

SEP 29 2014

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline				FOR AGENCY USE ONLY 100148	
				Date Received 27-AUG-2014	Repository ☐ Reference No. 10628665
OWNER INFORMATION (Type or Print)					
Name		Daytime Telephone Number		E-mail Address	
Address				NOEMAIL@UNK.GOV	
City	State	Zip Code	Evening Telephone Number		
DUNEDIN	FL				
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side			Make	Model	Model Year
1 J4GL48K83W			JEEP	LIBERTY	2003
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
DEC 2002	NAPERVILLE JEEP		No: 307	ROD	
Original Owner	Dealer's City	State	No: 6	UNLAWFUL	
☒	NAPERVILLE	IL			
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:		Incident Date(s)
AUTO	☒ Cruise Control				26-AUG-2014
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 070000 FUEL SYSTEM, GASOLINE, BRAKES (PWS), 980000 UNKNOWN OR OTHER, BRAKES (PWS)				Failure Mileage	Failure Speed
					0
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code		Tire Failure Type:			
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2003 JEEP LIBERTY. THE CONTACT RECEIVED NOTIFICATION OF NHTSA CAMPAIGN NUMBER 13V252000 (FUEL SYSTEM, GASOLINE, STRUCTURE) AND ATTEMPTED TO HAVE THE RECALL REPAIR PERFORMED HOWEVER, THE PARTS WERE NOT AVAILABLE. THE CONTACT HAD BEEN WAITING FOR OVER ONE YEAR AND THE PARTS HAD STILL NOT BECOME AVAILABLE. THE CONTACT HAD NOT EXPERIENCED A FAILURE IN THE VEHICLE. THE VIN WAS NOT AVAILABLE.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

RECALL IS FOR A FUEL TANK SAFETY ISSUE
AND WE HAVE BEEN REAR ENDED 2 TIMES.
THIS IS A REAL CONCERN FOR US.
DEALER NOWHERE SEEMS TO BE ABLE TO
GET THE PARTS TO CORRECT THE ISSUE.
WE'VE WAITED WAY TOO LONG FOR
THIS REPAIR.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

TAMPA

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UNITED STATES



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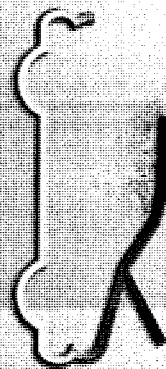
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



Vehicle Owners Questionnaire (VOC)
U.S. Department of Transportation
National Highway Traffic Safety Administration