

INFORMATION Redacted PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

 DOT Auto Safety Hotline Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline				Form Approved OMB No. 2127-0008 FOR AGENCY USE ONLY 100148	
U.S. Department of Transportation National Highway Traffic Safety Administration				Date Received 07-AUG-2014	
OWNER INFORMATION (Type or Print)				Repository ☐ Reference No. 10620685	
Name [REDACTED]				Daytime Telephone Number [REDACTED]	
Address [REDACTED]				E-mail Address [REDACTED]	
City TOMBALL		State TX	Zip Code [REDACTED]		
Evening Telephone Number [REDACTED]				Evening Telephone Number [REDACTED]	
<i>The information you provide will be used to identify potential safety-related defects. We may share your information with the applicable vehicle manufacturer during an investigation or recall in accordance with the routine uses described in the agency's Privacy Act notice. See 49 FR 53971 (Sep. 3, 2004).</i>					
VEHICLE INFORMATION					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 4T1BE46K67L [REDACTED]			Make TOYOTA	Model CAMRY	Model Year 2007
Date Purchased 8/19/2006	Dealer's Name and Telephone Number Gullto Toyota 936-441-4141		Engine: No: Cylinders 6	Fuel Type: Gas	
Original Owner ☒	Dealer's City	State	Zip Code	Incident Date(s) 01-JUL-2013	
Transmission Type Auto	☒ Antilock Brakes ☒ Cruise Control	Powertrain	Multiple Failure:		Incident Date(s) 01-JUL-2013
FAILED COMPONENT(S) / PART(S) INFORMATION					
Vehicle Component Code: 162000 STRUCTURE: BODY				Failure Mileage 85000	Failure Speed
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE					
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)	
DOT No. (Example: DOTM19ABC036)		☐ Original Equipment ☐ Prior Repair		Failure Location:	
Tire Component Code				Tire Failure Type:	
ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE					
Make:		Date Manufactured:		Model No./Name:	
Seat Type:		Installation System:			
Child Seat Component Code:		Failed Part:			
APPLICABLE INCIDENT INFORMATION					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Deaths 0	Reported to Police N	
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
TL: THE CONTACT OWNS A 2007 TOYOTA CAMRY. THE CONTACT STATED THAT THE DASHBOARD WAS STICKING, MELTING, AND FRACTURED WHICH CAUSED A GLARE IN THE WINDSHIELD WHILE DRIVING. THE VEHICLE WAS TAKEN TO A DEALER, WHO ADVISED THAT THE DASH BOARD NEEDED TO BE REPLACED. THE VEHICLE WAS NOT REPAIRED. THE MANUFACTURER WAS NOT MADE AWARE OF THE FAILURE. THE FAILURE MILEAGE WAS 85,000.					
We took this vehicle to Fred Haas in Tomball. They said "No one" has had this problem. Wasn't covered by our 100,000 mile warranty. When you go to the Internet this is a common problem in vehicles, especially in Toyota's & Nissan's. This is a safety concern due to the glare emitted from the dash.					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					

Subject: FW: case # 10620685
Date: Monday, October 06, 2014 10:51:29 AM
Attachments: [US Dept of Transportation.docx](#)

Subject: FW: case # 10620685

Here's another questionnaire.

From: [REDACTED]
Sent: Saturday, October 04, 2014 9:46 PM
To: DataQuality, DataQuality (NHTSA)
Subject: case # 10620685