

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

FOR AGENCY USE ONLY 100148



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

Date Received	Repository <input type="checkbox"/>
19-AUG-2014	Reference No. 10626390
SEP 21 2015	
Daytime Telephone Number	E-mail Address
[REDACTED]	NOEMAIL@UNK.GOV
Evening Telephone Number	
SAME	

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City MARION State KY Zip Code [REDACTED]

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side) 2G4WD562051 [REDACTED]	Make BUICK	Model LACROSSE	Model Year 2005
Date Purchased Jan 2005	Dealer's Name and Telephone Number Norman Boggess Chevrolet		Engine: No: Cylinders V6
Original Owner <input checked="" type="checkbox"/>	Dealer's City Madisonville	State Ky	Zip Code [REDACTED]
Transmission Type automatic	<input checked="" type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control	Powertrain	Fuel Type: unleaded gasoline
Multiple-Failure: Air bag - passenger side SPAT SENSOR		Incident Date(s) 02-AUG-2011	

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: 140000 AIR BAGS, 141100 AIR BAGS: FRONTAL: SENSOR/CONTROL MODULE
Failure Mileage: 75000
Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036)	<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:
Tire Component Code	Tire Failure Type:	

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N
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Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2005 BUICK LACROSSE. THE CONTACT STATED THAT THE FRONT PASSENGER SIDE AIR BAG SENSOR ILLUMINATED AND CONTINUED TO FLASH OFF AND ON INTERMITTENTLY WHEN THE VEHICLE WAS DRIVEN OVER A BUMP IN THE ROAD. THE DEALER STATED THAT A SENSOR LOCATED INSIDE THE FRONT PASSENGER SEAT HAD MALFUNCTIONED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT NOTIFIED OF THE FAILURE. THE FAILURE MILEAGE WAS 75,000.

- Please see the enclosed letter for more information.
- Copy of original recall is also enclosed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Marion, KY [REDACTED]
[REDACTED]

Dear Sir or Madam:

The problem with the passenger's side air bag started around 2010 or 2011. The airbag indicator light would come on intermittently regardless if the seat was occupied. For the last couple of years, the light stays on and never goes off.

Boggess Chevrolet has gone out of business and the preferred dealership is Trice Hughes in Princeton, KY.

The car was taken there in 2014 for the airbag/seat sensor problem, but it was not fixed. The estimate for the repair was \$2200.

I believe that my car (VIN 2g4wd562051 [REDACTED]) should have been included in the original recall. GM has known about the defect in the passenger side sensors since 2006. I will not be paying \$2200 out of pocket for a known factory defect that the company chooses to ignore.

Thank you and best regards,

[REDACTED]
August 29, 2015



Recalls - Search Results

1 Record(s) Displayed.

Report Date : **August 24, 2015 at 06:34 PM**
 NHTSA CAMPAIGN ID Number: **06V417000**

<p>Vehicle Make / Model: BUICK / LACROSSE BUICK / RENDEZVOUS CHEVROLET / HHR CHEVROLET / MALIBU CHEVROLET / SILVERADO CHEVROLET / TAHOE CHEVROLET / TRAILBLAZER GMC / ENVOY GMC / SIERRA HUMMER / H3 PONTIAC / G6 PONTIAC / MONTANA</p>	<p>Model Year(s): 2005-2006 2005-2006 2006 2006 2004 2005 2005-2006 2005-2006 2005 2006 2006 2005</p>
<p>Manufacturer: GENERAL MOTORS CORP. NHTSA CAMPAIGN ID Number: 06V417000</p>	<p>Report Receipt Date: OCT 31, 2006 NHTSA Action Number: N/A</p>

Component: AIR BAGS:FRONTAL
Potential Number of Units Affected: 794

Summary:
 CERTAIN VEHICLES ORIGINALLY BUILT WITH CLOTH SEATS THAT WERE EQUIPPED WITH AN AUTOMATIC AIR BAG PASSENGER SENSING SYSTEM AND LATER REUPHOLSTERED WITH AFTERMARKET LEATHER SEAT COVER KITS ARE INVOLVED. TESTING HAS INDICATED THAT THE AFTERMARKET LEATHER SEAT COVERS CAN CAUSE THE PASSENGER SENSING SYSTEM TO MALFUNCTION.

Consequence:
 IF THE PASSENGER SENSING SYSTEM MALFUNCTIONS, THE FRONT AIR BAG ON THE PASSENGER SIDE MAY BE DISABLED WHEN IT SHOULD BE ENABLED, OR ENABLED WHEN IT SHOULD BE DISABLED. IN EITHER CASE, IN THE EVENT OF A CRASH THAT REQUIRES AIR BAG DEPLOYMENT, A FRONT PASSENGER'S LEVEL OF INJURY MAY BE INCREASED.

Remedy:
 BECAUSE A REPLACEMENT LEATHER SEAT COVER THAT IS COMPATIBLE WITH THE PASSENGER SENSING SYSTEM IS NOT AVAILABLE, GENERAL MOTORS (GM) WILL REPURCHASE THESE VEHICLES IN ACCORDANCE WITH THE TERMS STATED IN GM'S LETTER TO OWNERS. THE RECALL BEGAN ON NOVEMBER 6, 2006. OWNERS SHOULD CONTACT GM AT 1-877-477-1022 TO BEGIN THE PROCESS OF REPURCHASING THEIR VEHICLE.

Notes:
 GM RECALL NO. 06102. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Document Search

Check to Request Research. Submit below.

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA
 1.888.327.4236 TTY 1.800.424.9153

