

July 25, 2014

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Toyota Motor Sales, U.S.A.

National Highway Traffic Safety Administration

19001 South Western Ave

1200 New Jersey Ave, West Building

Torrance, CA 90501

Washington, DC 20590

CC: Hartford Underwriters Insurance Company (Mr. David Trocino)

P. O. Box 14264, Lexington, KY 450512

AUG -1 2014

Subject: Unintended, sudden acceleration of 2004 Toyota Camry

Dear Sir,

I am writing to inform you about a recent incident involving my 2004 Toyota Camry, which we believe could be a result of sudden, unintended acceleration of this vehicle.

Vehicle Involved: 2014 Toyota Camry (PIN No. 4T18E32K040 [REDACTED] purchased on July 2, 2014 and has since driven about 86,000 miles. This vehicle is one of the models listed under the **Toyota Motor Corp. Unintended Acceleration Marketing, Sales Practices, and Products Liability Litigation.**

Unintended, Sudden Acceleration Incident: On June 29, 2014 at about 3 pm PST, when I drove back home alone from a church activity. As I pulled the car into my driveway through a security gate, the car suddenly accelerated and hit the stone post in front of my house. Fortunately I was not injured, but the impact severely damaged the left front of the car and also chipped out several pieces of the stone from the post (See Exhibits 1 and 2). The repair costs about \$4,600 (excluding any of my home property damages), the bulk of which was paid by my insurer – Hartford Insurance.

The incident occurred so sudden and unexpectedly, and based on our research of Toyota Camry driving record, it leads us to suspect that it may warrant a further investigation of the cause of such an incident.

Reasons for our belief on the sudden acceleration of the vehicle:

AM
8/1/14
SMP

1. The car was pulled from a quiet neighborhood street and it just made a 90 degree turn into my driveway with a speed that should not exceed ~5 miles/hour;
2. The driveway is only 60 feet long end-to-end (See Exhibit3 and 4), and there should no reason to accelerate for just parking the car;
3. The incident occurred at about 3 pm PST so weather and visibility could not be issues;
4. I am a 68-year old grand mom, highly educated (MS in Nutrition), retired but still very active. I still work part-time and take care of my granddaughters (In fact, the car has 2 child car seats in the back). I never smoke or drink, and am in excellent physical and mental health conditions;
5. Furthermore, I have a perfect clean driving record – I have never involved in an accident and/or received driving violation/speeding citations for the last 40 years;

That's why I am requesting your organization to conduct a thorough investigation of the vehicle to determine the cause of this incident. This is simply for the protection of public safety and my grand children's safety. My intent is to ensure that such a potentially dangerous incident will not happen again to anyone in the future.

We are copying this letter along with Exhibits to NHTSA and Hartford Insurance for their record.

If you have any questions or comments, please contact me or my husband ([REDACTED]) at:

[REDACTED] Rosemead, CA [REDACTED]

We can also be reached at: [REDACTED]

Thanks you very much for your immediate attention for this important matter.

Sincerely,

[REDACTED]

[REDACTED] Rosemead, CA [REDACTED]

[REDACTED]

Exhibit 1 (Crushed 2004 Toyota Camry)



Exhibit 2 (Damaged stone post)

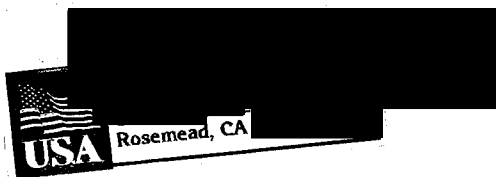


Exhibit 3. House Driveway – View 1



Exhibit 4. House Driveway – View 2





Att: Unintended Acceleration of 2004
Toyota Camry
National Highway Traffic
Safety Administration
(NHTSA)
1200 New Jersey Ave
West Building
Washington, D.C. 20590