

SEP 29 2014

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 22-AUG-2014	Repository ☐ Reference No. 10627600		
OWNER INFORMATION (Type or Print)					
Name [REDACTED]		Daytime Telephone Number [REDACTED]		E-mail Address NOEMAIL@UNK.GOV	
Address [REDACTED]		Evening Telephone Number			
City GLENDALE	State AZ	Zip Code [REDACTED]			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 2GBEC19R9V1 [REDACTED]		Make CHEVROLET	Model SILVERADO	Model Year 1997	
Date Purchased	Dealer's Name and Telephone Number Lou Grubb Chevrolet		Engine: 350 No: Cylinders 8	Fuel Type: unleaded Gas	
Original Owner ☒	Dealer's City Phoenix	State AZ	Zip Code		
Transmission Type Automatic	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:	Incident Date(s) 12-JUN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: 170000 LATCHES/LOCKS/LINKAGES, 110000 ELECTRICAL SYSTEM, 162000 STRUCTURE: BODY, 130000 VISIBILITY			Failure Mileage 187600	Failure Speed	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment ☐ Prior Repair	Failure Location:			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	File ☒ Yes ☐ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 1997 CHEVROLET SILVERADO. THE CONTACT STATED THAT WHILE PARKED, THE DRIVER'S SIDE PANEL CAUGHT ON FIRE. ALSO, THE CONTACT MENTIONED THAT THE POWER LOCKS AND THE POWER WINDOWS FAILED TO OPERATE PROPERLY. THE FIRE DEPARTMENT WAS NOT CONTACTED. THE VEHICLE WAS NOT DESTROYED. THE VEHICLE HAD NOT BEEN DIAGNOSED OR REPAIRED. A POLICE REPORT WAS NOT FILED AND THERE WERE NO INJURIES. THE MANUFACTURER HAD BEEN NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 187,600.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <i>N/A</i> ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The driver side power window Control caught fire all on its own. It happened overnight while i slept. truck was not being driven. it was parked and locked. all my Driver side door Burned along with some floor carpet & window trim. Thank god my windows were rolled up tight. that caused the fire to burn it self out due to lack of oxygen. i heard about the recall on later Models with the same problem. ATTACH ADDITIONAL SHEETS IF NECESSARY (I cant afford to fix it) (Window motors shorting out and starting fire) ###

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

Official Business
Penalty for Private Use \$300

19 SEP 24

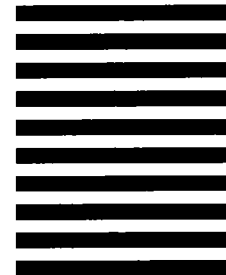
PM 4:1

19 SEP 24

PM 4:1



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



BUSINESS REPLY MAIL

FIRST-CLASS MAIL

PERMIT NO. 1888

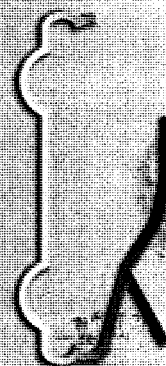
WASHINGTON, DC

POSTAGE WILL BE PAID BY ADDRESSEE

US Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-210
1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382



Think your vehicle
has a safety defect?



If so:

Use the enclosed
form to file a report.

or visit:

www.safercar.gov

or call:

Vehicle Safety Hotline
888-327-4236



National Highway Traffic Safety Administration
U.S. Department of Transportation