

CL-10626717-7527

August 2, 2014

Toyota National Headquarters
19001 South Western Avenue
Torrance, CA 90501

Dear Sirs:

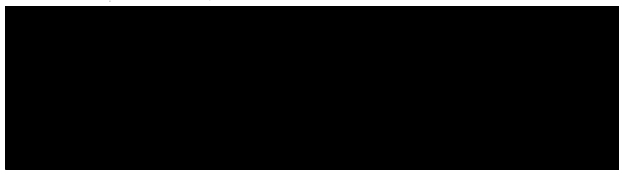
I am writing to inform you about an accident my husband and I had on July 15, 2014 in which the airbags on our 2011 Toyota Avalon did not deploy. We were not injured because the seat belts restrained us sufficiently however I am concerned that someone could possibly have been injured when air bags that are designed to protect one in an accident did not deploy.

Our accident was a two vehicle accident when the vehicles ahead of us were slowing down due to another accident a few hundred feet ahead of us. We estimate our speed to be somewhere around 30-35 miles per hour before the pickup in front of us stopped abruptly.

AUG 12 2014

I am enclosing copies of the policewoman's report, the repairs done by the body shop and photos of our automobile so that you will know the extent of our Toyota's damage.

Sincerely,

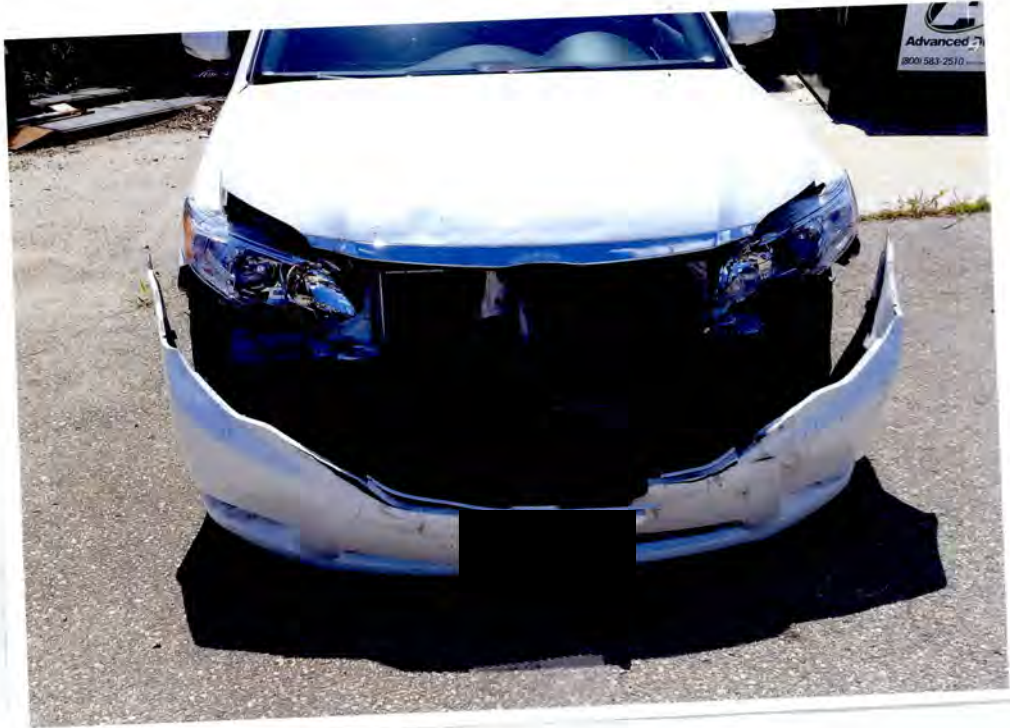


Sun Prairie, WI [REDACTED]

Cc: US Department of Transportation
Vehicle Safety Reporting
SE West Building
Washington DC 20590

Enclosures: 3

ET
8/20/14
SMD



PK2011

POLICE # 2014-225577
 ACCIDENT #

<input checked="" type="checkbox"/> Reportable Accident		<input type="checkbox"/> On Emergency		<input type="checkbox"/> Amended		DOT Document Number 9BDG3TH		Document Override Number		
Agency Accident Number				Police Number 2014-225577						
4 - Accident Date 07/15/2014			5 - Time of Accident (Military Time) 1610		6 - Total Units 02		7 - Total Injured 02		8 - Total Killed 00	
2 - County DANE - 13			3 - Municipality MADISON - 73, CITY				11 - Accident Location NON-INTERSECTION			
14 - On Hwy No.		14 - On Street Name 151			14 - Bus/Frnt/Rmp		15 - Est. Dist 500	F/Mi F	15 - Hwy. Dir EAST	
16 - Fr/At Hwy No.		16 - From/At Street Name 190WB			16 - Business/Frontage/Ramp					
17 - Structure Type		17 - Structure Number		12 - Latitude			13 - Longitude			
80 - First Harmful Event MOTOR VEHICLE IN TRANSPORT				93 - Manner of Collision REAR-END						
112 - Access Control NO CONTROL		113 - Road Curvature STRAIGHT		113 - Road Terrain LEVEL/FLAT		Surface Type				
115 - Traffic Way DIVIDED-HIGHWAY-MEDIAN-STRIP-WITH-TRAFFIC-BARRIER										
117 - Relation To Roadway ON-ROADWAY										
114 - Light Condition DAYLIGHT			116 - Road Surface Condition WET			118 - Weather RAIN				
9 <input type="checkbox"/> Hit and Run		9 <input type="checkbox"/> Government Property		9 <input type="checkbox"/> Fire		9 <input type="checkbox"/> Photos Taken		9 <input type="checkbox"/> Trailer or Towed		
9 <input checked="" type="checkbox"/> Truck, Bus, or Hazardous Materials			9 <input type="checkbox"/> Load Spillage		9 <input type="checkbox"/> Construction Zone		9 <input checked="" type="checkbox"/> Names Exchanged			
101 <input type="checkbox"/> Supplemental Reports		102 <input type="checkbox"/> Witness Statements			103 <input type="checkbox"/> Measurements Taken		79 - E M S Number			

Operator/Pedestrian

Unit Status		81 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT			23 - Dir Of Travel SOUTH		24 - Speed Limit 55	
36 - Operating as Classified D CLASS		37 - Endorsements			35 <input type="checkbox"/> Operating Commercial Motor Vehicle			
29 - Driver's License Number		30 - State WI	31 - Expiration Year 2019		34 - On Duty Accident			
25 - Operator/Pedestrian Last Name			25 - First Name		25 - Middle Initial		25 - Suffix	
32 - Date Of Birth		33 - Sex MALE						
26 - Address Street & Number						26 - PO Box		
27 - City SUN PRAIRIE			27 - State WI	27 - Zip Code		28 - Telephone Number		
39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)				40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED				
38 - Injury Severity N - NO APPARENT INJURY		41 - Airbag NON-DEPLOYED		42 - Ejected NOT-EJECTED		44 <input type="checkbox"/> Medical Transport		
43 - Trapped/Extricated NOT-TRAPPED		92 - Pedestrian Location		92 - Pedestrian Action				
119 - What Driver Was Doing SLOWING-OR-STOPPING			120 - Traffic Control NO-CONTROL			62 - No. of Citations Issued 0		
64 - 1st Statute No.		64 - 2nd Statute No.		64 - 3rd Statute No.		64 - 4th Statute No.		64 - 5th Statute No.
122 - Driver Factors OTHER								
88 - Driver or Pedestrian Cond APPEARED NORMAL			89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT					
90 - Alcohol Test TEST NOT GIVEN			90 - Alcohol Content			91 - Drug Test TEST-NOT-GIVEN		

OPERATOR/PEDESTRIAN 01

PK2011

91 - Drugs Reported
124 - Highway Factors SNOW, ICE, OR WET

Vehicle

VEHICLE 01	21 - Unit Type AUTOMOBILE	Vehicle Type PASSENGER-CAR				22 - Total Occupants 2
	56 - License Plate Number [REDACTED]	57 - Plate Type AUT	58 - State WI	59 - Exp Year 2014	65 - Vehicle Identification Number 4T1BK30B3BU [REDACTED]	
	50 - Year 2011	51 - Make TOYT	52 - Model AVALON	53 - Body Style 4D	54 - Color WHI	100 - Skidmarks to Impact (Ft)
	94 - Vehicle Damage FRONT, FRONT PASSENGER SIDE, FRONT DRIVER SIDE					
	95 - Extent Of Damage VERY-SEVERE	96 <input checked="" type="checkbox"/> Vehicle Towed Due To Damage		97 - Vehicle Removed By SCHMIDT'S TOWING		
	123 - Vehicle Factors NOT-APPLICABLE					

Vehicle Owner

VEH OWNER 01	45 <input checked="" type="checkbox"/> Vehicle Owner Same As Operator				
	46 - Vehicle Owner Last Name [REDACTED]	46 - First Name [REDACTED]	46 - Middle Initial [REDACTED]	46 - Suffix	Date Of Birth [REDACTED]
	48 - Company Name				
	47 - Address Street & Number [REDACTED]			47 - PO Box	
	48 - City SUN PRAIRIE	48 - State WI	48 - Zip Code [REDACTED]	49 - Telephone Number [REDACTED]	

Insurance

INS 01	63 - Liability Insurance Company ERIE	60 <input checked="" type="checkbox"/> Policy Holder Same As Owner
	61 - Policy Holder Last Name [REDACTED]	61 - Policy Holder First Name [REDACTED]
	61 - Policy Holder Company	

School Bus

BUS 01	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

Operator/Pedestrian

Unit Status	81 - Most Harmful Event: Collision With MOTOR VEHICLE IN TRANSPORT	23 - Dir Of Travel SOUTH	24 - Speed Limit 55
36 - Operating as Classified D CLASS	37 - Endorsements	35 <input type="checkbox"/> Operating Commercial Motor Vehicle	
29 - Driver's License Number [REDACTED]	30 - State WI	31 - Expiration Year 2019	34 - On Duty Accident
25 - Operator/Pedestrian Last Name [REDACTED]	25 - First Name [REDACTED]	25 - Middle Initial [REDACTED]	25 - Suffix
32 - Date Of Birth [REDACTED]	33 - Sex FEMALE		

PK2011

OPERATOR/PEDESTRIAN 02

25 - Address Street & Number [REDACTED]				26 - PO Box	
27 - City MC FARLAND		27 - State WI	27 - Zip Code [REDACTED]	28 - Telephone Number [REDACTED] EXT.	
39 - Seat Position FRONT-SEAT-LEFT-SIDE-(MC/BIKE DRIVER, TRAIN CONDUCTOR)			40 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED		
38 - Injury Severity C - POSSIBLE INJURY		41 - Airbag NON-DEPLOYED	42 - Ejected NOT-EJECTED	44 <input type="checkbox"/> Medical Transport	
43 - Trapped/Extricated NOT-TRAPPED		82 - Pedestrian Location	92 - Pedestrian Action		
119 - What Driver Was Doing SLOWING-OR-STOPPING		120 - Traffic Control NO-CONTROL		62 - No. of Citations Issued 0	
64 - 1st Statute No.	64 - 2nd Statute No.	64 - 3rd Statute No.	64 - 4th Statute No.	64 - 5th Statute No.	
122 - Driver Factors NOT-APPLICABLE					
88 - Driver or Pedestrian Cond APPEARED NORMAL		89 - Substance Presence NEITHER-ALCOHOL-NOR-DRUGS-PRESENT			
90 - Alcohol Test TEST NOT GIVEN		90 - Alcohol Content		91 - Drug Test TEST-NOT-GIVEN	
91 - Drugs Reported					
124 - Highway Factors SNOW,ICE,-OR-WET					

Vehicle

21 - Unit Type TRUCK			Vehicle Type PICKUP/UTILITY-TRUCK			22 - Total Occupants 1
56 - License Plate Number [REDACTED]		57 - Plate Type LTK	58 - State WI	59 - Exp Year 2015	55 - Vehicle Identification Number 1GCDT13X43K [REDACTED]	
50 - Year 2003	51 - Make CHEV	52 - Model S10	53 - Body Style PK	54 - Color BLK	100 - Skidmarks to Impact (Ft)	
94 - Vehicle Damage REAR						
95 - Extent Of Damage MINOR		96 <input type="checkbox"/> Vehicle Towed Due To Damage		97 - Vehicle Removed By OPERATOR		
123 - Vehicle Factors NOT-APPLICABLE						

Vehicle Owner

45 <input checked="" type="checkbox"/> Vehicle Owner Same As Operator						
46 - Vehicle Owner Last Name [REDACTED]		46 - First Name [REDACTED]		46 - Middle Initial [REDACTED]	46 - Suffix	Date Of Birth [REDACTED]
46 - Company Name						
47 - Address Street & Number [REDACTED]				47 - PO Box		
48 - City MC FARLAND		48 - State WI	48 - Zip Code [REDACTED]	49 - Telephone Number [REDACTED] EXT.		

Insurance

INS 02	63 - Liability Insurance Company PROGRESSIVE-CASUALTY-INS-CO		80 <input checked="" type="checkbox"/> Policy Holder Same As Owner
	61 - Policy Holder Last Name [REDACTED]	61 - Policy Holder First Name [REDACTED]	
	61 - Policy Holder Company		


School Bus

BUS 02	Bus Travelling to/from <input type="radio"/> To <input type="radio"/> From	School Name	Body Make	Seating Capacity
	School District Contracted With			

Occupant

OCCUPANT 01	<input checked="" type="checkbox"/> Address Same As Operator				
	65 - Unit No 01	66 - Occupant Last Name [REDACTED]	66 - First Name [REDACTED]	66 - Middle Initial	66 - Suffix
	68 - Address Street & Number [REDACTED]		68 - PO Box		
	68 - City SUN PRAIRIE		68 - State WI	68 - Zip Code [REDACTED]	
	67 - Date of Birth [REDACTED]		69 - Sex FEMALE		
	71 - Seat Position FRONT-SEAT-RIGHT-SIDE-(TRAIN ENGINEER)		72 - Safety Equipment SHOULDER-BELT-AND-LAP-BELT-USED		
	70 - Injury Severity C - POSSIBLE INJURY	73 - Airbag NON-DEPLOYED	75 - Ejected NOT-EJECTED	77 <input type="checkbox"/> Medical Transport	
	76 - Trapped/Extricated NOT-TRAPPED	78 - Agency Space			

Diagram and Narrative

DIAGRAM AND NARRATIVE	106 - PHOTOS BY
	 <p>SB151</p>
UNIT2 WAS STOPPED IN HEAVY TRAFFIC. UNIT 1 REARENDENED UNIT 2.	

Officer Information

PK2011

OFFICER INFORMATION	125 - Officer Last Name HILL		125 - First Name CHRISTINA		125 - Middle Initial		131 - Officer ID 3335		
	129 - Law Enforcement Agency No. 314		130 - Law Enforcement Agency Name MADISON POLICE DEPARTMENT						
	128 - Law Enforcement Agency Address Street & Number 211 S CARROLL ST								
	127 - City MADISON			127 - State WI		127 - Zip Code 53703		128 - Telephone Number (608) 266-4072 EXT.	
	132 - Date Notified 07/15/2014		133 - Time Notified (Military Time) 1610		134 - Time Arrived (Military Time) 1620		135 - Date Of Report 07/15/2014		
	Agency Accident Number		Police Number 2014-225577		19 - Special Study				
	18 - Agency Space								

**Wisconsin Motor Vehicle
Driver Exchange Of Crash Information**

BDS331 01/2005

<input checked="" type="checkbox"/> Reportable Accident		Agency Accident Number		Police Number 2014-225677		DOT Document Number 9BDG3TH		
OFFICER INFO	125 - Officer Last Name HILL			125 - First Name CHRISTINA		125 - Middle Initial	131 - Officer ID 3335	
	129 - Law Enforcement Agency No. 314		130 - Law Enforcement Agency Name MADISON POLICE DEPARTMENT					
	126 - Law Enforcement Agency Address Street & Number 211 S CARROLL ST							
	127 - City MADISON			127 - State WI	127 - Zip Code 53703		128 - Telephone Number (608) 266-4072 EXT.	
GENERAL INFO	4 - Accident Date TUESDAY, 07/15/2014			6 - Total Units 02				
	2 - County DANE - 13			3 - Municipality MADISON - 73, CITY				
	14 - On Hwy No. 151		14 - On Street Name		15 - Est. Dist 500	Ft/Mi F	15 - Hwy. Dir E	
	16 - Fr/At Hwy No.	16 - From/At Street Name 190WB						
	17 - Structure Type		17 - Structure Number					
UNIT 01	29 - Driver's License Number			30 - State WI	31 - Expiration Year 2019			
	25 - Operator/Pedestrian Last Name		25 - First Name		25 - MI	25 - Suffix	32 - Date Of Birth	33 - Sex M
	26 - Address Street & Number					26 - PO Box		
	27 - City SUN PRAIRIE			27 - State WI	27 - Zip Code		28 - Telephone Number Ext.	
	56 - License Plate Number		57 - Plate Type AUT	55 - Vehicle Identification Number 4T1BK3DB3BU				
	50 - Year 2011	51 - Make TOYT			52 - Model AVALON			
	63 - Liability Insurance Company ERIE							
UNIT 02	29 - Driver's License Number			30 - State WI	31 - Expiration Year 2019			
	25 - Operator/Pedestrian Last Name		25 - First Name		25 - MI	25 - Suffix	32 - Date Of Birth	33 - Sex F
	26 - Address Street & Number					26 - PO Box		
	27 - City MC FARLAND			27 - State WI	27 - Zip Code		28 - Telephone Number	
	56 - License Plate Number		57 - Plate Type LTK	55 - Vehicle Identification Number 1GCDT13X43K				
	50 - Year 2003	51 - Make CHEV			52 - Model S10			
	63 - Liability Insurance Company PROGRESSIVE-CASUALTY-INS-CO							

If you are unable to recover your damages from the driver at fault in this crash, go to <http://www.dot.wisconsin.gov/drivers/drivers/driver-forms.htm>. Print and mail form T342 Evaluation of Motor Vehicle Damage, T341/T511 Evaluation of Property Damage, or T066/T086 Evaluation of Personal Injury.

GATES AUTO BODY - EAST MADISON

5317 WAYNE TERRACE, MADISON, WI 53718

Phone: (608) 249-7032

FAX: (608) 249-8273

Workfile ID:

b2f65123

Federal ID:

39-1973974

Preliminary Supplement 2 with Summary



Customer: [REDACTED]

Written By: Dan Gracyalny

Adjuster: LENK, BRIAN, (262) 227-1926 Business

Insured: [REDACTED]

Policy #: [REDACTED]

Claim #: [REDACTED]

Type of Loss: 170CL-Collision

Date of Loss: 7/15/2014 4:30:00 AM

Days to Repair: 0

Point of Impact:

Owner:



SUN PRAIRIE, WI [REDACTED]

[REDACTED] Evening

Inspection Location:

GATES AUTO BODY - EAST MADISON

5317 WAYNE TERRACE

MADISON, WI 53718

Repair Facility

(608) 249-7032 Day

Insurance Company:

ERIE INSURANCE GROUP

WAUKESHA BRANCH CLAIMS

P.O. BOX 867

WAUKESHA, WI 53187

(262) 227-1926 Business

VEHICLE

Year: 2011

Body Style: 4D SED

VIN: 4T1BK3DB3BU [REDACTED]

Mileage In: 30319

Make: TOYO

Engine: 6-3.5L-FI

License: [REDACTED]

Mileage Out:

Model: AVALON

Production Date: 4/2011

State: WI

Vehicle Out:

Color: pearl white Int:

Condition:

Job #:

TRANSMISSION

Automatic Transmission

POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

Power Driver Seat

Power Passenger Seat

DECOR

Dual Mirrors

Tinted Glass

Console/Storage

Overhead Console

Wood Interior Trim

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Alarm

Message Center

Steering Wheel Touch Controls

Telescopic Wheel

Climate Control

Backup Camera w/Parking Sensors

Home Link

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

Satellite Radio

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Front Side Impact Air Bags

Head/Curtain Air Bags

Hands Free Device

ROOF

Electric Glass Sunroof

SEATS

Bucket Seats

Leather Seats

WHEELS

Aluminum/Alloy Wheels

PAINT

Three Stage Paint

OTHER

Fog Lamps

Traction Control

Stability Control

Signal Integrated Mirrors

Power Trunk/Gate Release

Preliminary Supplement 2 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2011 TOYO AVALON 4D SED 6-3.5L-FI pearl white

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		RADIATOR SUPPORT					
2		Repl Sight shield	5329507020	1	159.90	0.3	
3	**	Repl A/M RT Splash shield	5144107020	1	<u>58.00</u>	Incl.	
4		Repl LT Deflector	5329407040	1	59.79	Incl.	
5		Repl RT Deflector	5329307040	1	56.37	0.1	
6	**	Repl A/M LT Splash shield	5144207020	1	<u>58.00</u>	Incl.	
7		Refinish Components					1.8
8	**	Repl Opt OEM Radiator support	5321007041	1	<u>430.00</u> s	9.5	Incl.
9		Aim headlamps				0.5	
10		Refrigerant recovery				m 0.4	
11		Evacuate & recharge				m 1.4	
12		FRONT BUMPER					
13		O/H front bumper				2.2	
14	**	Repl A/M RT Lamp bezel	5203007040	1	<u>80.00</u>	Incl.	
15		Repl Grille	5311107080	1	275.05	Incl.	
16	*	Repl LKQ bumper assy +25% Note: Includes Absorber	52131AC080	1	<u>208.75</u>	1.6	2.6
17	** <>	Repl Opt OEM Bumper cover	5211907909	1	<u>237.00</u>	Incl.	2.6
18		Add for Three Stage					1.8
19		Add for fog lamps				0.4	
20		Repl Temp sensor	8879022131	1	16.31	Incl.	
21	**	Repl A/M LT Lamp bezel	5204007040	1	<u>80.00</u>	Incl.	
22	S02	Repl Energy absorber	5261107030	1	67.64	Incl.	
23		HOOD					
24		Repl Hood	5330107041	1	538.15	1.5	2.8
25		Overlap Major Non-Adj. Panel					-0.2
26		Add for Three Stage					1.0
27		Add for Underside(Complete)					1.4
28		Repl RT Insulator cushion	9008454011	1	1.24		
29		Repl LT Insulator cushion	9008454011	1	1.24		
30		Repl RT Hood bumper	9054115004	1	5.20		
31		Repl LT Hood bumper	9054115004	1	5.20		
32		Repl Lock assy	5351007010	1	73.78	Incl.	
33		Repl Molding	7577007010	1	121.57	0.3	
34	**	Repl A/M RT Hinge	53410AC030	1	<u>27.00</u>	0.3	0.3
35		Add for Three Stage					0.1
36	**	Repl A/M LT Hinge	53420AC040	1	<u>27.00</u>	0.3	0.3
37		Add for Three Stage					0.1
38		ELECTRICAL					
39		Repl Hold down	7440407020	1	18.68		
40		Repl Low note horn	86520AA010	1	67.00 m	Incl.	
41		Repl High note horn	86510AA010	1	67.00 m	Incl.	

Preliminary Supplement 2 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2011 TOYO AVALON 4D SED 6-3.5L-FI pearl white

42		R&I	Battery				m	Incl.	
43	PILLARS, ROCKER & FLOOR								
44		R&I	RT Rocker molding					0.5	
45		R&I	LT Rocker molding					0.5	
46		Repl	RT Rocker molding clip	75867AC020	6	30.18			
47	COOLING								
48	**	Repl	A/M Radiator assy	16400AD010	1	<u>191.00</u>	m	Incl.	
49	#	Repl	COOLANT/ANTIFREEZE PER GALLON		2	12.00			
50		Repl	Fan shroud	16711AD010	1	74.62	m	0.5	
51		R&I	Reservoir assy					0.3	
52	#	Repl	FLEX AGENT(PER PANEL)		1	6.00			
53	#	Repl	FREON R134		1	30.00			
54	ENGINE / TRANSAXLE								
55		Repl	Trans pan tube	3512507020	1	2.70			
56	#	Repl	Trans Dipstick		1	15.00			
57	*	S02	Repl	Guide tube upper	121420P010	1	15.37		<u>0.1</u>
58	*	S02	Repl	Guide tube lower	114520P010	1	10.83		<u>0.1</u>
59	#	S02	Repl	Engine Dipstick		1	15.06		
60	FENDER								
61		Repl	RT Fender mtg bkt	53845AC020	1	12.07		0.1	
62		Repl	LT Fender mtg bkt	53846AC020	1	12.07		0.1	
63	*	Rpr	RT Upper rail outer rail				s	<u>1.5</u>	<u>0.5</u>
64			Overlap Minor Panel						-0.2
65	*	Rpr	LT Upper rail outer rail				s	<u>1.5</u>	<u>0.5</u>
66			Overlap Minor Panel						-0.2
67	#	R&I	Fuse Block - Partial					0.8	
68		Repl	RT Rail end (HSS)	5711706030	1	59.79		1.1	0.3
69		S02	Repl	RT Rail extn	5710706011	1	59.45	s	1.5
70		S02	Add for Three Stage						0.2
71	#	Subl	Hazardous Waste Disposal-F		1	5.00	T		
72	*	Repl	LKQ RT fender assy +25%	5381107060	1	<u>225.00</u>		1.7	1.5
73			Overlap Major Adj. Panel						-0.4
74			Add for Three Stage						0.6
75			Deduct for Overlap						-0.3
76	*	Repl	LKQ LT fender assy +25%	5381207060	1	<u>225.00</u>		1.7	1.5
77			Overlap Major Adj. Panel						-0.4
78			Add for Three Stage						0.5
79			Deduct for Overlap						-0.3
80	WINDSHIELD								
81		R&I	Washer reservoir						Incl.
82	#		Car Cover/ Mask for Overspray-F		1	10.00	T	0.2	
83	#	Rpr	Setup & Measure					2.0	F
84	#		Restore Corrosion Protection-F		1	10.00	T	0.3	
85	#	Rpr	Rough Pull					2.0	

Preliminary Supplement 2 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2011 TOYO AVALON 4D SED 6-3.5L-FI pearl white

86	FRONT DOOR								
87		Blnd	RT Outer panel					1.4	
88		Blnd	LT Outer panel					1.4	
89		R&I	RT Belt molding				0.3		
90		R&I	LT Belt molding				0.3		
91		R&I	LT Body side mldg white pearl				0.3		
92		R&I	RT Body side mldg white pearl				0.3		
93		R&I	RT R&I mirror				0.3		
94		R&I	LT R&I mirror				0.5		
95	#	Rpr	Clean & Re-Tape Mldg(s)-F						
96			AIR CONDITIONER & HEATER						
97	*	Repl	LKQ Condenser +25%	8846006210	1	175.00	m	Incl.	
98			FRONT LAMPS						
99		S02	Repl RT Control module	8596708020	1	191.41		0.1	
100	**	S02	Repl Opt OEM RT Headlamp assy +25%	8111007110	1	412.44		Incl.	
			Note: Bare Housing - Does not include bulbs or covers. Existing cover and bulb damaged and not re-usable						
101	**	S02	Repl Opt OEM LT Headlamp assy +25%	8115007110	1	434.66		Incl.	
			Note: Bare lens. Existing parts can be re-used						
102	#	S01	Rpr Rocker panels/from pinch weld frame clamps					0.6	0.6
103		S02	Repl RT HID bulb	9098120027	1	175.00		0.2	
104		S02	Repl RT Rear cover	81139AE020	1	9.91			
105			INFORMATION LABELS						
106		S02	Rpl information labels					0.3	
107		S02	Repl Emission label	1129831820	1	1.09		Incl.	
108		S02	Repl AC label service	8872307030	1	0.58		Incl.	
109			OTHER CHARGES						
110	#	S01	Towing		1	195.00			
				SUBTOTALS		5,356.10		38.2	23.5

NOTES

Estimate Notes:

Initial contact:7-15-14 Scheduled in date:7-18-14 Estimated completion date:7-29-2014

Estimate and repair process explained to customer, parts ordered 7-18-14.. Dealer to price match a/m parts and opt OEM parts.

Customer signed auth to repair 7-15-14 5:15pm, and are in enterprise loaner car.

Used parts searched, called Smart Parts have fenders and condensor coming from LKQ

Preliminary Supplement 2 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2011 TOYO AVALON 4D SED 6-3.5L-FI pearl white

ESTIMATE TOTALS

Category	Basis	Rate	Cost \$
Parts			5,136.10
Body Labor	36.2 hrs @	\$ 52.00 /hr	1,882.40
Paint Labor	23.5 hrs @	\$ 52.00 /hr	1,222.00
Frame Labor	2.0 hrs @	\$ 65.00 /hr	130.00
Paint Supplies			550.00
Miscellaneous			25.00
Other Charges			195.00
Subtotal			9,140.50
Sales Tax	\$ 9,140.50 @	5.5000 %	502.73
Grand Total			9,643.23
Deductible			500.00
CUSTOMER PAY			500.00
INSURANCE PAY			9,143.23

Preliminary Supplement 2 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2011 TOYO AVALON 4D SED 6-3.5L-FI pearl white

SUPPLEMENT SUMMARY

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
Changed Items							
93	**	Repl Opt OEM RT Headlamp assy	8111007110	1	<u>-330.00</u>	Incl.	
100	**	S02 Repl Opt OEM RT Headlamp assy +25%	8111007110	1	<u>412.44</u>	Incl.	
NOTE: Bare Housing - Does not include bulbs or covers. Existing cover and bulb damaged and not re-usable							
94	**	Repl Opt OEM LT Headlamp assy	8115007110	1	<u>-330.00</u>	Incl.	
101	**	S02 Repl Opt OEM LT Headlamp assy +25%	8115007110	1	<u>434.66</u>	Incl.	
NOTE: Bare lens. Existing parts can be re-used							
Deleted Items							
65	*	Repl RT Plate outer	5711506030	1	-158.52	<u>-3.0</u>	<u>-0.5</u>
Added Items							
22		S02 Repl Energy absorber	5261107030	1	67.64	Incl.	
57	*	S02 Repl Guide tube upper	121420P010	1	15.37	<u>0.1</u>	
58	*	S02 Repl Guide tube lower	114520P010	1	10.83	<u>0.1</u>	
59	#	S02 Repl Engine Dipstick		1	15.06		
69		S02 Repl RT Rail extn	5710706011	1	59.45 s	1.5	0.4
70		S02 Add for Three Stage					0.2
99		S02 Repl RT Control module	8596708020	1	191.41	0.1	
103		S02 Repl RT HID bulb	9098120027	1	175.00	0.2	
104		S02 Repl RT Rear cover	81139AE020	1	9.91		
105	INFORMATION LABELS						
106		S02 Rpl information labels				0.3	
107		S02 Repl Emission label	1129831820	1	1.09	Incl.	
108		S02 Repl AC label service	8872307030	1	0.58	Incl.	
SUBTOTALS					574.92	-0.7	0.2

Preliminary Supplement 2 with Summary

Customer: [REDACTED]

Job Number:

Vehicle: 2011 TOYO AVALON 4D SED 6-3.5L-FI pearl white

TOTALS SUMMARY

Category	Basis	Rate	Cost \$
Parts			574.92
Body Labor	-0.7 hrs @	\$ 52.00 /hr	-36.40
Paint Labor	0.1 hrs @	\$ 52.00 /hr	5.20
Paint Supplies	0.1 hrs @	\$ 30.00 /hr	3.00
Additional Supplement Materials/Supplies			-3.00
Subtotal			543.72
Sales Tax	\$ 543.72 @	5.5000 %	29.90
Additional Supplement Taxes			0.01
Total Supplement Amount			573.63
NET COST OF SUPPLEMENT			573.63

CUMULATIVE EFFECTS OF SUPPLEMENT(S)

Estimate	8,798.05	Dan Gracyalny
Supplement S01	271.55	Dan Gracyalny
Supplement S02	573.63	Dan Gracyalny
Job Total:	\$ 9,643.23	
CUSTOMER PAY:	\$ 500.00	
INSURANCE PAY:	\$ 9,143.23	

MOTOR VEHICLE REPAIR PRACTICES ARE REGULATED BY CHAPTER ATCP 132, WIS. ADM. CODE, ADMINISTERED BY THE BUREAU OF CONSUMER PROTECTION, WISCONSIN DEPT. OF AGRICULTURE, TRADE AND CONSUMER PROTECTION, P.O. BOX 8911, MADISON, WISCONSIN 53708-8911.

Estimate calculated using a preset user threshold amount for the paint and material cost.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE MANUFACTURER OR DISTRIBUTOR OF THE REPLACEMENT PARTS RATHER THAN BY THE MANUFACTURER OF YOUR MOTOR VEHICLE.

Customer: [REDACTED]

Vehicle: 2011 TOYO AVALON 4D SED 6-3.5L-FI pearl white

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide ARM8517, CCC Data Date 7/17/2014, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM or A/M. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2015 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.



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