

CL-10626711-5475

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

[REDACTED]
San Leandro, CA [REDACTED]

National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
West Building
Washington, DC 20590

RE: Recall Ignition Switches

AUG 12 2014

August 4, 2014

To Whom It May Concern:

I have a complaint Ignition Switches affected Chevrolet Classic 4D Model 2004 GM VIN number:
1G1ND 52F84M [REDACTED] the Chevrolet car was inspection reported by FH Dailey On June 19, 2014 and,
also March 29, 2014, December 23, 2013 Chevrolet ignition switches hard to turn over. I have reported
this to General Motor call their office I have been ignore about this matter I like to get my car fix .

Following Problems

- Key will not turn in ignition
- Key suck in ignition
- Locked up ignition

If have any question please call me at [REDACTED]

Thank you for prompt attention

[REDACTED] 8/4/2014
CU File #: NJ 2014 5738K61
California Department of Consumer Affairs

NAM
81914
SMD

Certified Service Multi-Point Inspection

Customer Name: XXXXXXXXXX

Phone: (H) XXXXXXXXXX

Service Advisor: FRANCIS COLLINS

Vehicle Year/Model: 04 CHEVROLET CLASSIC

VIN: 1G1ND52F84M XXXXXXXXXX

Technician: JIMMY

Date/Time: 07/19/2014 08:45:20

Odometer: 127791

RO: 160166

Tag:

INSPECTION RESULT - OK

WILL REQUIRE FURTHER ATTENTION

REQUIRES IMMEDIATE ATTENTION

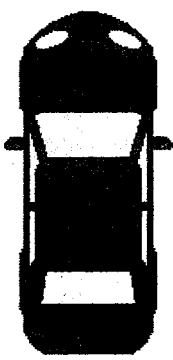
Green Yellow Red

☒	☐	Engine oil	☐
☒	☐	Brake fluid reservoir	☐
☐	☐	Transmission (if equipped w/dipstick)	☐
☒	☐	Coolant recovery reservoir	☐
☒	☐	Power steering	☐
☒	☐	Windshield washer	☐
☒	☐	Remaining engine oil life % (if equipped)	☐
☒	☐	Heating/air conditioning performance	☐
☒	☐	Hoses: engine, power steering, and HVAC for leaks and damage	☐
☒	☐	Fuel system (also including gas cap seating)	☐
☒	☐	Engine cooling system, leak/other	☐
☒	☐	Engine, transmission, drive axle, transfer case	☐
☒	☐	Shocks and struts - also check operation	☐
☒	☐	Belts: engine, power steering, and/or V-drive	☐
☒	☐	Brake system (lines, hoses and parking)	☐
☐	☒	Engine air filter	☐
Comment RECOMMEND REPLACE SOON			
☐	☐	Passenger compartment air filter	☐
☒	☐	Steering components and steering linkage	☐
☒	☐	CV drive axle boots or driveshafts and U-joints	☐
☒	☐	Exhaust system components	☐
☒	☐	Body components lubrication	☐
☒	☐	Brake system (also including lines, hoses, and parking brake)	☐
☒	☐	Restraint system component check	☐
☒	☐	Chassis components lubrication	☐
☒	☐	Drive axle (leak/other)	☐
☒	☐	Evaporative control system	☐
☒	☐	Windshield wiper blades	☐
☒	☐	Check lamps	☐

Brake Inspection Comment: 2MM
2MM
2MM
2MM

Tire Inspection Comment: 5/32
4/32
5/32
5/32

Front / Rear Brake Linings

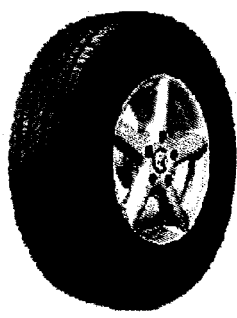
LF		RF
☐ Green		☐ Green
☐ Yellow		☐ Yellow
☒ Red		☐ Red
☐ Serviced		☐ (See Note)
LR		RR
☐ Green		☐ Green
☐ Yellow		☐ Yellow
☒ Red		☐ Red
☐ Serviced		☐ (See Note)

☐ Inspection Not Taken

6mm plus front 4mm/less rears

4-5mm front 3mm/less rears

Check Tires / Tread Depth

LF		RF
☐ Green		☐ Green
☒ Yellow		☒ Yellow
☐ Red		☐ Red
☐ Serviced		☐ (See Note)
LR		RR
☐ Green		☐ Green
☒ Yellow		☒ Yellow
☐ Red		☐ Red
☐ Serviced		☐ (See Note)

8/32" or greater

7/32" to 4/32"

Check Battery Performance



☒ Good	☐ Serviced
☐ Fair	
☐ Bad	

Actual Cold Cranking Amps

Factory Cold Cranking Amps

Certified Service Multi-Point Inspection

Customer Name: [REDACTED]

Vehicle Year/Model: 04 CHEVROLET CLASSIC

Date/Time: 07/19/2014 08:45:20

Phone: (H) [REDACTED]

VIN: 1G1ND52F84M [REDACTED]

Odometer: 127791

Service Advisor: FRANCIS COLLINS

Technician: JIMMY

RO: 160166

Tag:

INSPECTION RESULT - OK

WILL REQUIRE FURTHER ATTENTION

REQUIRES IMMEDIATE ATTENTION

Green Yellow Red

General Comment: PROBLEM RIGHT SIDE TAILLAMP TURN INOP BRAKE INOP REVERSE INOP.
OIL SEPEAGE
RECOMMEND SERVICE
IGNITION HARD TO TURN OVER
RECOMMEND AIR FILTER SOON

Certified Service Multi-Point Inspection

Customer Name: [REDACTED]

Phone: (H) [REDACTED]

Service Advisor: FRANCIS COLLINS

Vehicle Year/Model: 04 CHEVROLET CLASSIC

VIN: 1G1ND52F84M [REDACTED]

Technician: JIMMY

Date/Time: 03/29/2014 15:18:50

Odometer: 127791

RO: 160166 Tag:

INSPECTION RESULT - OK

WILL REQUIRE FURTHER ATTENTION

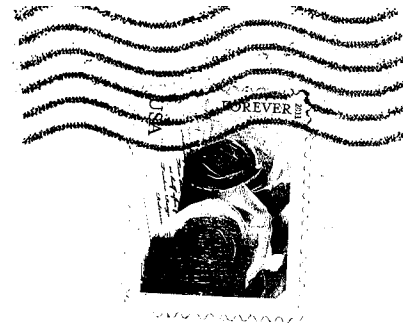
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General Comment: PROBLEM RIGHT SIDE TAILAMP TURN INOP BRAKE INOP REVERSE INOP.
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OAKLAND CA 945

04 AUG 2014 PM 9 L



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W48-226

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