

INFORMATION Redacted PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C . 552(B)(6)

**From:** [EVOQ \(NHTSA\)](#)  
**To:** [Fogle, Brenda CTR \(NHTSA\)](#)  
**Subject:** FW: FW: NHTSA: Follow up to ODI Complaint: ----10629050-----  
**Date:** Tuesday, October 28, 2014 6:32:14 AM  
**Attachments:** [Video1027141633\\_1 \(1\).3g2](#)  
[Vehicle\\_Owner's\\_questionnaire.mht.msg](#)

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EQ-10629050-7570

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**From:** [REDACTED]  
**Sent:** Monday, October 27, 2014 4:43 PM  
**To:** EVOQ (NHTSA)  
**Subject:** Re: FW: NHTSA: Follow up to ODI Complaint: ----10629050-----

No change to the complaint. I would like to add my VIN#WMWRH33597T [REDACTED] which was used to look up existing complaints but not included in my report. Also, I added a video of my dashboard malfunction. The dashboard goes haywire after at least 10 minutes of driving and I have no idea how fast I am traveling. I was driving ~25-30 mph when the video was shot.  
[REDACTED]

On Tuesday, September 16, 2014 11:40 AM, "[EVOQ@dot.gov](mailto:EVOQ@dot.gov)" <[EVOQ@dot.gov](mailto:EVOQ@dot.gov)> wrote:

Please see the attached copy of your recent complaint and instructions. Please make any necessary edits and return via email to [dataquality@dot.gov](mailto:dataquality@dot.gov) or fax to (202) 366-1767. Due to the volume of complaints we receive and our limited resources, we cannot respond to every complaint.  
NHTSA/Office of Defects Investigation