacted Signature]

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