

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)
 DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation
 National Highway Traffic Safety Administration

Vehicle Owner's Questionnaire
 To Report Vehicle Safety Defects
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET:www.nhtsa.dot.gov/hotline

Date Received 28-AUG-2014 AUG 07 2014	Repository <input type="checkbox"/>
	Reference No. 10629022

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
 Address: [REDACTED]
 City: BLOOMFIELD HILLS State: MI Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: NOEMAIL@UNK.GOV
 Evening Telephone Number: AS ABOVE

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: YV1SW612952 [REDACTED]
 Make: VOLVO Model: V70 Model Year: 2005
 Date Purchased: 28 JUNE 2005 Dealer's Name and Telephone Number: SESI LINCOLN MERCURY
 Engine: No: Cylinders (5) Fuel Type: REG
 Original Owner: Dealer's City: ANN ARBOR State: MI Zip Code: 48103
 Transmission Type: AUTO. Antilock Brakes Cruise Control
 Powertrain: Multiple Failure: Incident Date(s): 27-AUG-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: FUEL/PROPULSION SYSTEM (PWS) Failure Mileage: 81000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15):
 DOT No. (Example: DOTM9ABC036) Original Equipment Prior Repair Failure Location:
 Tire Component Code: Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
 Seat Type: Installation System:
 Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash Yes No Fire Yes No
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 VOLVO V70. WHILE THE VEHICLE WAS UNDERGOING MAINTENANCE, IT WAS DISCOVERED THAT THE FUEL LINES WERE HANGING AND THE PLASTIC COVER HAD DETACHED. THE DEALER RECOMMENDED REPLACING THE FUEL LINE COVER. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 81,000.

VOLVO FUEL RAIL FAILED (PART # 30716236)
 THIS SAME FUEL RAIL HAS BEEN PART OF A VOLVO RECALL FAILURE FOR PRIOR YEARS OF MY MODEL & OTHER VOLVO MODELS.
 IT IS A DEFECTIVE & DANGEROUS DESIGN WHICH

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

CONTINUES TO BE OVERLOOKED BY MANUFACTURER LOCAL MECHANIC INDICATES A LARGE NUMBER OF SUCH FAILURES.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WHY IS IT THAT ONLY SOME MODEL YEARS ARE RECALLED, WHEN EXACTLY THE SAME PART # AND APPLICATION CONTINUE ON & FAIL AS MINE DID? SEEMS LIKE A PARTIAL APPROACH TO A WIDER PROBLEM - ONE THAT PUTS ME & MY FAMILY AT RISK VOLVO HERETOFORE REFUSES TO TAKE RESPONSIBILITY.

ATTACH ADDITIONAL SHEETS IF NEEDED

21 SEP / 2014

US Department of Transportation

National Highway Traffic Safety Administration

1200 New Jersey Avenue SE, Washington, D.C. 20077-9382

Official Business Penalty for Private Use \$300

FIRST IN THE FIGHT Bloomfid Hls., MI



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POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NVS-210 1200 New Jersey Avenue SE, Washington, D.C. 20077-9382



Think your vehicle has a safety defect?



If so:

Use the enclosed form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline

888-327-4236



Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration

