



U.S. Department of Transportation
National Highway Traffic Safety Administration

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received 12-SEP-2014	Repository <input type="checkbox"/>
	Reference No. 10632807
Daytime Telephone Number [REDACTED]	E-mail Address NOEMAIL@UNK.GOV
Evening Telephone Number	

OWNER INFORMATION (Type or Print)

Name [REDACTED]		
Address [REDACTED]		
City MERCED	State CA	Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1FMCU94175K [REDACTED]		Make FORD	Model ESCAPE	Model Year 2005
Date Purchased 2009	Dealer's Name and Telephone Number (209) 765-8278 Toyota Financial Service (Parker)		Engine: No: Cylinders 6	Fuel Type: Gas
Original Owner <input type="checkbox"/>	Dealer's City Coeur d'Alene	State ID	Zip Code 83815	
Transmission Type Auto	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain yes	Multiple Failure: 2x Aug 20 Oct 12	Incident Date(s) 20-AUG-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS)	Failure Mileage 140000	Failure Speed 40
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ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Solus KR21	Tire Model (Name or Number) KR21	Tire Size (Example P215/65R15) P235/70R16
DOT No. (Example: DOTM19ABC036) H21/KYR615	<input checked="" type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 FORD ESCAPE. WHILE DRIVING DOWNHILL ON A STEEP ROAD AT 40 MPH, THE VEHICLE STALLED. THE VEHICLE WAS ABLE TO RESTART BUT THE FAILURE RECURRED TWICE. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 140,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

10/17/2014

Dear NHTSA,

I am concerned for my safety while driving my car. I have had two different incidents were my car has turned off.

The first time it turned off I was on my way to Mariposa California traveling through mountains, hills cliffs, step upgrades and downgrades. My partner and I were in the car, I was driving about 40mph going downhill on a semi winding road close to Mariposa when the car stalled for the first time. I was lucky to have a shoulder to pull over to. I was scared it became difficult to drive.

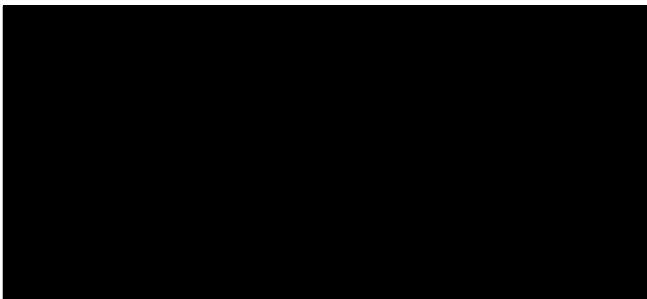
I let the car sit for a few minutes before I tried to start it again looking at all the gages on the dashboard to see if there was some indication of a problem (the emissions light was on), we continued down the hill the car stalled again, we decided to take it to Lou Jr. Auto Repair when we got to Mariposa. Lou Jr. put a machine on the car but said "couldn't read it", he didn't have an advanced machine he advised us to go to a repair shop in Merced.

I took the car to Performance Auto Repair were they diagnosed the car they told me it was a intermittent problem and there was no repair that needed to be done, when I ask him why my car stalled he didn't have an answer (its intermittent) he turned off the emissions light but told me that it would come back on.

October 12, 2014 My partner and I went to Colma California which is a 3 hour drive from Merced I was driving down Hickey Avenue going about 35mph the traffic was heavy on both sides of the car when it stalled I had no choose but to coast I put the car into neutral and started it again holding back traffic.
(Scary)

I'm very concerned for my safety and the safety of my passengers since no one has an answer on how to fix this problem.

Please see all the attachments I have enclosed I take good care of my car, I would like to know why my car is not on the recall since It is experiencing the same problem as other Ford Escapes?



PERFORMANCE AUTOREPAIR P
1145 MARTIN LUTHER KING
MERCED, CA. 95341
209-723-0726

Sale

PERFORMANCE AUTO REPAIR

1145 MARTIN LUTHER KING JR WAY

Merced, CA 95340

Shop Phone: (209) 723-0726

Fax: (209) 722-7404

Email: parrepair@sbcglobal.net

Invoice

Estimate Ref #11,574

Date Printed: 08/21/2014

Printed Time: 5:00 pm

BAR ARD00246029

EPA#CAL000249402

OPEN MON-FRI 8AM-5PM

Time Promised:

PERFORMANCE AUTO REPAIR

2005 FORD ESCAPE V6 3.0L 182CID FI GAS N 1

VIN: 1FMCU94175K

License:

Unit #:

Mileage In: 149,229

Mileage Out: 149,229

DOM:

Date Written: 08/21/2014

Written By: JOYCE DANIEL

Save Old Parts: No

Customer Copy

SIGNATURE REQUIRED

THANK YOU!

JOB Name	Description	Technician	Qty	List	Extended
DIAGNOSTIC SERVICE	Engine light on	JOHN DANIEL	1.00	85.00	85.00
Labor 2	Work Requested - DIAGNOSTIC- Engine light on				
	Work Performed - Trouble code P0193 and P0403 are stored for fuel rail pressure sensor fault and egr system fault. Checked both system and no fault noticed at this time. No service bulletin listed.				
Misc 95550	Work Requested - TIRE PRESSURE INSPECTION		1.00	0.00	0.00

ALL PARTS ARE NEW UNLESS OTHERWISE NOTED

Payment Date	Type	Method	Amount
8/21/2014	Debit		85.00
		Payment Totals:	\$85.00

Parts: \$0.00
Labor: \$85.00
Sublet: \$0.00
Misc: \$0.00
Hazmat: \$0.00
Supplies: \$0.00

Tax Total: \$0.00
Invoice Total: **\$85.00**
Less Paid: 85.00
Balance Due: \$0.00

New Parts and labor warranty are (6) six months or (6) six thousand miles which ever comes first,
I hereby authorize the above repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above car or truck to secure the amount of repairs thereto.

Authorized By _____

Date _____

Time _____



THE JIFFY LUBE PLEDGE OF SATISFACTION

Jiffy Lube # [REDACTED]
TPDR, Inc.
440 U Street
Merced, CA 95340
209) 723-2645

EPA # CAL000374757

WORK ORDER # [REDACTED]
DATE 09/10/14 01:55 PM
INVOICE # [REDACTED] BAY
TRANSACTION # [REDACTED]
EMPLOYEES KG2763 JP2763 JP2
KG2763 KG2763

CUSTOMER
[REDACTED]
MERCED, CA [REDACTED]

VEHICLE INFO
LICENSE [REDACTED]
MILEAGE 149,648
YEAR 2005
MAKE FORD TRUCKS
MODEL ESCAPE
ENGINE 3.0L 6Cy1 ([1]) Fuel Injected

SERVICE HISTORY
* Indicates service performed at a different store
DATE MILEAGE SERVICES
09/10/14 149,648 AF FF SS WB
02/05/14 144,218 ACC FS
Prior History Available Upon Request

SERVICE CHECKLIST
OIL LEVEL PRIOR TO SERVICE FULL
CHANGE OIL CHANGED
CHANGE OIL FILTER CHANGED
INSPECT BRAKE FLUID LEVEL VISUALLY
INSPECT SERPENTINE BELTS OK
INSPECT WIPER BLADES OK
INSPECT COOLANT LEVEL LEVEL OK
INSPECT AIR FILTER REPLACED
INSPECT PCV VALVE N/A
INSPECT EXTERIOR LIGHTS OK
INSPECT & LUBRICATE CHASSIS SEALED
CHECK & INFLATE TIRE PRESSURE F33 R33
CHECK & FILL TRANSMISSION FULL
CHECK & FILL DIFFERENTIAL N/A
CHECK & FILL TRANSFER CASE N/A
CHECK & FILL POWER STEERING FULL
CHECK & FILL WASHER FLUID ADDED
CHECK & FILL BATTERY WATER SEALED
CLEAN EXTERIOR WINDOWS DECLINED
VACUUM INTERIOR FLOORS DECLINED

PAYMENT INFO
PRICE
GROSS SALES 174.95
LESS: HERTZ15 SCUTY2 -23.00
NET SALES 151.95
TAXABLE 103.96
PARTS TAX 8.32
SALES TAX 7.36
TOTAL 167.63
MASTER CARD ***** [REDACTED] 167.63
712353 002803

SERVICE COMMENTS
QUALITY INSPECTION BY K. GARCIA
THANK YOU FOR BEING OUR CUSTOMER
QUESTIONS/COMMENTS PLS. GIVE US A CALL
WE KNOW YOU HAVE CHOICES
THANK YOU FOR CHOOSING US
QUALITY YOU CAN TRUST THE J-TEAM
CHECK ENGINE LIGHT ON UPON ARRIVAL

Cardholder acknowledges receipt of goods and/or services in the amount of the total shown hereon and agrees to perform the obligations set forth in the Cardholder's agreement with the issuer.

AUTHORIZED & RECEIVED BY

Jiffy Lube Signature Service® Oil Change includes up to 5 quarts of oil and oil filter. Additional oil may require an additional charge.



PEP BOYS AUTO # 649
 1207 W. MAIN
 1207 W MAIN ST
 MERCED, CA 95340
 (209) 723-3177
 BAR# ARD019378
 EPA# CAL981662976

TRACKING ID# *	
Store ID #	Service Work Order #
0649	[REDACTED]

Insurance :
 Policy Number :
 Service Manager : JUAN ORTIZ

Name: [REDACTED] Address: [REDACTED] City: Merced State: CA Zip: [REDACTED] Home Phone: [REDACTED] Contact Phone: [REDACTED]	Year: 2005 Make: FORD TRUCK Model: ESCAPE Engine: V6-181 3.0L DOHC Vin No.: 1FMCU94175K [REDACTED] License No: [REDACTED] Mileage: 147738 Color: silver	Date : 2014-06-08 Entered By: CHRISTOPHE MADAYAG Time In: 13:30:05 Date/Time Promised: 2014-06-09 16:45:00 Old Parts Returned: no
Storage Charges: If your car remains in our premises longer than 3 days after notification that repairs are completed, storage charges will begin at the rate of \$10.00 per day.		

I HEREBY AUTHORIZE PEP BOYS TO PERFORM THE REPAIRS ON THIS WORK ORDER AND TO FURNISH THE NECESSARY MATERIALS AND ITS EMPLOYEES TO OPERATE THE VEHICLE FOR PURPOSES OF INSPECTION, TESTING AND DELIVERY. I UNDERSTAND THAT ANY COST QUOTED IS AN ESTIMATE. I UNDERSTAND THAT UNLESS DIRECTLY CAUSED BY PEP BOYS, IT IS NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS; THAT THE VEHICLE MAY BE PARKED IN THE PEP BOYS' PARKING LOT AND THAT VEHICLES ARE LEFT OVERNIGHT AT OWNER'S RISK. X

Initial Estimate	Parts \$:	Labor \$:	Total \$:	Date and Time:
	0.00	14.99	14.99	2014-06-09 11:19:49

I acknowledge notice and oral approval of an increase in the original estimated price

(signature or initials)

TYPE	PART	DESCRIPTION	CODE	MECHANIC	HLRY RATE	HRS	QTY	SOURCE	EACH	TOTAL
LB		BRAKE SYSTEM INSPECTION	N				1		14.99	14.99
LB		customer request	N				1		0.00	0.00
		brake inspection states there is noise , check and advise								

Parts: 0.00 Labor: 14.99 Other: 0.00 Tax: 0.00 Total: 14.99

General Comments

Brake evaluation. Check and Advise. Customer wants to do full front and rear brake job.

Code Descriptions

N:New
 Invoice History

REVISION #	CONTACT	TYPE	AMOUNT	PHONE	DATE	TIME	WRITER
Initial	[REDACTED]	In person	14.99	[REDACTED]	2014-06-09	11:19:49	CHRISTOPHE MADAYAG
authorize		BRAKE SYSTEM INSPECTION			1	14.99	14.99
authorize		customer request			1	0.00	0.00

Service Information



PEP BOYS AUTO # 649
 1207 W. MAIN
 1207 W MAIN ST
 MERCED, CA 95340
 (209) 723-3177
 BAR# ARD019378
 EPA# CAL981662976

TRACKING ID# *	
Store ID #	Service Work Order #
0649	[REDACTED]

Insurance : Service Manager : JUAN ORTIZ

Policy Number :

Name: [REDACTED] Address: [REDACTED] City: Merced State: CA Zip: [REDACTED] Home Phone: [REDACTED] Contact Phone: [REDACTED]	Year: 2005 Make: FORD TRUCK Model: ESCAPE Engine: V6-181 3.0L DOHC Vin No.: 1FMCU94175K [REDACTED] License No.: [REDACTED] Mileage: 147738 Color: silver	Date : 2014-06-08 Entered By: CHRISTOPHE MADAYAG Time In: 13:30:05 Date/Time Promised: 2014-06-09 16:45:00 Old Parts Returned: no
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Initial Estimate	Parts \$:	Labor \$:	Total \$:	Date and Time :
	0.00	14.99	14.99	2014-06-09 11:19:49

[REDACTED] below is the manufacturer recommended maintenance for your vehicle. Please review and let us know if you are interested in any of the services.

2005 FORD TRUCK ESCAPE V6-181 3.0L DOHC Mileage: 147738

SERVICE	MILEAGE				PRICE
	135000	140000	145000	150000	
ROTATE TIRES	X			X	
REPLACE TRANSFER CASE FLUID				X	
REPLACE SPARK PLUGS				X	
REPLACE FUEL FILTER				X	
REPLACE FRONT AXLE FLUID				X	
REPLACE ENGINE OIL FILTER	X	X	X	X	
REPLACE ENGINE OIL	X	X	X	X	
REPLACE ENGINE COOLANT				X	
REPLACE CABIN AIR FILTER	X			X	
REPLACE AUTOMATIC TRANSMISSION/TRANSAXLE FLUID				X	
REPLACE AIR CLEANER ELEMENT				X	
REPLACE ACCESSORY DRIVE BELT				X	
PERFORM MULTI-POINT INSPECTION (RECOMMENDED)	X	X	X	X	
LUBRICATE STEERING LINKAGE JOINTS					

Disclaimer: The manufacturer recommended maintenance schedule provided above is for vehicles operated under Severe conditions. Severe conditions generally include - frequent short trips and/or stop & go driving, dusty conditions, extensive idling, trailer towing, off road or desert driving and sustained high speeds.

TIME / INDICATOR LIGHTS

TIME
REPLACE ENGINE COOLANT (every 60 MONTHS)
LUBRICATE DOOR HINGES & LOCKS (every 6 MONTHS)
INSPECT/LUBRICATE DOOR RUBBER WEATHERSTRIPS (every 6 MONTHS)

Inv Date Cust# Order# Page Inv#
05/23/12 [REDACTED] [REDACTED] 1 [REDACTED]

SCHOETTLER TIRE-MERCED
PO BOX 1203 (559)674-4471
MADERA, CA. 93639
(209)723-1823

License: [REDACTED]
2005 FORD

Sold To [REDACTED] Ship To [REDACTED]
MERCED, CA [REDACTED]

Cash

PO# Slm M-Phone O-Phone Ship Via
JM

Item#	Description	Qty-Ord	Qty-Shp	FET	Price	Net
1909013	KUM P235/70R16 SOLUS KR21 BW	4	4	0.00	121.78	487.12
CATAX	CALIFORNIA STATE TIRE TAX	4	4		1.75	7.00

ROTATE TIRES EVERY 5000 MILES
CHECK LUG NUTS FOR TIGHTNESS
AFTER 50 MILES. BAR#AB232150

OrdTkr:jm

CASH INVOICE

Terms: This is not a revolving credit transaction. Due the 10th following the date of invoice. Subject to late charge of 2%.

Sign: _____ Print: _____

SubTot Parts: 494.12

Tax 7.750% : 37.75

Inv Total : 531.87



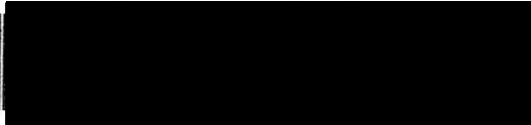
A Public Service Agency

THIS VALIDATED REGISTRATION CARD OR A FACSIMILE COPY IS TO BE KEPT WITH THE VEHICLE FOR WHICH IT IS ISSUED. THIS REQUIREMENT DOES NOT APPLY WHEN THE VEHICLE IS LEFT UNATTENDED. IT NEED NOT BE DISPLAYED. PRESENT IT TO ANY PEACE OFFICER UPON DEMAND. IF YOU DO NOT RECEIVE A RENEWAL NOTICE, USE THIS FORM TO PAY YOUR RENEWAL FEES OR NOTIFY THE DEPARTMENT OF MOTOR VEHICLES OF THE PLANNED NON-OPERATIONAL STATUS (PNO) OF A STORED VEHICLE. RENEWAL FEES MUST BE PAID ON OR BEFORE THE REGISTRATION EXPIRATION DATE OR PENALTIES WILL BE DUE PURSUANT TO CALIFORNIA VEHICLE CODE SECTIONS 9552 - 9554.

EVIDENCE OF LIABILITY INSURANCE FROM YOUR INSURANCE COMPANY MUST BE PROVIDED TO THE DEPARTMENT WITH THE PAYMENT OF RENEWAL FEES. EVIDENCE OF LIABILITY INSURANCE IS NOT REQUIRED WITH REGISTRATION RENEWAL OF OFF-HIGHWAY VEHICLES, TRAILERS, VESSELS, OR IF YOU FILE A PNO ON THE VEHICLE.

WHEN WRITING TO DMV, ALWAYS GIVE YOUR FULL NAME, PRESENT ADDRESS, AND THE VEHICLE MAKE, LICENSE, AND IDENTIFICATION NUMBERS.

***** DO NOT DETACH - REGISTERED OWNER INFORMATION *****



REGISTRATION CARD VALID FROM: 02/08/2014 TO: 02/08/2015

MAKE	YR MODEL	YR 1ST SOLD	VLF CLASS	*YR	TYPE VEH	TYPE LIC	LICENSE NUMBER
FORD	2005	0000	CJ	2008	170	11	[REDACTED]
BODY TYPE MODEL	MP	MO	VEHICLE ID NUMBER				
UT	G	VR	1FMCU94175K [REDACTED]				
TYPE VEHICLE USE	DATE ISSUED	CC/ALCO	DT FEE RECVD	PIC	PR EXP DATE: 02/08/2015		
AUTOMOBILE	04/28/14	24	04/28/14	M			

REGISTERED OWNER

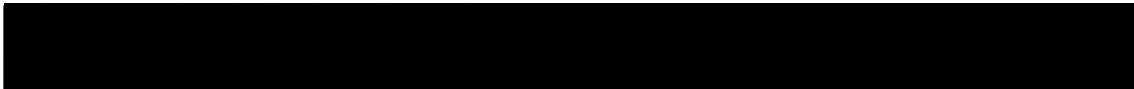
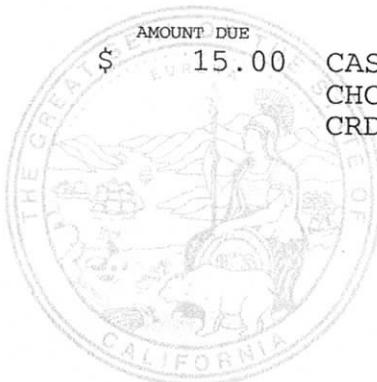


AMOUNT PAID \$ 15.00

AMOUNT DUE	AMOUNT RECVD
\$ 15.00	CASH : 15.00
	CHCK : 15.00
	CRDT :

MERCED CA [REDACTED]

LIENHOLDER



Merced, CA



U.S. Dept. of Transportation
Nation HWY Traffic Safety Admin.
Office of Defects Investigation NHTSA
1200 New Jersey Avenue SE.
Washington D.C.

20077-9382