

NYS-200

CL-10619610-7617

Chrysler Group, LLC
CIMS 482-00-85
P/O Box 218008
Auburn Hills, MI
48321-8008

July 12, 2014

Administrator,
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, DC
20590

JUL 29 2014

Subject:
Important safety Recall N49/NHTSA 13V-529 Notice
Vin #3D7MX49A98G [REDACTED]

From: [REDACTED]
Livingston, TX [REDACTED]

Second notice : arrived on 7-3-14

We were in Reno when we were notified of a safety recall 6 or 7 months ago. The Dodge Dealer in Reno told me there was 2200 people on the list. He did look under the truck and said "the truck qualified for the recall", "Hope you are staying along time." At the Dodge Dealer in Carson City I was told they would call when it was my turn. A trip to the Carson City Dodge for service in March 2014, also "the truck was due for the recall." My name was on the list. "We only get 3 or 4 of the parts per month." I was told

A long time has passed and no word about my turn. It is, not of great concern by the local dealers, nor any, by Chrysler.

Now, after a year in the Reno, it is time to move on, (how long do I wait?). May-be I can find a dealer, somewhere, who wants to work on the recall issue.

This type of service makes this recall thing look like a joke, leaving the customer holding the bag. Is my Vehicle unsafe? Can I use my Vehicle? Is it going to fall apart while driving? Is it Chrysler's fault for no parts? Chrysler not paying enough to the dealers for the work? The dealers who don't have the man power to handle the extra work? Or the customer who wants his vehicle to be safe?

I wish I had an easy answer

[REDACTED]

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Livingston, TX

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