

INFORMATION Redacted PURSUANT TO THE FREEDOM OF



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

INFORMATION ACT (EOIA) 5 U.S.C. 552(B)(6)

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

Repository ☐

11-SEP-2014

Reference No.

10632551

OCT 22 2014

OWNER INFORMATION (Type or Print)

Name

Address

City

CRESWELL

State OR

Zip Code

Daytime Telephone Number

E-mail Address

NOEMAIL@UNK.GOV

Evening Telephone Number

same

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1B4GH54R6P

Make

DODGE

Model

CARAVAN LE

Model Year

1993

Date Purchased

8/14/14

Dealer's Name and Telephone Number

NICOLE MARIE PRICE

Engine:

3.3

Fuel Type:

gas

Original Owner

☐

Dealer's City

SPRINGFIELD, OR 97477

Transmission Type

Automatic

☒ Antilock Brakes

Powertrain

? don't know

Multiple Failure:

ABS system

Incident Date(s)

18-AUG-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: BRAKES (PWS)

ABS + Boosters

Failure Mileage
169000

Failure Speed
ALL!

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 1993 DODGE CARAVAN. THE CONTACT STATED WHILE DRIVING AT UNKNOWN SPEED, THE BRAKES FAILED MAKING IT EXTREMELY DIFFICULT TO STOP THE VEHICLE. THE BRAKE LIGHT ILLUMINATED. THE FAILURE RECURRED MULTIPLE TIMES. THE VEHICLE WAS TAKEN TO A DEALER. THE TECHNICIAN DIAGNOSED THAT THE BRAKE SYSTEM NEEDED TO BE REPLACED. THE VEHICLE HAD NOT BEEN REPAIRED. THE MANUFACTURER WAS MADE AWARE OF THE ISSUE. THE FAILURE MILEAGE WAS 169,000.

When slowing 4 stopping brakes are hard & don't go down. ABS light STAYSON. The tech said there was fungus and gravel in the system. My mechanic said it is a closed system - it couldn't have that in it. I do not believe they even checked it! The ABS part will cost me

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

\$45. used. I am on SSI & SSD. I CANT afford to have the whole system replaced Dodge dealer in Cottage Grove, OR 97011 said part was replaced in '97 P mfer all!

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The ABS light stays on! Brakes are hard, won't go down, barely work, was this way when I got it from a personal party. Dealers refuse to repair it unless I pay a LOT of money. But if I have an accident I AM going to sue them! I have had numerous mechanics tell me it is the ABS gas pressurized pump which was an add on after market! If it was replaced in '97, it may have gone on again!

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE,
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?

If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

Copied this off online!

[REDACTED] : SAFETY RECALL #685...

VIN #: 1B4GH54R6PX [REDACTED]

NOTE: BEFORE ATTEMPTING THIS RECALL, REVIEW VIP OR VEHICLE HISTORY TAB TO VERIFY THAT THE RECALL APPLIES TO THIS VEHICLE AND HAS NOT BEEN COMPLETED.



Recall Notification

No. 685
August, 1996

✓ To: All Dodge, Chrysler-Plymouth and Jeep ®/Eagle Dealers

✓ Subject: Safety Recall #685 -- ABS Actuator Piston and Pump/Motor Assemblies

Models: Vehicles Listed Below Equipped With a Bendix-10 Antilock Brake System:

- ✓ • 1991 ☐ Through 1993 Model Year Dodge Caravan/Grand Caravan; Plymouth Voyager/Grand Voyager; and Chrysler Town & Country (AS)
- ☐ Late-1990 Through 1993 Model Year Dodge Dynasty; Chrysler New Yorker, Salon (AC), Fifth Avenue and Imperial (AY)
- 1991 ☐ and 1992 Model Year Eagle Premier and Dodge Monaco (BB)

Note: 1990 vehicles built through March 26, 1990 (MDH 0326XX) are equipped with a Bosch antilock brake system, and therefore, are not included in this recall or the extended warranty.

Auburn Hills, Michigan 48326-2757

Following the above procedures will expedite the processing of your claim.

If you have any questions or need assistance in completing this action, please contact your Zone Service Office.

Customer Services Field operative
Chrysler Corporation



SAFETY RECALL TO TEST AND REPAIR YOUR VEHICLE'S ANTILOCK BRAKE SYSTEM

Dear Chrysler Vehicle owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler Corporation has determined that a problem which relates to motor vehicle safety exists in some 1991 through 1993 Dodge Caravan/Grand Caravan, Plymouth Voyager/Grand Voyager and Chrysler Town and Country; late-1990 through 1993 Dodge Dynasty, Chrysler New Yorker, Salon, Fifth Avenue and Imperial; and 1991 and 1992 Dodge Monaco and Eagle Premier vehicles equipped with an antilock brake system (ABS).

The problem is...

The ABS hydraulic control unit on your Vehicle (identified on the enclosed form), may experience excessive brake actuator piston seal wear and/or pump-motor deterioration. If this occurs, the ABS function may be lost and reduced power assist may be experienced during braking. This may result in increased stopping distance that could result in an accident.

What you should do...

Owners of vehicles that experience any of the following symptoms should contact their dealers immediately to schedule a service appointment: *which I did!*

- ☐ Either the Brake System Warning Light or the Antilock Warning Light remains illuminated more than two minutes after starting the vehicle; or if either light comes on at any other time during vehicle operation

STAYS ON!

A small number of the involved vehicles may experience ABS hydraulic control unit actuator piston seal wear and/or hydraulic pump/motor deterioration. To correct this condition, the ABS system must be tested and the actuator pistons and/or pump/motor replaced if necessary. If testing determines other ABS components are faulty, repairs are to be performed using the revised service and diagnostic procedures manual (81-699-96086) and existing parts. Submit a separate warranty claim using the existing labor operation numbers.

The dealership said it expired 4.57 year! Should be lifetime

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Be sure to complete this recall service on these vehicles before retail delivery. Dealers should perform this recall on vehicles in for service as determined by using DIAL System Function 70 or VIP.

Details of this service action are explained in the following sections.

Service Procedure Videotape

No videotape of the service procedure for this recall will be provided.

Dealer Notification & Vehicle List

Involved dealers: Each dealer to whom involved vehicles were invoiced (or the current dealer at the same street address) will receive a copy of this dealer recall notification letter and a list of the involved vehicles by first class mail. *Collage Grove Dealerships* *Look to Eugene*

The Vehicle List is arranged in Vehicle Identification Number (VIN) sequence. Owners known to Chrysler are also listed. The lists are for dealer reference in arranging for service of involved vehicles.

All other dealers: Each Dodge, Chrysler-Plymouth and Jeep/Eagle dealer who does not receive a Vehicle List will receive a copy of this dealer recall notification letter by first class mail.

DIAL System Functions 53, 70 and VIP

All involved vehicles will be entered to DIAL System Functions 53, 70 and VIP at the time of recall implementation for dealer inquiry by VIN as needed.

Parts

Important: Due to the small number of vehicles expected to require repair, no parts will be distributed initially to dealers. Dealers are requested to order Actuator Piston Assembly packages through normal methods only for scheduled repairs.

• A substantial increase in brake pedal force is needed to stop the vehicle; or

• Any other ABS malfunction occurs.

Please bring the enclosed Owner Notification Form with you to your dealer. It explains the required service to the dealer.

If your ABS brake system is operating properly and none of the above symptoms are present, no action is necessary at this time. However, if any of these symptoms appear in the future, contact your dealer for a free repair. Keep this letter with your vehicle's other owner information in case you notice any of these conditions in the future.

What Chrysler and your dealer will do:

Chrysler will test your vehicle's ABS for excessive piston seal wear and possible pump-motor deterioration. If problems with these components are found at any time during the entire life of your vehicle. Chrysler will replace these components free of charge. The test will take about one hour to complete. Another one to two hours maybe required if components must be replaced. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

Extended Warranty... In addition to this recall action, the warranty period on other ABS components in your vehicle is being extended to 10 years or 100,000 miles, whichever occurs first. This means that if any of these other ABS components fail within 10 years or 100,000 miles, your dealer will correct the problem free of charge. This extended warranty is limited to the same conditions defined in the original warranty and does not include any base brake system components (calipers, pad/shoe linings, etc.). Further, Chrysler will reimburse owners for any previous ABS component expenses incurred within the limits of the extended warranty. Just send the original receipt to:

Chrysler Corporation - Recall #685 Reimbursement
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

Do they have to replace it free?

Creswell OK



September 9, 2014

[REDACTED]
Creswell, OR [REDACTED]

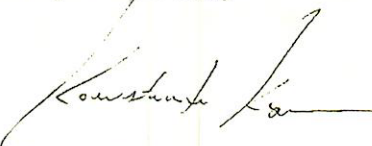
Re: Faulty Ignition Switch Litigation

Dear [REDACTED]

Thank you for your recent inquiry regarding Faulty Ignition Switch litigation. At this time we are only able to investigate claims against General Motors and Chrysler for vehicles recalled due to a faulty ignition switch where an injury requiring hospitalization has occurred. For your convenience, we have listed the recalled vehicles at the bottom of this letter.

Based on the information you provided, we unfortunately are unable to take your case because it does not fall under the criteria mentioned above. If however the information we have is incorrect, and you or a loved one was injured and hospitalized while driving or riding in one of the vehicles listed below, please call us immediately at 1-800-803-7341; otherwise we will be closing your file and will not be pursuing a case on your behalf. Please note that there is a statute of limitations associated with every case and your time to file a suit may be limited. If you are interested in pursuing this matter, we advise you seek other legal counsel immediately.

Very Truly Yours,


Konstantine Kyros

Vehicles Recalled for Faulty Ignition Switches

Buick: LaCrosse (2005-2009), Lucerne (2006-2011), Regal LS/GS (2004-2005)
Cadillac: CTS (2003-2014), Deville (2000-2005), DTS (2004-2011), SRX (2004-2006)
Chevy: Cobalt(2005-2010, Camaro (2010-14), HHR (2006-2011), Impala (2000-2014), Malibu (1997-2005), Monte Carlo (2004-2008)
Chrysler: Town & Country (2008-2010)
Dodge: Grand Caravan (2008-2010), Journey (2009-2010)
Jeep: Commander (2006-2007), Grand Cherokee (2005-2007)
Oldsmobile: Alero (1999-2004), Intrigue (1998-2002)
Pontiac: G5 (2007-2010), Grand Am (1999-2005), Grand Prix (2004-2008), Solstice (2006-2010)
Saturn: Ion (2003-2007), Sky (2007 -2010)