

CL-10625678-1763

American Honda Motor Co., Inc.
Honda Automobile Customer Service
1919 Torrance Blvd.
Mail Stop 500-2N-7A
Torrance, CA 90501-2746

July 27, 2014

AUG -6 2014

To Whom It May Concern:

I am writing to you regarding your recall policy for the front airbag issue you disclosed in your June 23, 2014 press release. I am an owner of a 2006 Honda Accord EX (Vin # 1HGCM56876A [REDACTED]) and have been a faithful owner of Honda products for the past 30 plus years. I have purchased Accords, Civics, and Preludes since graduating from college many years ago. I am disappointed in the above referenced recall policy as it DOES NOT INCLUDE my particular car since it was not registered or first sold in one of the "high humidity" states listed. I think this is very short sighted on your part, and puts your consumers at risk of death or severe injury simply because their cars are not associated with a specific state.

Do you realize cars are driven across state lines and that some states (like Michigan) also have "high humidity" for extended periods of time? Our society does not limit itself to a 3 mile radius of their homes. We travel, and our cars are very important to us. We want to be confident that the manufacturer is looking out for us. With this policy, you have let us down. It is extremely disappointing to me as I have always thought highly of Honda and the attention you provided to your customers.

My daughter drives that vehicle most of the time, and it appears we will need to sell our Honda Accord and purchase a different brand because I do not want to risk injury to my daughter. What would you do if someone told you "your car could be dangerous and the airbag may blow up in your face, causing loss of eyesight or death if you drive it, but you may be okay if the humidity isn't too high". Really? Would you risk putting a loved one behind the wheel of a potential death trap like that? Are you kidding me???

I would hope you take immediate action and replace all airbag mechanisms in all cars that could potentially have that issue. I would appreciate an immediate response to this letter to let me know what your final decision is regarding this recall. You either fix it or I will need to sell our Accord and will never purchase a Honda vehicle again, nor will the rest of my family.

Thank you very much for your consideration.

Sincerely,

[REDACTED]

Lake Orion, MI [REDACTED]
[REDACTED]

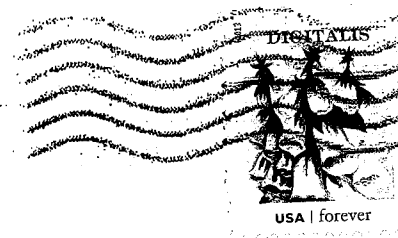
CC: National Highway Traffic Safety Administration

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Lake Orion, MI

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