OCT 2 - 2014

U.S. Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received	Repository ☐
08-AUG-2014	Reference No. 10620852

OWNER INFORMATION (Type or Print)

Name	[redacted]	Daytime Telephone Number [redacted]	E-mail Address NOEMAIL@UNK.GOV
Address	[redacted]	Evening Telephone Number [redacted]	
City HOLLY LAKE RANCH	State TX	Zip Code [redacted]	

The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
2D4GP44L27R[redacted]	DODGE	CARAVAN	2007

Date Purchased	Dealer's Name and Telephone Number			Engine: No: Cylinders	Fuel Type:
9/24/2008	LONE STAR Dodge			6	GAS
Original Owner ☐	Dealer's City Mineola	State TX	Zip Code		

Transmission Type		Powertrain	Multiple Failure:	Incident Date(s)
Automatic	☑ Antilock Brakes ☑ Cruise Control	Standard		05-AUG-2014

FAILED COMPONENT(S)/PART(S) INFORMATION

Vehicle Component Codes: BRAKES (PWS), 180000 VEHICLE SPEED CONTROL	Failure Mileage	Failure Speed
	62000	30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC036)	☐ Original Equipment ☐ Prior Repair N/A	Failure Location:
Tire Component Code		Tire Failure Type:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N/A	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No	0	0	N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

TL* THE CONTACT OWNS A 2007 DODGE CARAVAN. THE CONTACT STATED WHILE DRIVING 30 MPH THE VEHICLE ACCELERATED AND THE ABS BRAKE SYSTEM FAILED TO ENGAGE. THERE WERE NO WARNING LIGHTS ILLUMINATED ON THE INSTRUMENT PANEL. THE CONTACT SHIFTED THE VEHICLE TO A LOWER GEAR IN ORDER TO SLOW THE VEHICLE DOWN. THE CONTACT WAS FORCED TO PLACE THE VEHICLE IN REVERSE GEAR IN ORDER TO STOP THE VEHICLE. THE VEHICLE WAS DRIVEN ONTO THE EMERGENCY LANE AND TURNED OFF. WHEN THE CONTACT RESTARTED THE VEHICLE THE FAILURE RECURRED. THE MANUFACTURER WAS NOTIFIED OF THE DEFECT BUT DID NOT PROVIDE A REMEDY. A LOCAL MECHANIC DIAGNOSED THE FAILURE AND CONFIRMED THAT IT WAS AN ABS HYDRAULIC CONTROL FAILURE. THE VEHICLE WAS NOT REPAIRED. THE FAILURE MILEAGE WAS 62,000. THE VIN WAS NOT PROVIDED.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY