

 <p>DOT Auto Safety Hotline</p> <p>Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline</p>		FOR AGENCY USE ONLY 100148	
<p>U.S. Department of Transportation</p> <p>National Highway Traffic Safety Administration</p>		Date Received	Repository <input type="checkbox"/>
		10-SEP-2014 OCT 29 2014	Reference No. 10632081
OWNER INFORMATION (Type or Print)			
Name		Daytime Telephone Number	E-mail Address
Address			NOEMAIL@UNK.GOV
City	State	Zip Code	Evening Telephone Number
CARNEGE	PA		
<p>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</p>			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model
3C6URVJGXEE		RAM	PROMASTER
Model Year		2014	
Date Purchased	Dealer's Name and Telephone Number	Engine: 3.6	Fuel Type:
8/14/2014	GENERAL RV CENTER (330) 896-8977	No: Cylinders	LITER GAS
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State	Zip Code
	NORTHCANTON	OH	44720
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:
AUTOMATIC	<input checked="" type="checkbox"/> Cruise Control		Incident Date(s)
			14-AUG-2014
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Code: 110000 ELECTRICAL SYSTEM		Failure Mileage	Failure Speed
		1000	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code	Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make:	Date Manufactured:	Model No./Name:	
Seat Type:	Installation System:		
Child Seat Component Code:	Failed Part:		
APPLICABLE INCIDENT INFORMATION <i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>			
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0
		Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).			
<p>TL* THE CONTACT OWNS A 2014 RAM PROMASTER. THE CONTACT STATED THAT THE DOORS FAILED TO LOCK WITH THE REMOTE KEY FOB. THE VEHICLE WAS TAKEN TO THE DEALER FOR DIAGNOSTIC TESTING, WHO REPLACED THE OCCUPANT RESTRAINT CONTROL MODULE, HOWEVER, THE NEW ORC WAS UNABLE TO BE PROGRAMMED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT STATED THAT THE VIN WAS INCLUDED IN NHTSA RECALL CAMPAIGN 14V294000(AIR BAGS , ELECTRICAL SYSTEM , EXTERIOR LIGHTING).THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 1,000.</p>			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.		ATTACH ADDITIONAL SHEETS IF NECESSARY	
<p>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</p>			

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DODGE RECALL T32 THIS RECALL CAN AFFECT
NOT ONLY DOOR LOCKS BUT ALSO AIR BAG ~~IS~~ DEPLOYMENT

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway



Official Business
Penalty for Private Use \$300

PITTSBURGH
PA 150
22 OCT '14
PM 2 L



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1888 WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



**Think your vehicle
has a safety defect?**



**If so:
Use the enclosed
form to file a report.**

**or visit:
www.safercar.gov**

**or call:
Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration

