

INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)				FOR AGENCY USE ONLY 100148	
 U.S. Department of Transportation National Highway Traffic Safety Administration		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received	Repository ☐
				19-AUG-2014	Reference No. 10626371
OWNER INFORMATION (Type or Print)				Daytime Telephone Number	E-mail Address
Name		Address		Evening Telephone Number	NOEMAIL@UNK.GOV
City	JERSEY CITY	State	NJ	Zip Code	
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
JF1GG68555H		SUBARU	IMPREZA	2005	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
1/15/2005	Wayne Subaru (866) 983-6527		No: Cylinders		
Original Owner	Dealer's City	State	Zip Code		
4	Wayne	N.J.	07470		
Transmission Type	☒ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☒ Cruise Control			06-JAN-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: FUEL/PROPULSION SYSTEM (PWS), 063200 ENGINE AND ENGINE COOLING: EXHAUST SYSTEM: MANIFOLD/HEADER/MUFFLER/TAIL PIPE			Failure Mileage	Failure Speed	
			139476		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM9ABC036)	☐ Original Equipment ☐ Prior Repair		Failure Location:		
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Deaths	Reported to Police	
		0	0	N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2005 SUBARU IMPREZA. THE CONTACT STATED THAT FUEL FUMES WERE EMITTED INSIDE THE VEHICLE. THE DEALER STATED THAT THE FUEL LINES AND THE INTAKE MANIFOLD GASKETS NEEDED TO BE REPLACED. THE VEHICLE WAS REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 139,476.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

[REDACTED]
[REDACTED]
Jersey City, New Jersey [REDACTED]
[REDACTED]

VIN Number: JF1GG68555H [REDACTED]

August 7, 2014

Subaru of America Corporate Headquarters

2235 Marlton Pike W

Cherry Hill, NJ 08002

To Whom It May Concern:

I am the owner of a 2005 Subaru Impreza Sports Out back. This letter is to address the concern for a possible recall and investigation to a defect when my car had gas fumes entering through my air vents on: 01/08/14 with a mileage of 139,481.

Richard Lucas Auto Center performed the services located at: **1077 US 1 South, Avenel, New Jersey 07001 Phone: (732) 634-0100.** The cost of replacement was \$1,023.

I am requesting that a Regional Subaru Representative contact me to understand your policies that apply to addressing these cost and defects. Thank you.

Sincerely, [REDACTED]

[REDACTED]
[REDACTED]
Jersey City, New Jersey [REDACTED]
[REDACTED]

VIN Number: JF1GG68555 [REDACTED]

August 25, 2014

Subaru of America Corporate Headquarters
2235 Marlton Pike W
Cherry Hill, NJ 08002

To Whom It May Concern:

I am the owner of a 2005 Subaru Impreza Sports Out back. This letter is to request a refund concerning a manufacture defect with the fuel lines to my car when gas fumes started entering through my air vents on: **01/08/14 with a mileage of 139,481.**

Richard Lucas Auto Center performed the services located at: **1077 US 1 South, Avenel, New Jersey 07001 Phone: (732) 634-0100.** The cost of replacing fuel lines and manifold gasket was \$1,023.

I submitted a complaint to the National Highway Traffic Safety Administration in order to address this safety issue, financial, and attendant cost.

I am requesting that a Regional Subaru Representative contact me. Thank you.

Sincerely, [REDACTED]
[REDACTED]

[REDACTED]
Jersey City, New Jersey [REDACTED]
[REDACTED]

Subaru 2005 Impreza Sports Outback

VIN Number: JF1GG68555H [REDACTED]

September 15, 2014

Randy Reid Chief

U.S. Department of Transportation

National Highway Traffic Safety Administration

Office of Defects

1200 New Jersey Avenue SE

Washington, DC 20590

Dear Mr. Reid:

This letter is to give a detail description that occurred on January 6, 2014 that resulted in gas fumes entering through my air vents of my vehicle. I was driving in my neighborhood when the smell of gas appeared to be coming from the outside. I thought it was the vehicle in front of me. I checked if the air intake lever was switched onto for air coming in from the outside. I then switched the lever air intake to circulation. I rolled up my windows to detect smell whether it was coming from the outside or inside of my vehicle.

I continued to drive and the smell of gas became overwhelming. I rolled down my windows to prevent from becoming inhaling the fumes. I decided to pull my car over to a safe place and opened the engine hood. I checked to see if I could notice anything out of the ordinary. I leaned over the engine to detect where the smell of gas was coming from. I could not detect visually where the gas fumes or any leaks were coming from. On January 10, 2014, I decided to take my vehicle to the Subaru dealership located at: **Richard Lucas Auto Center located at 1077 Route 1 South, Avenel, New Jersey 07001.**

The Subaru mechanic had my vehicle on the lift and showed me where the leak of gas was coming from underneath. My vehicle was completely saturated with gas from underneath the vehicle. He told me that a spark could set it off into flames. He also mentioned how it was unsafe to continue to drive and that the fuel lines needed to be replaced.

The cost of repair came out to \$1,023.

Hope this has been helpful. I am attaching 2 letters I wrote to the Subaru Corporate office located in Cherry Hill, New Jersey. Thank you for your consideration in this matter.

Sincerely,
