

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

DEC 08 2014



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

USE ONLY 100148

Date Received 12-SEP-2014	Repository ☐ Reference No. 10632759
----------------------------------	--

OWNER INFORMATION (Type or Print)

Name				Daytime Telephone Number	E-mail Address NOEMAIL@UNK.GOV
Address					
City	NEW BALTIMORE	State	MI	Zip Code	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 1G2MB33B46Y		Make PONTIAC	Model SOLSTICE	Model Year 2006
Date Purchased	Dealer's Name and Telephone Number		Engine: No: Cylinders	Fuel Type:
Original Owner ☐	Dealer's City	State	Zip Code	
Transmission Type	☐ Antilock Brakes ☐ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 24-AUG-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 140000 AIR BAGS, 110000 ELECTRICAL SYSTEM	Failure Mileage 55000	Failure Speed
--	--------------------------	---------------

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
--	---	--------------------------------	-----------------------	-------------------------

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 PONTIAC SOLSTICE. THE CONTACT STATED THE IGNITION WAS REPAIRED DUE TO A SAFETY RECALL. THREE WEEKS LATER, THE AIR BAG INDICATOR REMAINED ILLUMINATED. THE FAILURE OCCURRED DAILY. THE DEALER STATED THAT THE AIR BAG UNIT NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE RECALL NUMBER WAS UNKNOWN. THE FAILURE MILEAGE WAS 55,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



GMC

BUICK GMC

JIM CAUSLEY, INC.

38111 GRATIOT AVE.
CLINTON TWP., MI. 48036-3592
Phone: (586) 465-8465
www.jimcausley.com

SERVICE INVOICE

DEALER REGISTRATION # F-100453

CUSTOMER NO.	ADVISOR JASON HUGHES	TAG NO. 1401	INVOICE DATE 08/20/14	INVOICE NO.
NEW BALTIMORE, MI	LABOR RATE	LICENSE NO.	COLOR BLUE/	STOCK NO.
	YEAR / MAKE / MODEL 06/PONTIAC/SOLSTICE/SOLSTICE	MILEAGE 60,163	DELIVERY DATE 08/29/06	DELIVERY MILES 5,444
	VEHICLE I.D. NO. 1 G 2 M B 3 3 B 4 6 Y	SELLING DEALER NO. 2ND OWNER	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/18/14	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

LABOR & PARTS

J# 1 55PNZ ELEC INSTRUMENT WORK HOURS: TECH(S):1919 50.00
SERVICE AIRBAG MESS COMING ON
A05 50.00
SCAN FOR CODES WITH TECH 2 AND DTC 1063 DISCARD PPS SYSTEM
STORED. VEHICLE NEEDS PPS MODULE. CUSTOMER DECLINED REPAIR
JOB # 1 TOTAL LABOR & PARTS 50.00

ESTIMATE

CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$50.00 (+TAX)

TECHNICIAN CERTIFICATION

1919

BRYCE M KWIATKOWSKI

M216258

TOTALS

IF YOUR VEHICLE IS A 2010 THRU CURRENT MODEL
YOU MAY RECEIVE A SURVEY FROM THE MANUFACTURER.
IF FOR ANY REASON YOU CANNOT GIVE US A
"COMPLETELY SATISFIED SCORE"
PLEASE CALL YOUR SERVICE ADVISOR AT (586)-465-8465

TOTAL LABOR.... 50.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00

TOTAL INVOICE \$ 50.00

CUSTOMER SIGNATURE

COMPLAINT NO
106 327 59 ←

Said it would not be covered
cost me about 800 dollars!

All repairs and parts listed were furnished in compliance with the Michigan Motor Vehicle Service and Repair Act. REPAIRS PROPERLY COMPLETED AND CHECKED BY:

X

ALL PARTS NEW ORIGINAL
EQUIPMENT UNLESS
OTHERWISE SPECIFIED.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. All repairs and parts listed were furnished in compliance with the Michigan State Repair Act PA300.

SERVICE HOURS

MONDAY & THURSDAY -
7:00 A.M. - 7:00 P.M.
TUES - WED - FRI -
7:00 A.M. - 6:00 P.M.

PAID



JIM CAUSLEY, INC.

38111 GRATIOT AVE. CLINTON TWP., MI. 48036-3592

Phone: (586) 465-8465

REQUEST A SERVICE APPOINTMENT AT:
STATE REG# F100453

DEALER REGISTRATION NO. F-100453

How and when would you like to be
updated on the status of your vehicle?

- ☐ Phone call ☐ When status changes
☐ Text ☐ At about _____ o'clock
☐ E-mail ☐ When completed

CONTACT YOUR SERVICE ADVISOR:

@ jimcausley.com

DEDUCTIBLE	R.O. NO.	OTHER	AMOUNT
\$	+		\$
INSURANCE COMPANY		FILE NUMBER	
ADDRESS		SIGNATURES	
ASSURED		CLAIMANT	
TYPE OF RELEASE			
Noted Prior Damage:			
Frt. End ☐ Rt. Fend. ☐ Rt. Door(s) ☐ Rt. Q. ☐ Rt. Door(s) ☐ Rt. Q. ☐ Rear End ☐			
L.Q. ☐ L. Door(s) ☐ L. Fend. ☐ Roof ☐ Interior ☐ Glass ☐ Other ☐			

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/14/09	883033	28242	1156	1921	W	77PNZ	INTERIOR TRIM WORK
06/24/08	868180	20889	1160	1160	W	78PNZ	SUBLET WRK
05/21/08	866380	20889	1155	1160	C	90PNZ	RENTAL# AGREEMENT#
				1916	W	66PNZ	CAMPAIGNS
				1910	W	38PNZ	EMISSIONS WRK

S E R V I C E

SALESPERSON NO. 1009 WILLARD SHELL

VEHICLE ID NO. 1G2MB33B46Y	YEAR / MAKE / MODEL 06/PONTIAC/SOLSTICE/SOLSTICE	STOCK NO.	LICENSE NO.
NEW BALTIMORE, MI	CUSTOMER NO. 08/29/06	DELIVERY MILES 5,444	SELLING DEALER NO. 2ND OWNER R.O. DATE 04/17/14
COLOR BLACK/	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
TURBO PNZZ	M / MC PNZZ	AIR COND.	P.S.
TRANS	MILEAGE 58,254	ADVISOR NO. 1401	PRODUCTION DATE
RESIDENCE PHONE	TIME RECEIVED 11:52am	TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE	
BUSINESS PHONE	LABOR RATE	I hereby authorize the repair work herein set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delay in part shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garagekeeper's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I understand that pursuant to said express garagekeeper's lien, I have no right of possession to the above vehicle until the repairs thereto have been paid in full or until you and/or your employees have voluntarily released the vehicle to me.	
ESTIMATED TIME OF COMPLETION 09/11/14 07:00pm	PRIORITY 2	ORIGINAL ESTIMATE	
APPOINTMENT ☒ YES ☐ NO	ADVISOR: JASON HUGHES	PARTS LABOR TOTAL	
CUSTOMER SIGNATURE		AUTHORIZED ADDITIONS	
		PARTS LABOR TOTAL	
		HOURS	

JOB	LABOR INSTRUCTIONS	TERMS	SAVE REMOVED PARTS FOR CUSTOMER
	ORIGINAL CUSTOMER ESTIMATE: PARTS 28.00 LABOR 0.00 TOTAL 28.00	CASH ☐	☐ YES ☐ NO
1	W 66PNZ CAMPAIGNS IGNITION SWITCH PERFORM 14063	CREDIT CARD ☐	
		CHECK ☐	
		(PRIOR APPROVAL) OTHER ☐	CALL WHEN READY ☐ YES ☐ NO
2	C 90PNZ RENTAL# AGREEMENT#	CUSTOMER LABOR RATE IS BASED ON A PER FLAT RATE UNIT WHICH IS PREDICTED ON A TIME STUDY GUIDE AND MAY NOT REFLECT THE ACTUAL HOURS WORKED.	
3	W 77PNZ INTERIOR TRIM WORK REPLACE IGNITION LOCK CYLINDER AND IGNITION KEY PERFORM 14113	ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.	
		THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR HIM ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S). AND/OR SERVICE BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.	
		All repairs and parts issued with thorough compliance with the Michigan Motor Vehicle Service and Repair Act. REPAIRS PROPERLY COMPLETED AND CHECKED BY: ☒	



GMC

QUICK GMC
JIM CAUSLEY, INC.

1 GRATIOT AVE. CLINTON TWP., MI. 48036-3592

Phone: (586) 465-8465

REQUEST A SERVICE APPOINTMENT AT:
STATE REG# F100453

DEALER REGISTRATION NO. F-100453

When and when would you like to be
dated on the status of your vehicle?

Phone call ☐ When status changes
Text ☐ At about _____ o'clock
E-mail ☐ When completed

FACT YOUR SERVICE ADVISOR:

@ jimcausley.com

EDUCTIBLE	R.O. NO.	OTHER	AMOUNT
			\$
ANCE COMPANY			FILE NUMBER
ESS			SIGNATURES
RED		CLAIMANT	
OF RELEASE			
Prior Damage:			
nd ☐ Rt. Fend. ☐ Rt. Door(s) ☐ Rt. Q. ☐ Rt. Door(s) ☐ Rt. Q. ☐ Rear End ☐			
☐ L. Door(s) ☐ L. Fend. ☐ Roof ☐ Interior ☐ Glass ☐ Other ☐			

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/17/14	973802	58254	1401	1910	W	66PNZ	CAMPAIGNS
				1160	W	90PNZ	RENTAL# AGREEMENT#
				1910	W	77PNZ	INTERIOR TRIM WORK
04/14/09	883033	28242	1156	1404	C	01PNZ00LOF	LUBE/OIL/FILTER
				1921	W	77PNZ	INTERIOR TRIM WORK

SERVICE

SALESPERSON NO. 1009 WILLARD SHELL

VEHICLE ID NO.	YEAR / MAKE / MODEL	STOCK NO.	LICENSE NO.	R.O. NO.
1G2MB33B46Y	06/PONTIAC/SOLSTICE/SOLSTICE			
CUSTOMER NO.	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILES	SELLING DEALER NO.
		08/29/06	5,444	2ND OWNER
NEW BALTIMORE, MI	COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
	BLACK/			
TURBO	M / MC	AIR COND.	P.S.	TRANS
PNZZ				
MILEAGE	60,163	ADVISOR NO.	1401	PRODUCTION DATE
RESIDENCE PHONE	TIME RECEIVED	TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE		
	10:25am	I hereby authorize the repair work herein set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delay in part shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garagekeeper's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I understand that pursuant to said express garagekeeper's lien, I have no right of possession to the above vehicle until the repairs thereto have been paid in full or until you and/or your employees have voluntarily released the vehicle to me.		
BUSINESS PHONE	LABOR RATE	ORIGINAL ESTIMATE		
		PARTS	LABOR	TOTAL
ESTIMATED TIME OF COMPLETION	PRIORITY	AUTHORIZED ADDITIONS		
08/18/14	07:00pm	4	PARTS	LABOR
APPOINTMENT ☒ YES ☐ NO	HOURS			
ADVISOR: JASON HUGHES	X			

JOBS	LABOR INSTRUCTIONS	TERMS	SAVE REMOVED PARTS FOR CUSTOMER
	ORIGINAL CUSTOMER ESTIMATE: PARTS 50.00 LABOR 0.00 TOTAL 50.00	CASH ☐	☐ YES ☐ NO
1	C 55PNZ ELEC INSTRUMENT WORK	CREDIT CARD ☐	
	SERVICE AIRBAG MESS COMING ON	CHECK ☐	
	A05 50.00	(PRIOR APPROVAL)	CALL WHEN READY
		OTHER ☐	☐ YES ☐ NO
		CUSTOMER LABOR RATE IS BASED ON A PER FLAT RATE UNIT WHICH IS PREDICTED ON A TIME STUDY GUIDE AND MAY NOT REFLECT THE ACTUAL HOURS WORKED.	
		ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.	
		THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.	
		All repairs and parts listed were furnished in compliance with the Michigan Motor Vehicle Service and Repair Act. REPAIRS PROPERLY COMPLETED AND CHECKED BY:	
		X	



GMC

BUICK GMC

JIM CAUSLEY, INC.

38111 GRATIOT AVE. • CLINTON TWP., MI. 48036-3592

Phone: (586) 465-8465

REQUEST A SERVICE APPOINTMENT AT:
STATE REG# F100453

DEALER REGISTRATION NO. F-100453

How and when would you like to be
updated on the status of your vehicle?

- ☐ Phone call ☐ When status changes
☐ Text ☐ At about _____ o'clock
☐ E-mail ☐ When completed

CONTACT YOUR SERVICE ADVISOR:

@ jimcausley.com

DEDUCTIBLE	R.O. NO.	OTHER	AMOUNT
\$.	+		\$.
INSURANCE COMPANY		FILE NUMBER	
ADDRESS		SIGNATURES	
ASSURED		CLAIMANT	
TYPE OF RELEASE			
Noted Prior Damage:			
Frt. End ☐ Rt. Fend. ☐ Rt. Door(s) ☐ Rt. Q. ☐ Rt. Door(s) ☐ Rt. Q. ☐ Rear End ☐ L.Q. ☐ L. Door(s) ☐ L. Fend. ☐ Roof ☐ Interior ☐ Glass ☐ Other ☐			

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/17/14	973802	58254	1401	1910	W	66PNZ	CAMPAIGNS
				1160	W	90PNZ	RENTAL# _____ AGREEMENT#
				1910	W	77PNZ	INTERIOR TRIM WORK
04/14/09	883033	28242	1156	1404	C	01PNZ00LOF	LUBE/OIL/FILTER
				1921	W	77PNZ	INTERIOR TRIM WORK

S E R V I C E

SALESPERSON NO. 1009 WILLARD SHELL

VEHICLE ID NO. 1G2MB33B46Y		YEAR / MAKE / MODEL 06/PONTIAC/SOLSTICE/SOLSTICE		STOCK NO.	LICENSE NO.	R.O. NO.
CUSTOMER NO.		SERVICE CONTRACT		DELIVERY DATE 08/29/06	DELIVERY MILES 5,444	2ND OWNER 08/18/14
NEW BALTIMORE, MI		COLOR BLACK/		CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
TURBO		M / MC	AIR COND.	P. S.	TRANS	MILEAGE
PNZZ						60,163
RESIDENCE PHONE		TIME RECEIVED 10:25am		TERMS: STRICTLY CASH UNLESS ARRANGEMENTS MADE		
BUSINESS PHONE		LABOR RATE		I hereby authorize the repair work herein set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delay in part shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express garagekeeper's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. I understand that pursuant to said express garagekeeper's lien, I have no right of possession to the above vehicle until the repairs thereto have been paid in full or until you and/or your employees have voluntarily released the vehicle to me.		
ESTIMATED TIME OF COMPLETION 08/18/14 07:00pm		PRIORITY 4		ORIGINAL ESTIMATE		
APPOINTMENT ☒ YES ☐ NO		ADVISOR: JASON HUGHES		PARTS LABOR TOTAL		
		CUSTOMER SIGNATURE		AUTHORIZED ADDITIONS		
				PARTS LABOR TOTAL		
				HOURS		

JOB	LABOR INSTRUCTIONS	TERMS	SAVE REMOVED PARTS FOR CUSTOMER
	ORIGINAL CUSTOMER ESTIMATE: PARTS 50.00 LABOR 0.00 TOTAL 50.00	CASH ☐	☐ YES
	X _____	CREDIT CARD ☐	☐ NO
1	C 55PNZ ELEC INSTRUMENT WORK SERVICE AIRBAG MESS COMING ON A05 50.00	CHECK ☐	
		(PRIOR APPROVAL) ☐	CALL WHEN READY
		OTHER ☐	☐ YES ☐ NO
<i>Went on after switch was installed I feel it should be covered under Recall</i>		CUSTOMER LABOR RATE IS BASED ON A PER FLAT RATE UNIT WHICH IS PREDICTED ON A TIME STUDY GUIDE AND MAY NOT REFLECT THE ACTUAL HOURS WORKED.	
		ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE.	
		THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER, THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFITS, OR INCOME OR ANY OTHER INCIDENTAL DAMAGES.	
All repairs and parts listed were furnished in compliance with the Michigan Motor Vehicle Service and Repair Act. REPAIRS PROPERLY COMPLETED AND CHECKED BY:		X	

SERVICE HOURS

MONDAY & THURSDAY - 7:00 AM - 7:00 PM
TUES - WED - FRI - 7:00 AM - 6:00 PM



GMC

BUICK GMC

JIM CAUSLEY, INC.

38111 GRATIOT AVE.
CLINTON TWP., MI. 48036-3592
Phone: (586) 465-8465
www.jimcausley.com

SERVICE INVOICE

DEALER REGISTRATION # F-100453

CUSTOMER NO.	ADVISOR JASON HUGHES	TAG NO. 1401 6803	INVOICE DATE 08/20/14	INVOICE NO.
	LABOR RATE	LICENSE NO.	COLOR BLUE/	STOCK NO.
		MILEAGE 60,163	DELIVERY DATE 08/29/06	DELIVERY MILES 5,444
NEW BALTIMORE, MI	YEAR / MAKE / MODEL 06/PONTIAC/SOLSTICE/SOLSTICE	VEHICLE I.D. NO. 1 G 2 M B 3 3 B 4 6 Y	SELLING DEALER NO. 2ND OWNER	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 08/18/14	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS		

LABOR & PARTS-----
J# 1 55PNZ ELEC INSTRUMENT WORK HOURS: TECH(S):1919 50.00
SERVICE AIRBAG MESS COMING ON
A05 50.00
SCAN FOR CODES WITH TECH 2 AND DTC 1063 DISCARD PPS SYSTEM
STORED. VEHICLE NEEDS PPS MODULE. CUSTOMER DECLINED REPAIR
JOB # 1 TOTAL LABOR & PARTS 50.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$50.00 (+TAX)
TECHNICIAN CERTIFICATION-----
1919 BRYCE M KWIATKOWSKI M216258

TOTALS-----
IF YOUR VEHICLE IS A 2010 THRU CURRENT MODEL
YOU MAY RECEIVE A SURVEY FROM THE MANUFACTURER.
IF FOR ANY REASON YOU CANNOT GIVE US A
"COMPLETELY SATISFIED SCORE"
PLEASE CALL YOUR SERVICE ADVISOR AT (586)-465-8465
TOTAL LABOR.... 50.00
TOTAL PARTS.... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G.... 0.00
TOTAL MISC CHG. 0.00
TOTAL MISC DISC 0.00
TOTAL TAX..... 0.00
TOTAL INVOICE \$ 50.00

CUSTOMER SIGNATURE

COMPLAINT NO
106 327 59 ←

All repairs and parts listed were furnished in compliance with the Michigan Motor Vehicle Service and Repair Act. REPAIRS PROPERLY COMPLETED AND CHECKED BY:

ALL PARTS NEW ORIGINAL EQUIPMENT UNLESS OTHERWISE SPECIFIED.

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law. All repairs and parts listed were furnished in compliance with the Michigan State Repair Act PA300.

SERVICE HOURS

MONDAY & THURSDAY -
7:00 A.M. - 7:00 P.M.
TUES - WED - FRI -
7:00 A.M. - 6:00 P.M.

PAID
AUG 20 2014