

[REDACTED]
GULFPORT, MS [REDACTED]

Reference VIN JTHFN48Y530 [REDACTED]

National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, D.C. 20590

AUG 28 2014

August 19, 2013

To Whom It May Concern:

I am in receipt of a recall notice from Lexus Division Toyota Motor Company in which there were numerous large block red lettered warnings informing me of this danger and the urgency of my response. However, when I call the dealer to schedule the repair, I was informed that the dealer was only "allowed" by Lexus Division Toyota Motor Company to schedule one such recall repair per week and that my dealer would be more than happy to "put me on the waiting list". A list whose length the dealership's caller could not ascertain but guessed it would be five to six weeks.

If over the next five weeks, there were to be a serious injury or even a death because this was not taken care of, I place the liability for such on Lexus Division Toyota Motor Company. I am giving you the opportunity to stay off this liability list by IMMEDIATELY informing Lexus Division Toyota Motor Company that there allocation of resources to repair this "urgent" recall danger is woefully INADEQUATE.

The Lexus dealership closest to my home is Lexus of Mobile and my service provide is Saline Kirkland (888)220-0922.

Sincerely,

[REDACTED]

NM
91214
SMD



Thank you for your Vehicle Safety Complaint

Your Complaint Information has been successfully submitted.

Your Confirmation Number (ODI Number) is: 10626022.

Your Complaint will be available within 72 hours at <http://www-odi.nhtsa.dot.gov/complaints/>.

An acknowledgement was sent to [REDACTED]

1. Vehicle Information

Vehicle Identification Number (VIN): JTHFN48Y530 [REDACTED]

Make / Model / Year: LEXUS LS430 2003

2. Incident Information

Approximate Incident Date: 08/13/2014

Vehicle mileage at time of incident: 65,000

Vehicle speed at time of incident: (mph)

Affected Parts: Air Bags

Fire: No

Crash: No

Injury or Fatality: No

Tell us what happened:

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3. Personal Information

Name: [REDACTED]

Email: [REDACTED]

Daytime Phone: [REDACTED]

Evening Phone: [REDACTED]

Address1: [REDACTED]

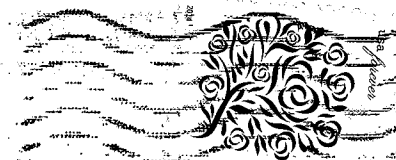
Address2: [REDACTED]

City, State, Zip: Gulfport, MS [REDACTED]

1200 New Jersey Avenue, SE, West Building Washington DC 20590 USA 1.888.327.4236 TTY 1.800.424.9153

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Gulfport, MS [REDACTED]

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