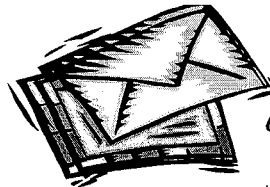


NHTSA ccmMercury Routing Slip



01-10630065-1177

Printed: 10/16/2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

NHTSA #: ES14-004624

XREF #:

Delivery: REG

Rec'd Date: 10/16/2014

Doc Type: CNG

Address To: DOT/I

Referred By: NPO-011

Doc Date: 10/9/2014

Due Date: 11/14/2014

S10 #:

DOT/I #:

RMP #:

**Subject: LETTER FROM CONGRESSMAN HOLLEN ON BEHALF OF CONSTITUENT [REDACTED]
[REDACTED] RE TWO COMPLAINTS HE FILED WITH NHTSA ABOUT THE BRAKING SYSTEMS ON BMW
MOTORCYCLES**

Ack Date:

Sign Office: DIR. GOVT.

AFFAIRS

Cleared Date:

File Loc:

Added By: CBUTLER x60180

Ack By:

Signature: ALISON PASCALE

Cleared By:

XREF File:

Modified By: Chris.Butler

Signed For:

Cleared For:

Closed Date:

Most Recent Comment:

Author:

THE HONORABLE CHRIS VAN HOLLEN
U.S. HOUSE OF REPRESENTATIVES
51 MONROE STREET SUITE 507
ROCKVILLE, MD 20850
Tel: 301-424-3501 Fax: 301-424-5992 E-mail:

OCT 17 2014

Assigned To	Task	Asgn Date	Deadline	Returned Date
NGA-110	SIGN	10/16/2014		
NVS-200	REPLY	10/16/2014	11/14/2014	
NVS-010	INFORMATION	10/16/2014		10/16/2014

NM
10/17/14
SMD

Congress of the United States
House of Representatives
Washington, DC 20515

October 9, 2014

Hon. Ronald Medford
Deputy Administrator
National Highway Traffic Safety Administration
U.S. Department of Transportation
1200 New Jersey Avenue, S.E.
Washington, DC 20590-0001

Dear Mr. Medford:

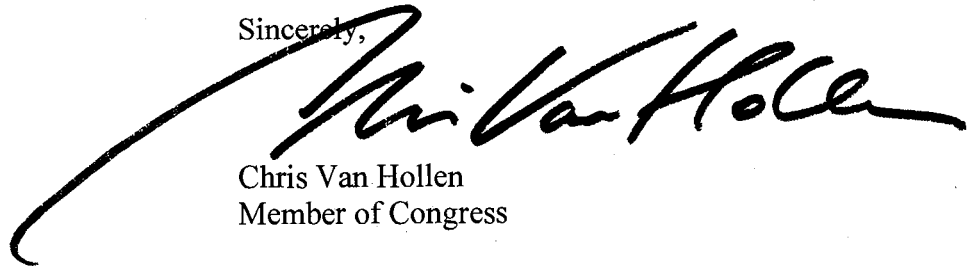
I am writing on behalf of my constituent, [REDACTED], with respect to two complaints he has filed with the NHTSA about the braking systems on BMW motorcycles.

I would appreciate your reviewing the attached letter and advising me of your findings. Please direct all correspondence to me at the following address:

51 Monroe Street, Suite 507
Rockville, MD 20850
FAX: (301) 424-5992

If you need additional information, please contact Ann Humphrey in my district office at (301) 424-3501.

Sincerely,



Chris Van Hollen
Member of Congress

CVH/AH

301 1215

CONGRESSMAN CHRIS VAN HOLLEN'S
PRIVACY RELEASE

RECEIVED

The Privacy Act of 1974, Title 5, U.S. Code Section 552a, provides that as of September 27, 1975, disclosure of information of a personal or confidential nature of an individual will no longer be released to third parties without written consent of the individual concerned. Therefore, I hereby grant Representative Chris Van Hollen my written permission to intercede on my behalf. I also duly authorize that information which is contained in my records and necessary to provide a substantive response may be disclosed to Representative Van Hollen.

OCT 1
By Office of Congressman Van Hollen

Name: (Mr.) Ms./ Mrs./ Miss/ Dr. _____

Address: _____

WOODBINE, MD

Email Address: _____

Telephone Numbers: Home: _____

Work: _____

Mobile: _____

Fax: _____

PLEASE STATE THE NATURE OF YOUR REQUEST, PROBLEM OR COMPLAINT AND HOW YOU WOULD LIKE THE CONGRESSMAN TO ASSIST YOU. PLEASE BE SPECIFIC AND, IF NECESSARY, ATTACH A SHORT LETTER AND/OR COPIES OF ANY RELEVANT DOCUMENTS OR NOTICES.

Please ask NHTSA to CONSIDER REPORTS
#10630065 AND #10637751 REGARDING
FAILURE OF ABS BRAKES ON BMW MOTORCYCLES
MODELS AFFECTED 1995 - PRESENT

Social Security Number (if applicable): _____

Case/Account Number (if applicable): 10630065 AND 10637751

Date of Birth: _____

I authorize the Office of Congressman Chris Van Hollen to make inquiries on my behalf:

29 Sep 2014

Date

PLEASE RETURN THIS SIGNED FORM AND ALL SUPPORTING MATERIAL TO:

Rep. Chris Van Hollen
51 Monroe Street, Suite 507
Rockville MD 20850
FAX: 301-424-5992

Am

Email Viewer

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From: "webforms@hhws-www2.house.gov" <webforms@hhws-www2.house.gov>
Date: 9/21/2014 1:05:13 PM
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Woodbine, MD [REDACTED]

September 21, 2014

The Honorable Chris Van Hollen
House of Representatives
1707 Longworth House Office Building
Washington, DC 20515

Representative Van Hollen:

Recently, there have been many headlines about the latest GM recall affecting thousands of cars that have defective ignition switches. This recall affects a multiyear period of manufacture and the defect has

9/22/2014

injured and killed many drivers and passengers of these vehicles. GM knowingly kept using the defective parts and deaths/injuries continued. NHTSA finally issued a recall and forced GM to be responsible for their faulty parts they used in cars.

I placed two complaints with NHTSA numbered 10630065 dated 2 Sep 2014 and 10637751 dated 20 Sep 2014. Although the complaints were acknowledged, I don't think they will make any actions on them unless operators or passengers are killed or injured. The complaints involve a defective braking system on BMW motorcycles that date back to 1997. These systems can fail without warning placing riders at risk of crashing. BMW had been unresponsive about improving or replacing these defective systems they knowingly installed when thousands of these machines made since 1997.

While these systems can be repaired at a dealer for a substantial fee (+\$3000.00+) why do they fail so much and how many have been injured or killed as a result of brake failure on these machines? Clearly, a recall is indicated and NHTSA should be urged to action sooner rather than later.

Below are the two complaints: 10630065 SUMMARY: AT A SPEED OF 50 MPH, I APPLIED BOTH FRONT AND REAR POWER ASSISTED BRAKES AND THE REAR BRAKE DID

NOT WORK. I WAS ABLE TO SLOW USING THE FRONT BRAKES TO AVOID HITTING A CAR

IN FRONT OF ME. A MASTER CAUTION LIGHT CAME ON AS WELL AS A RAPIDLY BLINKING BRAKE FAILURE LIGHT. THIS IS A KNOWN AND VERY EXPENSIVE FAILURE

ON ALL BMW MOTORCYCLES COSTING UP TO \$3000 TO REPAIR AT A DEALER. WHEN

REPAIRED, THESE BRAKE SYSTEMS ARE STILL SUBJECT TO FAIL WITHOUT WARNING IN

THE SAME MANNER AS DESCRIBED ABOVE. THIS HAS AND WILL CONTINUE TO INCREASE

THE RISK OF A CRASH AND PERSONAL INJURY UP TO AND INCLUDING RIDER/PASSENGER DEATH. THE COMPANY SHOULD BE FORCED TO RECALL THE AFFECTED

BIKES (1997-PRESENT MODEL) TO INSPECT AND REPAIR THESE VERY EXPENSIVE, FAILURE PRONE BRAKE SYSTEMS WITHOUT COST TO THE OWNERS.

10637751

SUMMARY:

WITH REFERENCE TO COMPLAINT NUMBER 10630065 FILED ON 2 SEPTEMBER 2014, THE

FOLLOWING IS ADDED: WHEN THE DEFECTIVE ABS PUMP ON THESE BMW MOTORCYCLES

IS REPLACED BY DEALERS, THE NEW PUMPS SUPPLIED ARE NO BETTER THAN THE ONES

IT REPLACES AND PRONE TO THE SAME FAILURES. PLEASE DO SOMETHING ABOUT THIS.

Sincerely,

CONGRESSMAN CHRIS VAN HOLLEN

51 MONROE ST., SUITE 507

ROCKVILLE, MD 20850

OFFICIAL BUSINESS

CAP DISTRICT

ND 207

11 OCT 14

PM 2

Chris Van Hollen

M.C.



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