

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA) 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline	
Date Received 08-SEP-2014 OCT 07 2014		Repository ☐ Reference No. 10631496	
OWNER INFORMATION (Type or Print)			
Name [REDACTED] Address [REDACTED] City ST. CLAIR SHORES State MI Zip Code [REDACTED]		Daytime Telephone Number [REDACTED] Evening Telephone Number [REDACTED] E-mail Address NOEMAIL@UNK.GOV	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).			
VEHICLE INFORMATION			
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2A8HR54119R [REDACTED]		Make CHRYSLER Model TOWN AND COUNTRY Model Year 2009	
Date Purchased 2009 Dealer's Name and Telephone Number PARKWAY CHRYSLER Original Owner ☒ Dealer's City MACOMB, MI		Engine: No: Cylinders V6 Fuel Type: UNLEADED State MI Zip Code 48044	
Transmission Type ☒ Antilock Brakes ☒ Cruise Control ☒ Powertrain		Multiple Failure: Yes Incident Date(s) 04-AUG-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Vehicle Component Codes: 110000 ELECTRICAL SYSTEM, ENGINE (PWS)		Failure Mileage 35000 Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE			
Tire Make DOT No. (Example: DOTM19ABC036) Tire Component Code		Tire Model (Name or Number) ☐ Original Equipment ☐ Prior Repair Failure Location: Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE			
Make: Seat Type: Child Seat Component Code:		Date Manufactured: Installation System: Failed Part:	
APPLICABLE INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)			
Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No		Number of Persons Injured 0 Number of Deaths 0 Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).			
TL* THE CONTACT OWNS A 2009 CHRYSLER TOWN AND COUNTRY. WHILE DRIVING AT AN UNKNOWN SPEED, THE VEHICLE STALLED WITHOUT WARNING. THE VEHICLE WAS MANEUVERED TO THE SIDE OF THE ROAD AND WAS ABLE TO BE RESTARTED. AN INDEPENDENT MECHANIC CLEANED THE THROTTLE BODY, BUT THE FAILURE CONTINUED. THE CONTACT RECEIVED A RECALL NOTICE FOR NHTSA CAMPAIGN NUMBER: 14V373000 (ELECTRICAL SYSTEM), BUT THE PARTS NEEDED TO REPAIR THE VEHICLE WERE NOT AVAILABLE. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 35,000. MY RECALL WAS CORRECTED 9-18-14 AT RAY LAETHEM CHRYSLER GROSSE PTE, MI			
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			