OCT 16 2014

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
09-SEP-2014	Reference No. 10631979

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address NOEMAIL@UNK.GOV
Address	[redacted]	Evening Telephone Number	
City MULHALL	State OK	Zip Code [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1G1ZC5EU8BF[redacted]	CHEVROLET	MALIBU	2011

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
3-2-12	Wilson Chevrolet 405-372-3925			4 cyl. 2.4L	gas
Original Owner ☐	Dealer's City Stillwater,	State OK	Zip Code 74074		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Manual 6 Spd Auto	☑ Antilock Brakes ☑ Cruise Control	valid till 11-24-15	?	23-AUG-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 110000 ELECTRICAL SYSTEM	Failure Mileage	Failure Speed
	66000	35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☒ Yes ☐ No	0	0	Y

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2011 CHEVROLET MALIBU. WHILE DRIVING 35 MPH, THE CONTACT SMELLED SMOKE INSIDE THE VEHICLE AND AN UNKNOWN WARNING SENSOR ILLUMINATED. THE CONTACT INSPECTED THE VEHICLE AND NOTICED FLAMES ON THE DRIVER'S SIDE. THE FIRE DEPARTMENT EXTINGUISHED THE FLAMES. THE VEHICLE WAS DESTROYED. A POLICE REPORT WAS FILED. THE CAUSE OF THE FIRE WAS UNKNOWN. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 66,000.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Case Number: [redacted]
CollisionDate: 08/23/2014
Trooper: BRAKE VERNON # 390

Name: [redacted]
License Number: [redacted]
DOB: [redacted]
Phone Number: [redacted]
Address Street: [redacted]
Address City: MULHALL Address State: OK Address ZIP: [redacted]
Insurance Company: STATE FARM
Insurance Phone: 5803362110
Policy Number: [redacted]
Vehicle Make: CHEV Model: ML1 Year: 2011
Tag Number: [redacted] Tag State: OK
Owner Name: [redacted]
Owner License Number:
Owner Street: [redacted]
Owner City: MULHALL State: OK ZIP: [redacted]

If you find the other driver was not insured at the time of the above referenced collision, you may complete an Oklahoma Motor Vehicle Collision Report and submit the same within 1 year of the collision to:
DPS - Driver Compliance Division
P.O. Box 11415
Oklahoma City, OK 73136-0415
Call 405-425-2098 or visit www.dps.state.ok.us with questions.

The Official Oklahoma Traffic Collision Report can be obtained by calling the Department of Public Safety Records Management Division at 405-425-2262.
Please allow up to 14 days for record entry.

[redacted]

September 5,2014
Invoice

[redacted]

Mulhall, OK [redacted]

Date of Run: August 23,2014

Location of fire: 1/4 mile south of the HWY 51 & HWY 77 Junction

Object ignited: 2011 Chevy Malibu

# of trucks responding: 1

Time Responded: 6:30pm Time Returned: 8:30pm

Cost for run: $250.00

Thank you in advance for your prompt payment.

BHermann

Brooke Hermann, Secretary

[redacted]

VEHICLE ALERT NOTICE

****Please Respond Within 7 Business Days****

Customer ID No:
[redacted]

Registered Owner:
[redacted]

VEHICLE:
2011 CHEVROLET

Deadline:
09/07/2014

IMPORTANT INFORMATION ABOUT YOUR VEHICLE
Your immediate attention is requested

FIRST-CLASS MAIL
PRESORTED
U.S.POSTAGE PAID
ST LOUIS, MO
PERMIT NO. 3252

*************AUTO**3-DIGIT 730 76125

[redacted]

Mulhall, OK [redacted]

Recall #13036

From: [redacted]

Snowball, OK. [redacted]

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PITNEY BOWES
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