

OCT 2 - 2014
 INFORMATION Redacted PURSUANT TO THE FREEDOM OF

U.S. Department of Transportation National Highway Traffic Safety Administration		INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6) DOT Auto Safety Hotline		FOR AGENCY USE ONLY 100148	
		Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline		Date Received 19-AUG-2014	Repository <input type="checkbox"/> Reference No. 10626292
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
[REDACTED]		[REDACTED]		[REDACTED]	NOEMAIL@UNK.GOV
City	State	Zip Code	Evening Telephone Number		
KISSIMMEE	FL	[REDACTED]	SAME		
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
1G6KD54Y41U [REDACTED]		CADILLAC	DEVILLE	2001	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
	MARGRET MASSEY CADILLAC 407 299 6161 X 165		No: Cylinders	GAS	
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
	ORLANDO	FL			
Transmission Type	<input checked="" type="checkbox"/> Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
A/T	<input checked="" type="checkbox"/> Cruise Control			01-AUG-2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Codes: ENGINE (PWS), 110000 ELECTRICAL SYSTEM			Failure Mileage	Failure Speed	
			71000	20 MPH	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		<input type="checkbox"/> Original Equipment	Failure Location:		
		<input type="checkbox"/> Prior Repair			
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:	Model No./Name:		
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)</i>					
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(S), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2001 CADILLAC DEVILLE. THE CONTACT STATED THAT THE VEHICLE STALLED SEVERAL TIMES INTERMITTENTLY. THE CONTACT WAS ABLE TO RESTART THE VEHICLE AFTER SHIFTING INTO NEUTRAL. THE VEHICLE WAS TAKEN TO AN INDEPENDENT MECHANIC. THE TECHNICIAN WAS NOT ABLE TO REPLICATE OR DIAGNOSE THE FAILURE. THE CONTACT RECEIVED A NOTIFICATION FOR RECALL NHTSA CAMPAIGN ID NUMBER: 14V355000 (ELECTRICAL SYSTEM). HOWEVER, THE PARTS WERE NOT AVAILABLE. THE DEALER WAS NOT ABLE TO PROVIDE A SPECIFIC DATE WHEN THE PARTS WOULD BECOME AVAILABLE. THE MANUFACTURER WAS CONTACTED AND COULD NOT PROVIDE AN ESTIMATED DATE FOR WHEN THE VEHICLE WOULD RECEIVE THE RECALL REPAIRS. THE APPROXIMATE FAILURE MILEAGE WAS 71,000. GM RECALL BY 299. MY TECHNICIAN HAD ME DRIVE AND HE TOUCHED THE IGNITION KEY CYL. AND THE CAR STALLED OUT IMMEDIATELY WITH ONLY THE 1-11 IN THE CYL. I CALLED THE DEALER WITH ALL YOUR INFO AND SHE SAID SHE WOULD GET BACK TO ME IN 2 WEEKS THAT DAY, I NEVER HEARD FROM HER. I CALLED 2 MORE TIMES AND LEFT A VOICEMAIL AND STILL NO REPLY!					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			ATTACH ADDITIONAL SHEETS IF NECESSARY		
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

GM CASE# 71-134 690 0652



IMPORTANT SAFETY RECALL

August 2014

[REDACTED]
Kissimmee, FL [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in your 2001 model year Cadillac DeVille. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

IMPORTANT

- This notice applies to your 2001 model year Cadillac DeVille, VIN 1G6KD54Y41U [REDACTED]
- Your vehicle is involved in GM recall 14299.
- **Until the recall has been performed, it is very important that you remove all items from your key ring, leaving only the vehicle key. The key fob (if applicable), should also be removed from the key ring.**
- PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, we will notify you to schedule an appointment with your GM dealer for this repair.
- The recall repairs will be performed for you at **no charge**.

Why is your vehicle being recalled?

If the key ring is carrying added weight and the vehicle goes off road or experiences some other jarring event, it may unintentionally move the key away from the "run" position. If this occurs, engine power, power steering and power braking will be affected, increasing the risk of a crash. If the ignition switch is not in the run position, the air bags may not deploy if the vehicle is involved in a crash, increasing the risk of injury or fatality.