INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
12-SEP-2014 OCT 23 2014	Reference No. 10632791

OWNER INFORMATION (Type or Print)

Name	[redacted]		
Address	[redacted]		
City YUBA CITY	State CA	Zip Code [redacted]	

Daytime Telephone Number	E-mail Address
[redacted]	NOEMAIL@UNK.GOV
Evening Telephone Number	
[redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
JTDKDTB38D1[redacted]	TOYOTA	PRIUS	2013

Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:
3-8-14	Roseville Toyota (916) 782-2163		No: Cylinders	Gas
Original Owner ☒	Dealer's City Roseville	State Ca / Zip Code 95661		

Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 01-MAR-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 170000 LATCHES/LOCKS/LINKAGES, 110000 ELECTRICAL SYSTEM, 010000 STEERING	Failure Mileage 50	Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2013 TOYOTA PRIUS. THE CONTACT STATED THAT THE STEERING WHEEL PULLED TO THE LEFT AND RIGHT WHILE DRIVING VARIOUS SPEEDS. THE CONTACT HAD TO USE EXCESSIVE FORCE TO STEER THE VEHICLE IN ITS APPROPRIATE LANE. IN ADDITION, THE DOOR LOCKS ACTIVATED INDEPENDENTLY AND FAILED TO UNLOCK OCCASIONALLY WITH THE ELECTRONIC CONTROL. THE DEALER ATTEMPTED TO CORRECT THE STEERING WHEEL FAILURE BY PERFORMING AN ALIGNMENT, BUT THE FAILURE RECURRED. THE DOOR LOCK FAILURE WAS NOT CORRECTED. THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 50.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.