

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

DOT Auto Safety Hotline

FOR OFFICIAL USE ONLY 100148



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

Date Received

29-AUG-2014

Repository ☐

Reference No.
10629437

OWNER INFORMATION (Type or Print)

Name

Address

City

LIVE OAK

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

NOEMAIL@UNK.GOV

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTLKT324764

Make

TOYOTA

Model

SCION XD

Model Year

2006

Date Purchased

JULY 2006

Dealer's Name and Telephone Number

Engine:

No: Cylinders

4

Fuel Type:

GAS

Original Owner

☒

Dealer's City

LAKE CITY

State

FL

Zip Code

Transmission Type

AUTO

☒ Antilock Brakes

☒ Cruise Control

Powertrain 2 WHEEL DR.

Multiple Failure:

YES

Incident Date(s)

06-AUG-2013

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: ENGINE (PWS) *TIMING & TRACTION CONTROL*
CAR DOES NOT HANDLE AS SURE AS SHOULD

Failure Mileage

57000

Failure Speed

ALL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM9ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2006 TOYOTA SCION XD. WHILE DRIVING AT AN UNKNOWN SPEED, THE TRACTION CONTROL AND CHECK ENGINE INDICATORS ILLUMINATED. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN STATED THAT A PART OF THE ENGINE NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED AND THE MANUFACTURER WAS NOT NOTIFIED. THE FAILURE MILEAGE WAS 57,000.

MANUFACTURER WAS NOTIFIED. SCION XB 2006 HAS RECALL FOR THIS PROBLEM, THEY SAID OURS WAS NOT LISTED? BUT IF WE HAVE THE PROBLEM WHY ARE WE NOT INCLUDED? SAME MODEL SAME YEAR SAME MAKE AND SAME PROBLEM SEEMS TO ME IT SHOULD BE LISTED. CAR DOES NOT RUN AS GOOD AND TRACK CONTROL LITE IS ON SO IT'S POSSIBLE I MIGHT LOSE CONTROL IN THE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

RAIN, SO CAR IS NOT AS SAFE AS IT COULD BE PLUS AIR POLLUTION
FROM EXTRA GAS. SEEMS LIKE OUR CAR IS SAME AS THOSE
BEING RECALLED SO WHY IS IT NOT BEING FIXED BY THEM

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department



Live Oak, FL

Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

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WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

**US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382**



safercar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safercar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration