

**GENERAL MOTORS INCORPORATIONS AND COMPANY**

September 3, 2014

**SUBJECT: REQUEST FOR RECOMPENSES FOR ACCIDENT  
DUE TO AN IMPORTANT SAFETY RECALL AND  
RESPONSE TO YOUR NOTICE OF AUGUST 2014**

**TO : MR. JIM MOLONEY  
GENERAL DIRECTOR  
1200 New Jersey Avenue, S E  
Washington, DC 20590**

**FROM :** [REDACTED]  
Jackson, MS [REDACTED]

SEP 11 2014

Dear Mr. Moloney:

I'm writing and corresponding with you about the above subject, inasmuch as, I visit with the local Herrin Gear Chevrolet's GM Service Department and I was turned down for a replacement vehicle until the repairs could be made in accordance to The GM's memorandum of August 2014. Therefore, I'm requesting that you will forthwith look into and assist me in this legal matter. Too, I'm requesting that you will compensate me in the sum of One Hundred Thousand [\$ 100,000.00] dollars, for the insults, and injuries psychological damage that this has cause my child and family. See Attached Sworn Affidavit of Mr. [REDACTED]. Thus, should you or your agency have any questions in respects to this matter, please do not hesitate to contact me at [REDACTED]

Cordially Yours,

[REDACTED]

Jackson, Mississippi [REDACTED]

STATE OF MISSISSIPPI)

)  
County of Hinds)

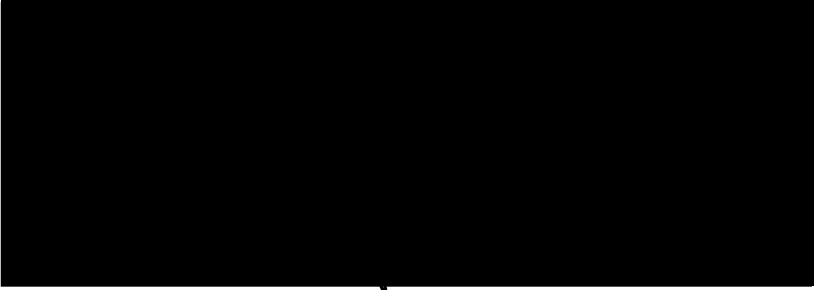
SWORN AFFIDAVIT OF [REDACTED]

Personally before me comes [REDACTED], the undersigned Affiant herein, and being duly sworn, and fore the aforesaid State, County and Jurisdiction, pursuant to 28 U.S.C. § 1746; and under the penalty of perjury, under his oath swears, states, verify and deposes that the statements herein this Sworn Affidavit are based on my personal first hand knowledge, and are true and correct to the best of my knowledge and beliefs, and that I am not under no mental disability and competent to make this affidavit, to-wit;

1. That my full name is [REDACTED], a male and a natural born citizen of the United States, of the State of Mississippi, and I resides in the County of Hinds.

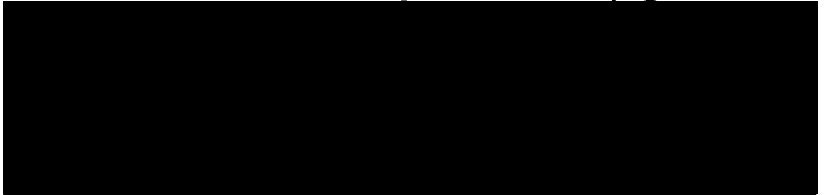
2. That I, affiant swears, states, verify and deposes, that I was on or about November 18, 2013, legally operating with the approval of my father, [REDACTED], his 2007, Chevrolet Impala, white, 4 door sedan, to which vehicle was actively insured by Allstate's Insurance Company, and Incorporation, under Policy Number: [REDACTED] to which vehicle while I was driving, was jarred by one of the many potholds and unlevel, uneven streets here in the City of Jackson, Mississippi. As I drove this vehicle North on Flag Chapel Road, a vehicle heading in the same direction stopped in an intersection to make a left turn, with the back tail light flashing, when the vehicle I was driving, as aforesaid, just all of a sudden stopped operating properly, so as I placed my foot to the brake paddle, the brakings malfunction, but failed to stop the vehicle, and causing me collide with the vehicle that had stopped to make a left turn, despite my attempts to use and apply the "emergency brake paddle, which failed to work properly, and despite the collision the air-bags failed to deploy during this collision. See Attached Riders, Marked "A". Furthermore, while I did not seek immediate medical treatments, the impact was frightening, and causing me to revisit this accident repeatedly and to which I still experience visions of this accident, as with the braking systems' malfunctioning and thoughts of which disturbs me, forsomuch as, that I'm reluctant to drive a GM product again. See Attached Rider, Marked "B". **FURTHERMORE, Affiant Sayeth Naught.**

WITNESSED BY:



SWORN TO AND EXECUTED, This the 3rd day of SEPTEMBER, 2014.

Respectfully Submitted,



A F F I A N T



# IMPORTANT SAFETY RECALL

RIDER, MARKED "B"  
August 2014

Jackson, MS

Dear

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2007 model year Chevrolet Impala. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your 2007 model year Chevrolet Impala, VIN 2G1WB58K179
- Your vehicle is involved in GM recall 14299.
- Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.
- PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, we will notify you to schedule an appointment with your GM dealer for this repair.
- The recall repairs will be performed for you at no charge.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking will be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.

601-354-3882 HERRIN GEAR DAMAGE DEPT.  
Phillip Yarbrough



**What will we do?**

PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, your GM dealer will install two 13mm key rings and key insert into all ignition keys. This service will be performed for you at **no charge**. Because of scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 15 minutes.

We are working as quickly as possible to obtain parts. We will send you another letter as soon as parts are available so that you can schedule an appointment with your dealer to have your vehicle repaired.

**What should you do?**

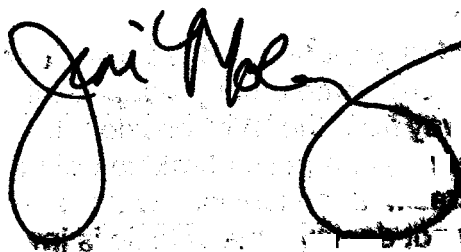
When we notify you that parts are available, you should contact your GM dealer to arrange a service appointment. **In the meantime, it is very important that until the recall has been performed, you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the Chevrolet Customer Assistance Center at 1.800.222.1020 (TTY 1.800.833.2438).

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>. The National Highway Traffic Safety Administration Campaign ID Number for this recall is 14299.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



Jim Moloney  
General Director – **Customer & Relationship Services**

GM Recall Number: 14299

## Estimate of Record

2007 CHEV IMPALA LS 4D SED 6-3.5L-FI white

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>FRONT BUMPER &amp; GRILLE</b>					
2		O/H front bumper		0	0.00	2.4	0.0
3	** <>	Repl A/M CAPA Bumper cover w/o fog lamps	GM1000763PP	1	260.00	Incl.	3.0
4	**	Repl A/M CAPA Lower deflector w/o POLICE	GM1007109C	1	60.00	Incl.	0.0
5		<b>FRONT LAMPS</b>					
6	**	Repl A/M CAPA RT Headlamp assy	GM2503261C	1	230.00	0.3	0.0
7		Aim headlamps		0	0.00	0.5	0.0
8		<b>RADIATOR SUPPORT</b>					
9	*	Rpr Radiator support		0	0.00 s	<u>1.0</u>	<u>0.5</u>
10		<b>HOOD</b>					
11	*	Rpr Hood		0	0.00	<u>1.5</u>	3.2
12		Overlap Major Adj. Panel		0	0.00	0.0	-0.4
13	#	Refn Partial Refinish w/ Full Clear		0	0.00	0.0	-1.3
14		<b>FENDER</b>					
15	*	Repl RCY RT fender assy +25%	BC0332	1	156.25	2.3	2.2
16		Overlap Major Non-Adj. Panel		0	0.00	0.0	-0.2
17		Deduct for Overlap		0	0.00	-0.4	0.0
18	**	Repl A/M RT Fender liner	GM1251122	1	18.00	0.4	0.0
19	*	R&I RT Emblem GM		0	0.00	<u>0.2</u>	0.0
20		<b>WHEELS</b>					
21	*	Repl RCY RT/Front Wheel, alloy 16" +25%	BC0332	1	93.75 m	<u>0.3</u>	0.0
22		Repl RT/Front Wheel cover w/o POLICE	9597539	1	57.48	0.0	0.0
23		<b>WINDSHIELD</b>					
24	**	Subl <u>A/M Windshield w/o remote start w/o blue tint plus kit</u>		1	<u>136.27</u> T	0.0	0.0
25	*	Subl <u>Windshield w/o remote start w/o blue tint Labor</u>		1	<u>80.00</u> T	0.0	0.0
26	**	Repl A/M Washer reservoir	GM1288111	1	30.00	0.5	0.0
27		<b>PILLARS, ROCKER &amp; FLOOR</b>					
28	*	Rpr RT Uniside assy		0	0.00 s	<u>2.0</u>	<u>1.4</u>
29		Overlap Major Adj. Panel		0	0.00	0.0	-0.4
30		<b>FRONT DOOR</b>					
31	*	Repl RCY RT door assy +25%	\$LN289	1	525.00	1.8	3.0
32		Overlap Major Adj. Panel		0	0.00	0.0	-0.4
33		<b>REAR DOOR</b>					
34	*	Rpr RT Door shell		0	0.00	<u>5.0</u>	2.0
35		Overlap Major Adj. Panel		0	0.00	0.0	-0.4
36		R&I RT Belt w/strip		0	0.00	0.3	0.0
37		R&I RT Handle, outside		0	0.00	0.3	0.0

**Estimate of Record**

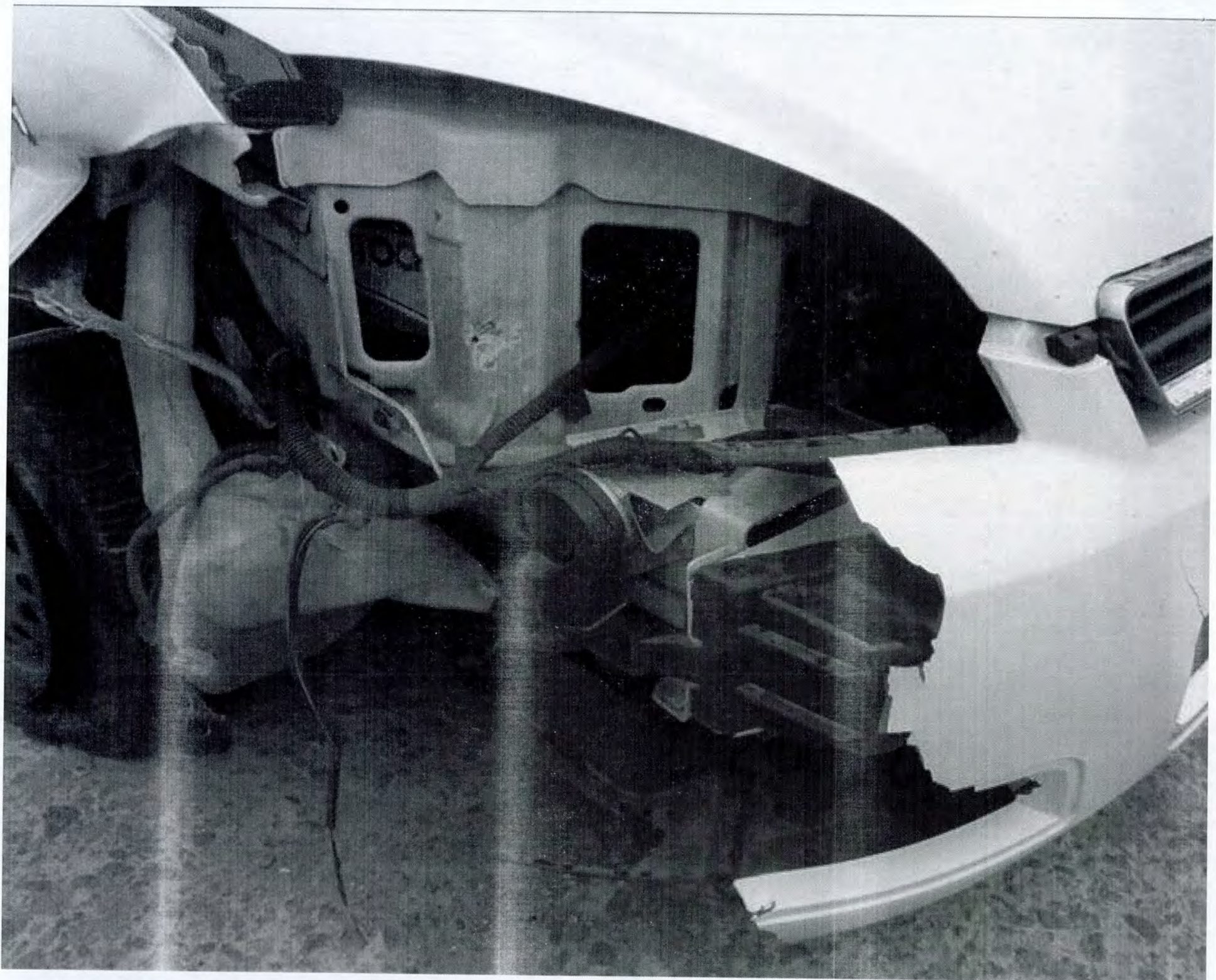
2007 CHEV IMPALA LS 4D SED 6-3.5L-FI white

38	R&I	RT R&I trim panel		0	0.00	0.4	0.0
39	<b>QUARTER PANEL</b>						
40	*	Rpr	RT Quarter panel	0	0.00	<u>1.0</u>	2.2
41			Overlap Major Adj. Panel	0	0.00	0.0	-0.4
42			Clear Coat	0	0.00	0.0	2.5
43	#	Refn	Partial Refinish w/ Full Clear	0	0.00	0.0	-0.6
44		Repl	RT Emblem flying impala	10424490	1	43.45	0.2
45	<b>REAR LAMPS</b>						
46	R&I	RT Tail lamp assy		0	0.00	0.4	0.0
47	<b>TIRES</b>						
48	*	Repl	COOP 225/60R16 LIFELINER GLS BW 98H B40%	CA00839	1	144.99	0.3
			NOTE: Betterment on tire...measured 4 of 11/32nds...negotiated 40%				
49	#	Subl	Four Wheel Alignment		1	69.95	0.0
50	#	Subl	Cover Car		1	3.00	0.0
51	#	Subl	Flex Additive		1	5.00	0.0
52	<b>OTHER CHARGES</b>						
53	#		Towing		1	300.00	
54	#		Storage		8	200.00	
55	#		E.P.C.		1	5.00	
<b>SUBTOTALS</b>						<b>2,418.14</b>	<b>20.7</b>
							<b>15.9</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			1,833.14
Body Labor	20.7 hrs @	\$ 50.00 /hr	1,035.00
Paint Labor	15.9 hrs @	\$ 50.00 /hr	795.00
Paint Supplies	15.9 hrs @	\$ 38.00 /hr	604.20
Miscellaneous			80.00
Other Charges			505.00
<b>Subtotal</b>			<b>4,852.34</b>
Sales Tax	\$ 4,552.34 @	7.0000 %	318.66
<b>Total Cost of Repairs</b>			<b>5,171.00</b>
Deductible			500.00
COOP 225/60R16 LIFELINER GLS BW 98H B40%			62.06
<b>Total Adjustments</b>			<b>562.06</b>
<b>Net Cost of Repairs</b>			<b>4,608.94</b>









JACKSON,

MISSISSIPPI



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~~GENERAL MOTORS COMPANY & INC.~~  
~~ATTN: MR JIM MOLONEY,~~  
~~DIRECTOR~~  
1200 NEW JERSEY AVENUE SE  
WASHINGTON, DC 20590