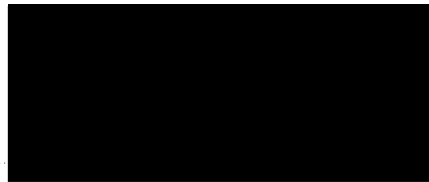


To Whom it May Concern,

CL-10625679-9926

AUG -6 2014

Purchased 2012 Dually Truck. For 58,000.00 Dollars
exactly, 1 year ago I have 12384 Miles I only use Truck
For Highway use. My Truck was aligned By Dealer at
about 8,000 miles. my Right Front Tire outer side is
wearing quickly. All my other tires are wearing perfectly
They say they don't warranty tires. I am in the Recall
For the Rod End and still can't get fixed. I don't
want to run any other tires. Can you pls help
with this matter.



Troy N.Y.



VIN# 3C63DAML6CG



Dealer Armory Garage Albany N.Y.

ET
81514
SMD

This notice applies to your vehicle (VIN: 3C63DRML6CG [REDACTED]).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear [REDACTED]

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some 2008 through 2012 model year RAM 1500/2500/3500 series Trucks.

The problem is... The left tie rod ball stud on your truck may fracture under certain driving conditions. This could cause a loss of directional control and/or crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace steering linkage components. The work will take approximately 1 hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your Chrysler, Jeep, or Dodge dealer starting January 6, 2014 to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. Please bring this letter with you to your dealer.

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact the Chrysler Group Recall Assistance Center at 1-800-853-1403.

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.chrysler.com/ownersreg.

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.



DODGE

CHRYSLER

Jeep

SRT



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Postcard form with fields for:

- Condition Code
- Vehicle (check one if [REDACTED])
- Is reported
- Owner is unknown
- Owner's name has changed
- Owner's name
- Owner's address

Thoy N.Y.

ALBANY NY 120

28 JUL 2014 PM 1 L



National Highway Traffic Safety admin
1200 New Jersey Ave, S.E.
Washington DC 20590

20590

