

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

**From:** [EVOQ \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: NHTSA: Complaint:10637306-----  
**Date:** Tuesday, October 07, 2014 6:14:04 AM

EQ-10637306-6082

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**From:** [REDACTED]  
**Sent:** Monday, October 06, 2014 6:10 PM  
**To:** EVOQ (NHTSA)  
**Subject:** NHTSA: Complaint:10637306-----

Thank you for this effort. I spoke to the dealership several more times and they again contacted Hyuandi. The company then agreed to pay all expenses. The NHTSA involvement helped me greatly.

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**From:** [EVOQ@dot.gov](mailto:EVOQ@dot.gov)  
**To:** [REDACTED]  
**Subject:** FW: FW: NHTSA: Follow up to ODI Complaint: ----10637306-----  
**Date:** Mon, 6 Oct 2014 18:16:57 +0000

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation

