



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

INFORMATION Redacted PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(b)(6)

## Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Form Approved O.M.B. No. 2127-0008

Date Received

08-AUG-2014

Repository ☐

Reference No.

10620999

### OWNER INFORMATION (Type or Print)

Name

Address

City

SARASOTA

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

### VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

JTDKN3DU5B5

Make

TOYOTA

Model

PRIUS

Model Year

2011

Date Purchased

NOV, 18 2011

Dealer's Name and Telephone Number

GETTEL AUTOMOTIVE, INC.

941-266-5511

Engine: 4 cyl  
No: Cylinders

Fuel Type:

GAS  
87 oct

Original Owner

☒

Dealer's City

Bradenton, FL

State

FL

Zip Code

HYBRID

Transmission Type

CVT

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Multiple Failure:

UNINTENDED  
ACCELERATION

Incident Date(s)

08-AUG-2014

### FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Code: 180000 VEHICLE SPEED CONTROL

Failure Mileage

34000

Failure Speed

3

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

PRIMETWELL

Tire Model (Name or Number)

P58306p(N)

Tire Size (Example P215/65R15)

195/65R15

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location: SPORTS AUTHORITY PARKING LOT

Tire Component Code

Tire Failure Type: BLOW OUT

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(S), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

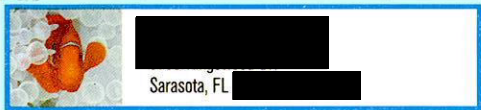
TL\* THE CONTACT OWNS A 2011 TOYOTA PRIUS. THE CONTACT STATED THAT WHILE ATTEMPTING TO PARK AT 3 MPH, THE VEHICLE ACCELERATED INDEPENDENTLY AND CRASHED INTO A PARKING BUMPER. THE VEHICLE WAS NOT DIAGNOSED OR REPAIRED. THE MANUFACTURER WAS NOTIFIED OF THE FAILURE. THE APPROXIMATE FAILURE MILEAGE WAS 34,000.

CAR WAS TOWED TO GETTEL TOYOTA ON 2014. IT STAYED AT THE DEALERSHIP FOR DIAGNOSTICS FOR 3 WEEKS AND NOTHING WAS DONE. IT WAS PICKED UP FROM GETTEL ON AUG, 30 2014 WE WERE CONTACTED BY INVESTIGATOR ON SEPT. 1, 2014.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



TAMPA, FL 335  
SAINT PETERSBURG FL  
94 NOV 2014 PM 4 L



Hotline

W48-226

U.S DEPT OF TRANSPORTATION  
1200 NEW JERSEY AVE. SE  
WASHINGTON DC 20590

