

[REDACTED]  
Annapolis, MD [REDACTED]

CL-10629867-1947

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

September 1, 2014

NHTSA  
1200 New Jersey Avenue, SE  
Washington, DC 20590

RE: My 2004 GMC Envoy XUV

SEP 11 2014

To Whom It May Concern:

Some time ago, November 22, 2006, I was hit by another vehicle causing considerable damage to drivers side of my Envoy; but thankfully no injury to my wife or me.

My concern then, and now, is that neither the left side air bags nor the front, deployed. I contacted the GM dealer from whom I bought the Envoy and they referred me to General Motors Regional offices. I could learn nothing from this call other than "we didn't make the bags. I wrote the General Motors Home office still asking the simple question " Should the bags have deployed and if so , why not and what should I do now?"

My letter was sent back to the very person who had said "we didn't make the bags". When I tried again to glean some information I was told my file had been sent to "Legal".

At this point I admit to being worn down and gave up my pursuit of information.

Now, however, with all of the recall activity at GM; I have decided to renew my efforts by writing to you. I still have the Envoy and plan to keep it, but would like a definitive answer to my question.

Should NHTSA have interest in helping me with this, I would be most appreciative. I have kept fairly complete file on this entire and unseemly action and would like to concluded it with a proper resolution.

Sincerely, ^

[REDACTED]  
Annapolis, MD [REDACTED]

Attachment: One

AM  
9/19/14  
SMD



## Safety Complaint Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10629867

### Your Complaint Information

#### Acknowledgement

An e-mail was sent to [REDACTED]

#### Complaint Information

##### Description:

Air bags failed to deploy on our GM XUV after major crash into drivers side door and side frame. Called local dealer, referred to GM Regional, said "they didn't make the air bags". Wrote to GM home office referred back to regional. Regional said file was in "Legal" gave up trying

Approximate Incident Date: 11/22/2006

##### Your responses to the questions regarding the incident:

Deaths/Injuries: No	Fire: No
	Property Damage: Yes
	Crash: Yes
	Police Report: Yes

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#### Equipment Information

Make:	GMC
Model:	S UTILITY

##### Equipment Details

Serial Number: 1GKET12S746 [REDACTED]	Purchase Date: 8/16/2004
Original Equipment: Yes	Part Number: Location in Vehicle: INTERIOR DRIVER SIDE

Description:  
Air Bag

##### Equipment Component Information

Component 1: EQUIPMENT

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Consumer Information

<b>Name:</b>	[REDACTED]
<b>Daytime Phone:</b>	[REDACTED]
<b>Evening Phone:</b>	[REDACTED]
<b>E-mail:</b>	[REDACTED]
<b>Fax:</b>	[REDACTED]
<b>Address:</b>	[REDACTED]
<b>City, State, Zip:</b>	Annapolis, MD [REDACTED]
<b>Country:</b>	USA
<b>Referral Source:</b>	Other

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA  
1.888.327.4236 TTY 1.800.424.9153



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Annapolis, MD ██████████



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