

INFORMATION Redacted PURSUANT TO THE FREEDOM OF

 U.S. Department of Transportation National Highway Traffic Safety Administration		DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET:www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 100148	
		Date Received 11-AUG-2014 SEP 12 2014	Repository ☐ Reference No. 10621341		
OWNER INFORMATION (Type or Print)					
Name		Address		Daytime Telephone Number	E-mail Address
City		State	Zip Code	Evening Telephone Number	NOEMAIL@UNK.GOV
FREEHOLD		NJ			
The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
WA1YL64B64N		AUDI	ALLROAD	2004	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
27 MARCH 2004			No: Cylinders		
Original Owner	Dealer's City	State	Zip Code		
☐					
Transmission Type	☐ Antilock Brakes	Powertrain	Multiple Failure:	Incident Date(s)	
	☐ Cruise Control			29-JAN-2006 09.08.2014	
FAILED COMPONENT(S)/PART(S) INFORMATION					
Vehicle Component Code: BRAKES (PWS)		ENGINE CONTROL MODULE (ECM)		Failure Mileage	Failure Speed
				10848 38840	30/5
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM19ABC036)	☐ Original Equipment	Failure Location:			
	☐ Prior Repair				
Tire Component Code			Tire Failure Type:		
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:	Date Manufactured:		Model No./Name:		
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
APPLICABLE INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
☒ Yes ☐ No	☐ Yes ☒ No	0	0	Y	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).					
TL* THE CONTACT OWNS A 2004 AUDI ALLROAD. THE CONTACT STATED THAT THE BRAKES FAILED INTERMITTENTLY. THE VEHICLE WAS TAKEN TO THE DEALER SEVERAL TIMES, BUT THE FAILURE COULD NOT BE DUPLICATED. WHILE DRIVING 30 MPH, THE CONTACT DEPRESSED THE BRAKE PEDAL AND THE VEHICLE DID NOT STOP. THE FAILURE CAUSED THE CONTACT TO REAR END ANOTHER VEHICLE. THERE WERE NO INJURIES AND A POLICE REPORT WAS FILED. THE VEHICLE WAS NOT REPAIRED. THE CONTACT WAS WAITING ON THE RESULTS OF THE DIAGNOSTIC TEST FROM THE DEALER. THE MANUFACTURER WAS NOTIFIED. THE APPROXIMATE FAILURE MILEAGE WAS 10,848. WRONG THIS IS NOT WHAT I REPORTED. THE ISSUE IS SUDDEN UNINTENDED ACCELERATION NOT BRAKE FAILURE. IT HAPPENED 3 TIMES: JAN. 29, 2006, JAN. 30, 2011 AND AUG. 9, 2014 MANUFACTURER REFUSE TO REPAIR					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.				ATTACH ADDITIONAL SHEETS IF NECESSARY	
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON AUG. 9, 2014 COMING TO A STOP (5 MPH) I APPLIED THE BRAKE PEDAL. ALL OF A SUDDEN THE ENGINE STARTED TO ACCELERATE OUT OF CONTROL. I APPLIED THE BRAKES AS HARD AS I COULD AND I WAS ABLE TO STOP THE CAR AFTER I HIT A CAR IN FRONT WHEN I WAS ABLE TO TURN THE IGNITION KEY OFF.

THIS SUDDEN UNINTENDED ACCELERATION HAPPENED ALSO ON JAN. 29, 2006 AND ON JAN. 30, 2011 (BOTH DATES REPORTED TO NHTSA AT THAT TIME) THE AVOI MANUFACTURER REFUSED ALL THREE TIMES TO CORRECT THE ISSUE.

IF NHTSA DOES NOT HELP IN ANYWAY, WHAT COURSE OF ACTION WOULD I HAVE TO TAKE IN ORDER TO AVOID A FATAL ACCIDENT ON WHICH THE OWNER OF THIS CAR DIES?

US Department
of Transportation

National Highway
Traffic Safety
Administration

1200 New Jersey Avenue SE.
Washington, D.C. 20077-9382

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Washington, D.C. 20077-9382



safecar.gov

**Think your vehicle
has a safety defect?**



If so:

**Use the enclosed
form to file a report.**

or visit:

www.safecar.gov

or call:

**Vehicle Safety Hotline
888-327-4236**



Vehicle Owner's Questionnaire (VOQ)
U.S. Department of Transportation
National Highway Traffic Safety Administration